

H.9.2 PTMP Deliverables Schedule – Example

No	DELIVERABLE MATERIAL	RESPONSIBILITY	AT&T OWNER OR AT&T RECIPIENT	DUE DATE
1	Schedule of Contract Deliverables	AT&T	Contract Mgr. (CPO)	07/01/07
2	Sample Letter of Agency	AT&T	Vendor Mgmt. (CPO)	07/01/07
3	SPOC for Bill Presentation and Coordination	GSA/Agency	Billing Mgmt. (CPO)	07/01/07
4	GSA/Agency Help Desk Information	GSA/Agency	Help Mgmt.	07/01/07
5	Site List and Site Contact Information	Agency	Impl. & Mig. Mgmt.	07/01/07
6	Location Information, Contacts, Inventory	Agency	Info. Assurance Team	07/01/07
7	GSA/Agency Security Requirements	GSA/Agency	Security	07/01/07
8	Historical Performance Information	Agency	Service Level Mgmt. (CPO)	07/01/07
9	Identification of Agency Vendors (if required)	Agency	Vendor Mgmt. (CPO)	07/01/07
10	Letters of Agency	Agency	Vendor Mgmt. (CPO)	07/01/07
11	Agency Terminology Definitions	Agency	Help Mgmt.	07/16/07
12	Sample Bill	AT&T	Billing Mgmt. (CPO)	07/31/07
13	Billing Inquiry Process	AT&T	Billing Mgmt. (CPO)	07/31/07
14	CCS/SS Alarm Definitions	AT&T	CCS/SS Lead	08/30/07
15	CCS/SS Fault Mgmt. Process	AT&T	CCS/SS Lead	08/30/07
16	CCS/SS Tool and Process Testing	AT&T	CCS/SS Lead	08/30/07
17	CCS/SS Fault Isolation Process	AT&T	CCS/SS Lead	08/30/07
18	CSR Communication Process	AT&T	Change Mgmt. (CPO)	08/30/07
19	CSR Process	AT&T	Change Mgmt. (CPO)	08/30/07
20	Pricing and Authorization Process	AT&T	Change Mgmt. (CPO)	08/30/07
21	Web-based CSR Process (if included as a service)	AT&T	Change Mgmt. (CPO)	08/30/07
22	NOC/GSA Help Desk Interface Agreement	AT&T	Help Mgmt.	08/30/07
23	Help Mgmt. Trouble Ticket Process	AT&T	Help Mgmt.	08/30/07
24	Help Mgmt. Escalation Process	AT&T	Help Mgmt.	08/30/07
25	NOC Contact Telephone Number	AT&T	Help Mgmt.	08/30/07

No	DELIVERABLE MATERIAL	RESPONSIBILITY	AT&T OWNER OR AT&T RECIPIENT	DUE DATE
26	Help Mgmt. Tool and Process Testing	AT&T	Help Mgmt.	08/30/07
27	Web-based Access to Trouble Ticket System	AT&T	Help Mgmt.	08/30/07
28	Agency Level Plan	AT&T	Impl. & Mig. Mgmt.	08/30/07
29	Agency Level T-Minus Schedule	AT&T	Impl. & Mig. Mgmt.	08/30/07
30	Acceptance Plan	AT&T	Impl. & Mig. Mgmt.	08/30/07
31	Operational Readiness Test	AT&T	Impl. & Mig. Mgmt.	08/30/07
32	User Acceptance Test	AT&T	Impl. & Mig. Mgmt.	08/30/07
33	Site List	AT&T	Info. Assurance Team	08/30/07
34	Equipment List	AT&T	Info. Assurance Team	08/30/07
35	Vendor Contract List	AT&T	Info. Assurance Team	08/30/07
36	Operational Process List	AT&T	Info. Assurance Team	08/30/07
37	Vendor Profiles	AT&T	Invoice Mgmt. (CPO)	08/30/07
38	Invoice Validation and Payment Process	AT&T	Invoice Mgmt. (CPO)	08/30/07
39	Network Mgmt. Alarm Definitions	AT&T	Network Mgmt.	08/30/07
40	Network Mgmt. Fault Mgmt. Process	AT&T	Network Mgmt.	08/30/07
41	Network Mgmt. Tool and Process Testing	AT&T	Network Mgmt.	08/30/07
42	Network Mgmt. Fault Isolation Process	AT&T	Network Mgmt.	08/30/07
43	Transition Inventory Mgmt. Process	AT&T	Provisioning	08/30/07
44	Provisioning and Procurement Process	AT&T	Provisioning	08/30/07
45	Implementation of Security Measures	AT&T	Security	08/30/07
46	Implementation of Notification Process	AT&T	Security	08/30/07
47	Validation of Security Services	AT&T	Security	08/30/07
48	IPS/DHS Alarm Definitions	AT&T	Server Mgmt.	08/30/07
49	IPS/DHS Fault Mgmt. Process	AT&T	Server Mgmt.	08/30/07
50	IPS/DHS Mgmt. Tool and Process Testing	AT&T	Server Mgmt.	08/30/07
51	IPS/DHS Fault Isolation Process	AT&T	Server Mgmt.	08/30/07
52	Performance Data Collection Process	AT&T	Service Level Mgmt. (CPO)	06/30/07
53	Service Level Report Formats	AT&T	Service Level Mgmt. (CPO)	06/30/07

