



AT&T Global Network Client for Mac

Version History

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Version 2.2.3 – Feb 22, 2022

- Added support for macOS Monterey version 12.0.1
- Enabled Save username and password in Keychain checkbox feature in Profile screen
- Bug Fix: added pop-up message when invalid credentials (account, user id, password) are entered
- Bug Fix: AGNC Support Log was not getting uploaded
- Bug Fix: Repeated Keychain Popup request to enter Username and Password
- Bug Fix: App freeze on double clicking Disconnect button
- Bug Fix: Display of wrong Mac OS version in support log

Version 2.2.2 – Sep 3, 2021

- Added support for Big Sur version 11.4
- Bug Fix: Fixed issue caused by macOS/system password change
- Code clean-up

Version 2.2.1 – Mar 12, 2021

- Updates for compatibility with MacOS Big Sur version 11.2
- Bug Fix: An update to login properties was causing client to stop working
- Bug Fix: VPN connection message was not working as designed
- Bug Fix: OS version was not being added to support log
- Code clean-up

Version 2.2.0 – May 5, 2020

Enhancements

- Display warning message to user to reinstall the Client when an OS upgrade has occurred.
- Notarized the AGN client with Apple to let Gatekeeper know it is safe to install.
- Fixed Uninstall issues with Mojave and Catalina OS versions.

Bug Fixes

- Bugfixes and general code cleanup.

Version 2.1.1 – August 13, 2019

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Bug Fix – Resolved authentication issue

Version 2.1.0 – July 15, 2019

Enhancements

- Added support for SHA2 to provide better security options
- Reporting improvements: public IP address and package ID are now included on the SMRS reports
- Implemented Next Token Code for better support of RSA SecurID challenge option
- Implemented uninstallation logic to allow users to move the icon to the trash to perform uninstallation of the client
- Implemented OS Version check before install the client to improve customer experience by preventing installation errors
- Add ability to Connect and Disconnect using the keyboard

Bug Fixes

- Resolved Wi-Fi Connect and Disconnect status logic so that the proper connection status is displayed in all situations
- Installed files are now stored in a new folder
- Resolved issues related to random crashes

Version 2.0.0 – December 12, 2018

- Added ability to connect using the Default service, allowing for easier configuration in Service Manager
- Added USB-C and Ethernet logic for newer MacBook's
- Update: Removed the Cellular devices and its components, now cellular connections handled by the OS
- Update: Faster and more reliable Wi-Fi hotspots downloads using eaccess-cdn.att.com
- Bug Fixes: Crashes related to Mojave 10.14, session token logic, and Wi-Fi authentication logic, VPN server list

Version 1.7.4 – November 13, 2017

- Added Pre-Configured Login Profiles feature
- Bug Fix: Package-ID was missing from data flow to SMRS
- Bug Fix: Ability to cancel a VPN connection in progress

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Version 1.7.3 – September 5, 2017

- Added manual override of the proxy settings

Version 1.7.2 – August 7, 2017

- Added support for Sierra

Version 1.7.1 – December 27, 2016

- Added new Package ID MACDEFLT.

Version 1.7.0 – February 2, 2015

- Added Auto Reconnect support. Improves user experience by with less interaction required.
- Added Auto Switch Wi-Fi support. Detect and automatically switch from a mobile network to AT&T and Partner Wi-Fi to conserve mobile data usage.
- Added support for USB mobile devices on Yosemite.
- Added save password support.
- Added Service Manager Reporting support. Client now sends connection data to Service Manager to generate customer facing reports.
- Fixed problem with VPN connections failing on Yosemite with error message “Please contact customer support.”

Version 1.6.1 – October 1, 2014

- Mac OS X upgrades to Yosemite no longer require a re-install of the AT&T Global Network Client.
- As of product release, mobile drivers were not available for Yosemite. Therefore, mobile USB cards are not yet supported on Yosemite.

Version 1.6 – August 26, 2014

- Initial testing and fixes for Yosemite support.
- Fixed issue with some users not being able to make VPN connections.
- Added ability to customize a package id and kit version for configuration enforcement.
- As of product release, mobile drivers were not available for Yosemite. Therefore, mobile USB cards are not yet supported on Yosemite.

Version 1.5 – May 28, 2014

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- Add the ability to upload support logs to an AT&T server
- Include updated mobile device drivers to allow single installation package for all supporting operating system versions
- Properly handle software upgrades
- Update the “Secure Web Proxy (HTTPS)” in addition to the “Web Proxy (HTTP)” proxy setting using the proxy value returned from service manager

Version 1.4 – March 3, 2014

- Added support for software token authentication
- Prevent Mac OS X firewall from presenting warning during each connection attempt
- Include last five archived system logs when gathering logs

Version 1.3 – November 22, 2013

- Added support OS X Mavericks
- Updated kernel extensions for AT&T Beam



Version 1.2 – November 5, 2013

- Added support for AT&T Beam
- Added support for custom APNs
- Added support for unlocking a locked SIM
- Added basic support for non-AT&T mobile devices
- Bug Fix: Do not send Wi-Fi Focus records every time Wi-Fi state changes
- Bug Fix: Ensure proper connecting screen is displayed

Version 1.1 – July 12, 2013

- Added support for generic challenge/response authentication
- Added support for SecurID New PIN and Next Card Code
- Ensured application runs on older 32-bit processors
- Added limited config enforcement support
- Added ability to configure proxy settings for VPN connections.

Version 1.0.1 – April 19, 2013

- Added ability to use the client without storing a keychain entry.
- Fixed crash when user-id contains more than 9 characters.
- Improved connection success rate by enhancing authentication server retry logic and giving mobile devices time to get to an active state.
- Simplified profile creation process with only needing to specify Internet or VPN.
- System.log is now included when gathering support information.
- Simplified enablement process by using Mac specific group id for VPN connections.

Version 1.0 – September 17, 2012

- Enable connections to all of AT&T's partner Wi-Fi hotspots globally
- Enable connections to AT&T managed VPN services
- List available AT&T helpdesks globally
- Provide logging to enable helpdesks to quickly assist with connection issues
- Provide update capability to keep access point database current