

## ATTACHMENTS

Following is a list of attachments referenced throughout the Technical and Management Sections of this response.

The attachments can be found within the following tabs.

- Attachment 1 – Account Team **(Redacted in its entirety.)**
- Attachment 2 -- Project Management Plan **(Redacted in its entirety.)**
- Attachment 3 -- Draft Technology Plan **(Redacted in its entirety.)**
- Attachment 4 – CLAR (Customer Location Alternate Routing) Brochure
- Attachment 5 – MIS SLA (Managed Internet Service, Service Level Agreement) **(Redacted in its entirety.)**
- Attachment 6 – MIS Credit Request Form **(Redacted in its entirety.)**
- Attachment 7 – National Security Emergency Preparedness Plan
- Attachment 8 – OSS Verification Test Plan **(Redacted in its entirety.)**
- Attachment 9 – Client Guide **(Redacted in its entirety.)**
- Attachment 10 – Service Order Confirmation and Tracking Report **(Redacted in its entirety.)**
- Attachment 11 – Data Dictionary **(Redacted in its entirety.)**
- Attachment 12 – CPAT (Customer Performance Analysis & Trending) Report **(Redacted in its entirety.)**
- Attachment 13 – Escalation Procedures **(Redacted in its entirety.)**
- Attachment 14 – Repair Root Cause Analysis **(Redacted in its entirety.)**

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- Attachment 15 – Draft Training Plan **(Redacted in its entirety.)**
- Attachment 16 – Sample Résumés **(Redacted in its entirety.)**
- Attachment 17 – Associated Government Fees Report **(Redacted in its entirety.)**
- Attachment 18 – AT&T Subcontracting Plan **(Redacted in its entirety.)**
- Attachment 19 – Standard Form 33
- Attachment 20 – GSA Form 527 **(Redacted in its entirety.)**
- Attachment 21 – AT&T 2006 Partial Annual Report