No	DELIVERABLE MATERIAL	RESPONSIBILITY	AT&T OWNER OR AT&T RECIPIENT	DUE DATE
54	TWS-RAS Alarm Definitions	AT&T	TWS-RAS Mgmt.	08/30/07
55	TWS-RAS Fault Mgmt. Process	AT&T	TWS-RAS Mgmt.	08/30/07
56	TWS-RAS Mgmt. Tool and Process Testing	AT&T	TWS-RAS Mgmt.	08/30/07
57	TWS-RAS Fault Isolation Process	AT&T	TWS-RAS Mgmt.	08/30/07
58	Establish Vendor Review Schedule	AT&T	Vendor Mgmt. (CPO)	08/30/07
59	Vendor Services Report	AT&T	Vendor Mgmt. (CPO)	08/30/07
60	Voice Alarm Definitions	AT&T	Voice Engineering	08/30/07
61	Voice Fault Mgmt. Process	AT&T	Voice Engineering	08/30/07
62	Voice Mgmt. Tool and Process Testing	AT&T	Voice Engineering	08/30/07
63	Voice Fault Isolation Process	AT&T	Voice Engineering	08/30/07
64	VOIP Alarm Definitions	AT&T	VOIP Mgmt.	08/30/07
65	VOIP Fault Mgmt. Process	AT&T	VOIP Mgmt.	08/30/07
66	VOIP Mgmt. Tool and Process Testing	AT&T	VOIP Mgmt.	08/30/07
67	VOIP Fault Isolation Process	AT&T	VOIP Mgmt.	08/30/07
68	VPN Alarm Definitions	AT&T	VPN Mgmt.	08/30/07
69	VPN Fault Mgmt. Process	AT&T	VPN Mgmt.	08/30/07
70	VPN Mgmt. Tool and Process Testing	AT&T	VPN Mgmt.	08/30/07
71	VPN Fault Isolation Process	AT&T	VPN Mgmt.	08/30/07
72	Electronic Bond between Agency Help Desk and NOC (if required)	AT&T	Help Mgmt.	09/29/07

H.9.3 Agency Forecasting Model – Examples

As indicated in Section 3.2 of this document, AT&T will meet the expected level of Agency activity demands by employing forecasting tools (Modeling) to

determine the anticipated order volume and converting orders into workload volume. Individual Agency Models are then consolidated into an overall model to determine the overall workload across the Master Schedule. Workload is used to forecast resource demands, with consideration to re-work/re-scheduling impact and potential peaks.

This approach will provide

AT&T with the capability to dynamically manage scheduling conflicts, peak volumes, underestimated volumes, reduced timeframes and unanticipated delays, while maintaining the appropriate levels of resources.

AT&T has constructed three Agency Level Models based on our previous experience with Government Agencies and the volume of work stated in the RFP. The three models are sized as Large, Medium and Small, and are contained on the following pages.

