

PRODUCT BRIEF

Enhanced VPN Services

Exploring the Reach, Performance and Reliability of Your Global Business Applications

Evolve Your Networking to a Global, Managed Environment

AT&T Enhanced VPN Services (Enhanced VPN) is a globally consistent Network-Based IP VPN solution provided via Multiprotocol Label Switching (MPLS) standards over the AT&T Global Network. AT&T evolves your network to IP-enabled, designs the network, project manages the deployment and proactively manages the lifecycle of your network.

Managed Global Networking

Minimize Operational Support

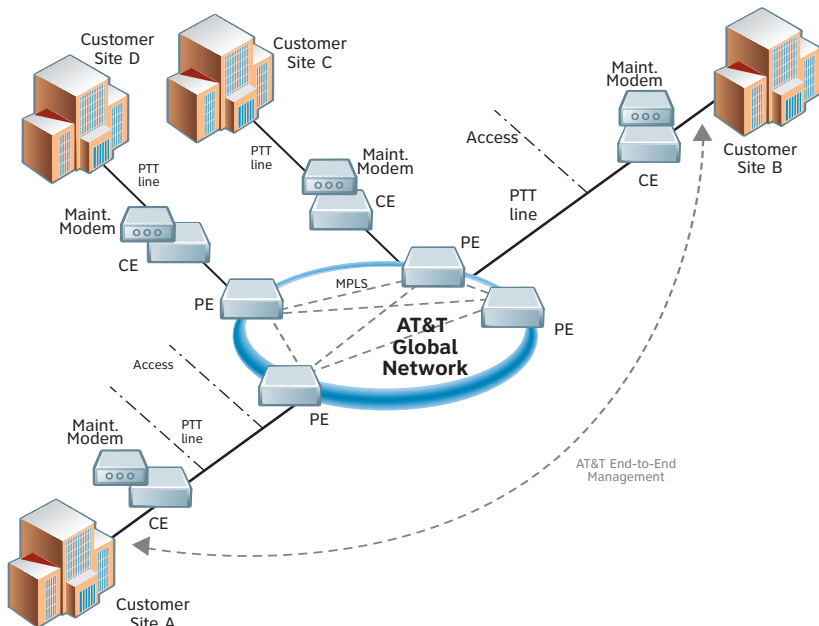
AT&T minimizes your need to build and provide ongoing operational support for your regional and global networks. Enhanced VPN provides

a managed IP VPN solution with globally consistent features and functionality, reaching over 60 countries.

Proactive End-to-End Management

Enhanced VPN is supported via our state-of-the-art AT&T integrated Global Enterprise Management System (iGEMS) providing proactive end-to-end management of your network, predicting and solving problems before they become evident to you. By utilizing the iGEMS management platform, AT&T evolves, designs, deploys and manages your private IP VPN network, with round the clock monitoring and near real-time reporting on the status of your network and on the performance of your applications.

Integrated IP VPN for Application-Aware Networking



Benefits

- Design, global ordering and deployment of your network, including access circuits, with regional language support
- Proactive network monitoring and management via iGEMS, 24x7
- Flexible, robust network architecture, providing any-to-any connectivity
- Web-based reporting
- Simplified pricing and packaging. Ease of budgeting, accounting, and reconciliation with consistent bundled monthly recurring charges

Features

- Global help desk, regional language support, 24x7
- Inherent security MPLS-based security
- Agnostic networking; transport and access independent
- Distributed communications any-to-any connectivity
- Traffic prioritization, 4 classes of services
- Web-based reporting; Layer 3 reports (IP level)
- Single point approach, one contract, one price schedule, one invoice, one servicing model

Flexible Application-Aware Environment

Enhanced VPN is designed with 4 classes of service and speeds up to OC-3 to achieve the performance; reliability, predictability and security of a carrier-operated managed MPLS-based IP-enabled network providing prioritized traffic over a single infrastructure.

Ensured Performance**Service Level Agreements by CoS**

Service Level Agreements (SLAs) defined by class of service (CoS), guaranteeing site availability, network performance and network reliability, for management of mission-critical applications.

Web-Based Reporting

AT&T's award-winning managed services portal provides near-real-time reporting, allowing you to monitor your network and SLA compliance. Network reports include access line utilization, site availability, network backbone availability, network backbone performance/latency, network backbone reliability/packet delivery, router traffic utilization by CoS (either monthly or daily), router traffic behavior by CoS (either monthly or daily) and site-to-site performance by CoS for identified pairs.

Network Resiliency

AT&T provides four configurations of resiliency options to provide automatic backup in the unlikely event of a primary connection failure.

AT&T

AT&T's IP VPN Portfolio offers economical, reliable and seamless communications throughout the globe with management capabilities to match the unique needs of your networking requirements.

Enterprises require a strategic networking partner, one that understands today's needs while preparing for tomorrow. AT&T delivers the people, processes and tools to assist you to control costs, manage complexity, optimize collaboration and ensure continuity.

For more information contact your AT&T Representative or visit us at www.att.com/business.

