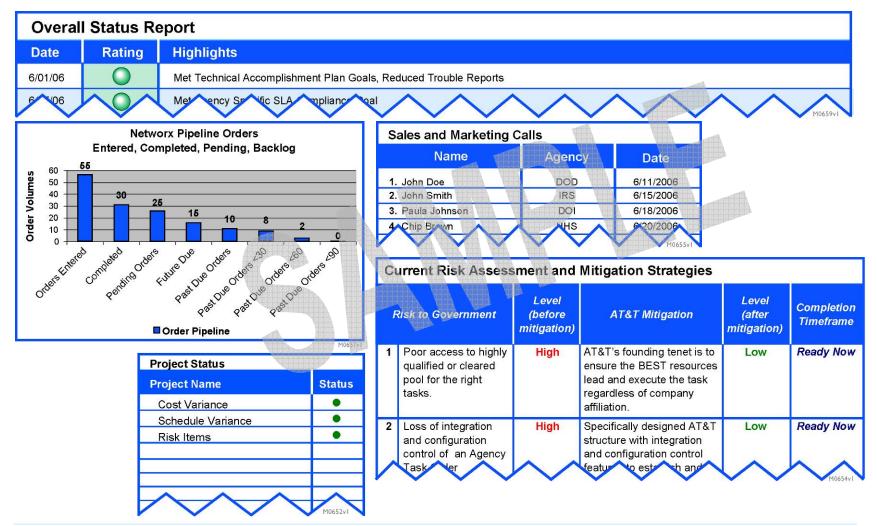


NETWORX ENTERPRISE SOLICITATION TQC-JTB-05-0002



Overall Networx Program Monthly Status Report – Page 1 of 2

Month: June 2006



NETWORX ENTERPRISE SOLICITATION TQC-JTB-05-0002



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Trouble Rep	ports		Technical Accomplishment Plan								
	June 2006 UNI Manager Application	June 2006 ISB Web Applications	June 2006 GMIS Application	TOTALS	Task					Date	
Networx Ticke Received	ots 2	o	0	2	1. Verify OSS path6/5/20062. Transition plans initiated of DOI and HHS6/12/2006						
Networx Ticke Closed	ets 2	o	0	2	4. Provided	3. Complete engineering for DOD and IRS6/15/20004. Provided postsales support for optimization of6/20/2000					
Networx Tickets 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0											
Agency Name:	ECIFIC NETWOR : <u>AGENCY A</u> : Internet Protect	X SLA COMPL	IANCE REPO	DRT			Mon	thly Scor		ort Period: <u>June</u> Report Date: <u>Ju</u>	
S A	ervice Service	Owner/ Data	APR May YTD YTD		Trend	2005	June/05 YTD	2005 YTD	2005 YE	Comme	

SLA	Service Name	Service Level	Owner/ Data Steward	APR YTD Actuals	May YTD Actuals	Month (6/05) Actuals	Trend Gauge	2005 AQL	June/05 YTD Status	2005 YTD Status	2005 YE Outlook	Comments/ Corrective Actions
Time to Restore	Internet Protect	Without Dispatch	H. Beebe/ J. Doe	2.8	3.1	3.0	仓	< 4 hrs.	3.1		3.5	
	Internet Protect	With Dispatch	H. Beebe/ J. Doe	5.1	6.0	6	Ŷ	< 8 hrs.	6.2		6.5	
Availability	Internet Protect	Routine	H. Beebe/ J. Doe	99.97%	99.97%	99.96%	Û	99.95%	99.98%		99.99%	
	Internet P ct	Critica	H Beebe/	90096%	99.99 %	9.994	\sim	99.99%	2,996	\sim	9.995	M0653v