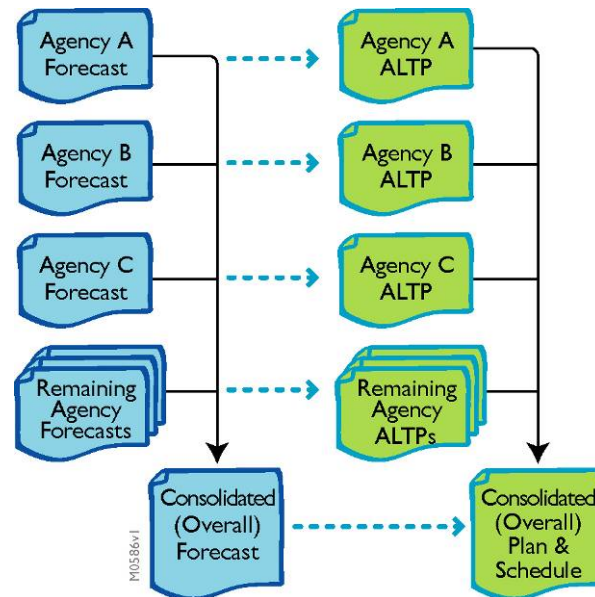


Figure H.9.3-1: Overall Agency Forecasting Model. AT&T strives to present the very best representation of forecasting using a complete range of Agency sizes.

Forecast Model – Large Customer A:

AT&T Government Solutions
Agency Level Transition Modeling

Agency: Large Customer A

Assumptions:

Total Anticipated Order Volume:	32,855
Reschedule Factor (RF):	15%
Timeframe-Weeks (Order to Complete):	39

Weeks per Segment:	9.8	19.5	7.8	2.0
Order Volume per Segment:	15%	50%	30%	5%

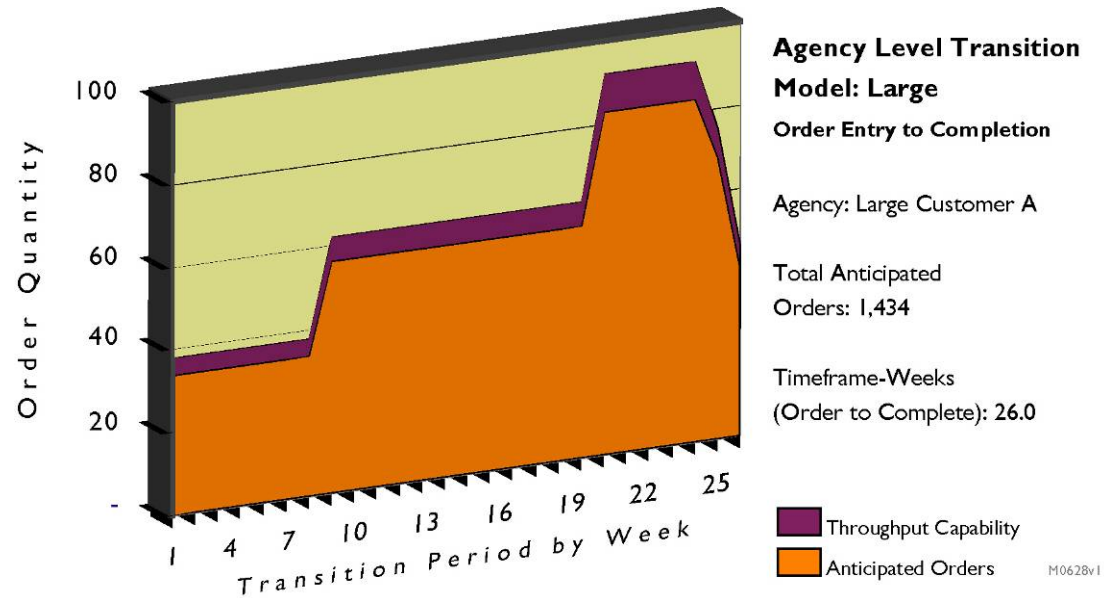
Service	Order Volume Qty	Stated Interval (Cal.Days)	Thruput (per Week)	Min. Weeks Required	Segment 1 Thruput per Week	Segment 2 Thruput per Week	Segment 3 Thruput per Week	Segment 4 Thruput per Week
1 Disconnect (all services) - 5% Assumption	1,565	30	52	35	24	40	60	40
2 Voice Services (VS)	10,689	40	369	34	164	274	411	274
3 Circuit Switched Data Service (CSDS)	-	40	-	-	-	-	-	-
4 Toll-Free Service (TFS)	7,011	40	242	34	108	180	270	180
Private Line Service (PLS)	---	---	---	---	---	---	---	---
5 Less than or = to DS1	-	40	-	-	-	-	-	-
6 DS1 Less Than or = to PLS, Less Than or = to DS3	-	72	-	-	-	-	-	-
7 Greater than DS3	-	120	-	-	-	-	-	-
8 Frame Relay Service (FRS)	-	44	-	-	-	-	-	-
9 Asynchronous Transfer Mode Service (ATMS)	2,468	53	90	32	38	63	95	63
10 Ethernet Services (ES)	-	48	-	-	-	-	-	-
11 Internet Protocol Service (IPS)	-	48	-	-	-	-	-	-
12 Premises-Based IP-VPN Services (PBIP-VPNS)	-	72	-	-	-	-	-	-
13 Network Based Internet Protocol VPN Svcs (NBIP-VPNS)	736	60	28	31	11	19	28	19
14 Voice over IP Transport (VOIPTS)	-	45	-	-	-	-	-	-
15 IP Telephony Services (IPTelS)	427	60	16	31	7	11	16	11
16 Synchronous Optical Network Services (SONETS)	-	120	-	-	-	-	-	-
17 Optical Wavelength Services (OWS)	-	120	-	-	-	-	-	-
18 Dedicated Hosting Services (DHS)	-	36	-	-	-	-	-	-
Wireline Access Service (WINAS)	---	---	---	---	---	---	---	---
19 Less than or = to DS1	-	40	-	-	-	-	-	-
20 DS1 Less Than or = to WINAS, Less Than or = to DS3	-	72	-	-	-	-	-	-
21 Greater than DS3	-	120	-	-	-	-	-	-
22 Managed Network Services	354	-	-	-	5	9	14	9
23 Call Center Services	-	-	-	-	-	-	-	-
24 Managed Tiered Security Services	34	-	-	-	1	1	1	1
25 Cellular/PCS Services	9,571	20	305	37	147	245	368	245
Total Order Volume:	32,855							

Model Results:

M0611v3

M0611v3

Forecast Model Graph – Large Customer A:




Forecast Model – Medium Customer B:

AT&T Government Solutions

Agency Level Transition Modeling

Agency: Medium Customer B



Assumptions:

Total Anticipated Order Volume:

8,469

Reschedule Factor (RF):

15%

Timeframe-Weeks (Order to Complete):

18

Weeks per Segment:

4.5

9.0

3.6

0.9

Order Volume per Segment:

15%

50%

30%

5%

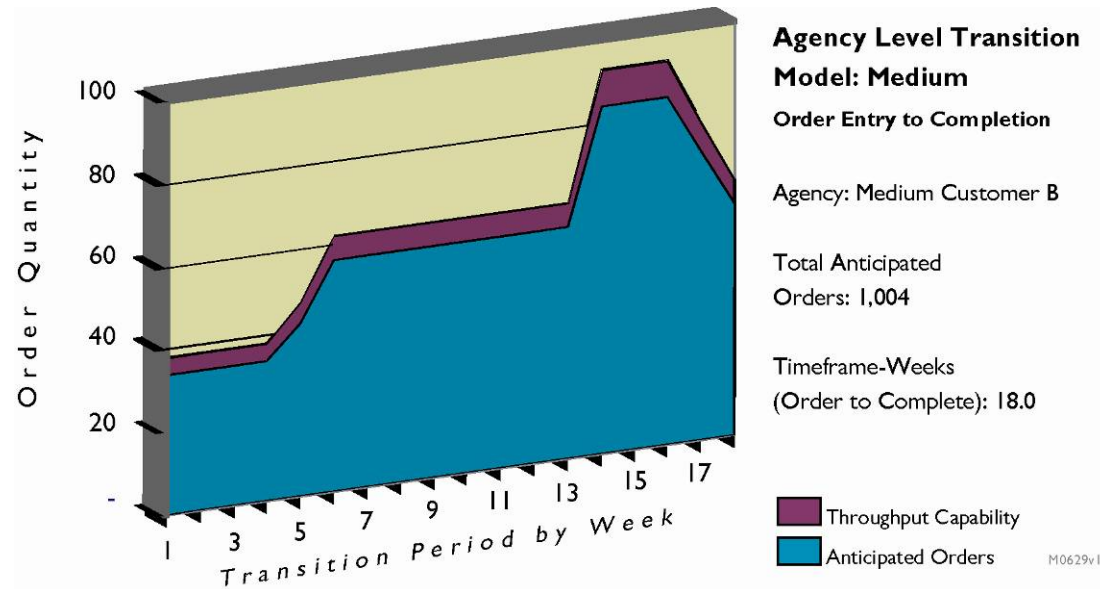
Service	Order Volume Qty	Stated Interval (Cal.Days)	Thruput (per Week)	Min. Weeks Required	Segment 1 Thruput per Week	Segment 2 Thruput per Week	Segment 3 Thruput per Week	Segment 4 Thruput per Week
1 Disconnect (all services) - 5% Assumption	404	30	34	14	13	22	34	22
2 Voice Services (VS)	1,356	40	127	13	45	75	113	75
3 Circuit Switched Data Service (CSDS)	-	40	-	-	-	-	-	-
4 Toll-Free Service (TFS)	5,481	40	513	13	183	305	457	305
Private Line Service (PLS)	---	---	---	---	---	---	---	---
5 Less than or = to DS1	-	40	-	-	-	-	-	-
6 DS1 Less Than or = to PLS, Less Than or = to DS3	-	72	-	-	-	-	-	-
7 Greater than DS3	-	120	-	-	-	-	-	-
8 Frame Relay Service (FRS)	-	44	-	-	-	-	-	-
9 Asynchronous Transfer Mode Service (ATMS)	7	53	1	11	0	0	1	0
10 Ethernet Services (ES)	-	48	-	-	-	-	-	-
11 Internet Protocol Service (IPS)	-	48	-	-	-	-	-	-
12 Premises-Based IP-VPN Services (PBIP-VPNS)	-	72	-	-	-	-	-	-
13 Network Based Internet Protocol VPN Svcs (NBIP-VPNS)	3	60	0	10	0	0	0	0
14 Voice over IP Transport (VOIPTS)	-	45	-	-	-	-	-	-
15 IP Telephony Services (IPTeIS)	2	60	0	10	0	0	0	0
16 Synchronous Optical Network Services (SONETS)	-	120	-	-	-	-	-	-
17 Optical Wavelength Services (OWS)	-	120	-	-	-	-	-	-
18 Dedicated Hosting Services (DHS)	-	36	-	-	-	-	-	-
Wireline Access Service (WINAS)	---	---	---	---	---	---	---	---
19 Less than or = to DS1	-	40	-	-	-	-	-	-
20 DS1 Less Than or = to WINAS, Less Than or = to DS3	-	72	-	-	-	-	-	-
21 Greater than DS3	-	120	-	-	-	-	-	-
22 Managed Network Services	1	-	-	-	0	0	0	0
23 Call Center Services	-	-	-	-	-	-	-	-
24 Managed Tiered Security Services	1	-	-	-	0	0	0	0
25 Cellular/PCS Services	1,214	20	92	16	40	67	101	67
Total Order Volume:	8,469							

Model Results:

M0610v3

M0610v3

Forecast Model Graph – Medium Customer B:




Forecast Model – Small Customer C:

AT&T Government Solutions

Agency Level Transition Modeling

Agency: Large Customer A



Assumptions:

Total Anticipated Order Volume:

32,855

Reschedule Factor (RF):

15%

Timeframe-Weeks (Order to Complete):

39

Weeks per Segment:

9.8

19.5

7.8

2.0

Order Volume per Segment:

15%

50%

30%

5%

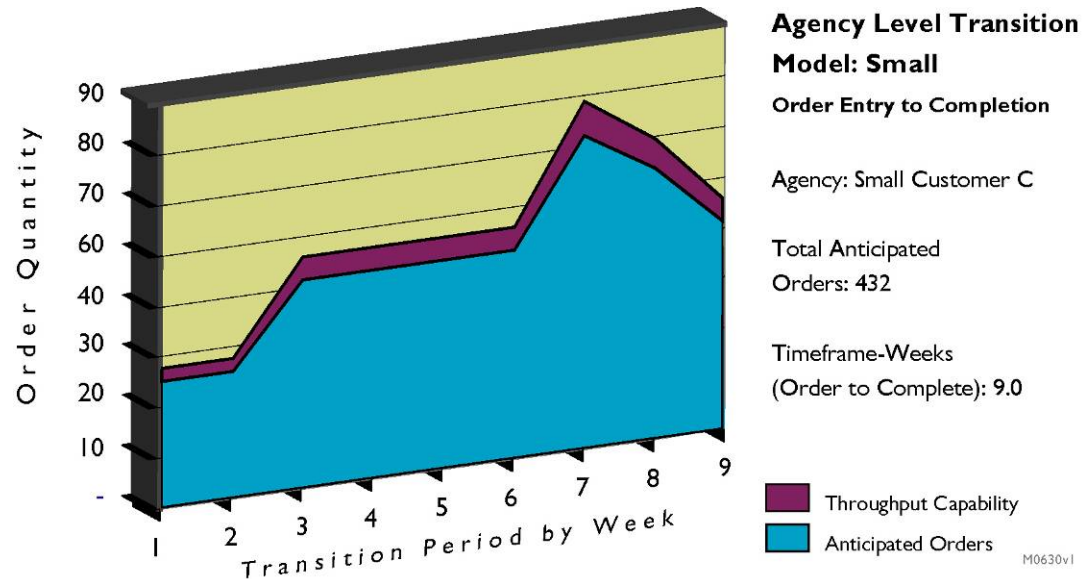
Service	Order Volume Qty	Stated Interval (Cal.Days)	Thruput (per Week)	Min. Weeks Required	Segment 1 Thruput per Week	Segment 2 Thruput per Week	Segment 3 Thruput per Week	Segment 4 Thruput per Week
1 Disconnect (all services) - 5% Assumption	1,565	30	52	35	24	40	60	40
2 Voice Services (VS)	10,689	40	369	34	164	274	411	274
3 Circuit Switched Data Service (CSDS)	-	40	-	-	-	-	-	-
4 Toll-Free Service (TFS)	7,011	40	242	34	108	180	270	180
Private Line Service (PLS)	---	---	---	---	---	---	---	---
5 Less than or = to DS1	-	40	-	-	-	-	-	-
6 DS1 Less Than or = to PLS, Less Than or = to DS3	-	72	-	-	-	-	-	-
7 Greater than DS3	-	120	-	-	-	-	-	-
8 Frame Relay Service (FRS)	-	44	-	-	-	-	-	-
9 Asynchronous Transfer Mode Service (ATMS)	2,468	53	90	32	38	63	95	63
10 Ethernet Services (ES)	-	48	-	-	-	-	-	-
11 Internet Protocol Service (IPS)	-	48	-	-	-	-	-	-
12 Premises-Based IP-VPN Services (PBIP-VPNS)	-	72	-	-	-	-	-	-
13 Network Based Internet Protocol VPN Svcs (NBIP-VPNS)	736	60	28	31	11	19	28	19
14 Voice over IP Transport (VOIPTS)	-	45	-	-	-	-	-	-
15 IP Telephony Services (IPTelS)	427	60	16	31	7	11	16	11
16 Synchronous Optical Network Services (SONETS)	-	120	-	-	-	-	-	-
17 Optical Wavelength Services (OWS)	-	120	-	-	-	-	-	-
18 Dedicated Hosting Services (DHS)	-	36	-	-	-	-	-	-
Wireline Access Service (WINAS)	---	---	---	---	---	---	---	---
19 Less than or = to DS1	-	40	-	-	-	-	-	-
20 DS1 Less Than or = to WINAS, Less Than or = to DS3	-	72	-	-	-	-	-	-
21 Greater than DS3	-	120	-	-	-	-	-	-
22 Managed Network Services	354	-	-	-	5	9	14	9
23 Call Center Services	-	-	-	-	-	-	-	-
24 Managed Tiered Security Services	34	-	-	-	1	1	1	1
25 Cellular/PCS Services	9,571	20	305	37	147	245	368	245
Total Order Volume:	32,855							

Model Results:

M0612v3

M0612v3

Forecast Model Graph – Small Customer C:



H.9.4 Overall Forecast (50% of Total Volume)

AT&T Government Solutions
Agency Level Transition Modeling

Agency: Overall

Assumptions:

Total Anticipated Order Volume: 101,966
Reschedule Factor (RF): 15%
Timeframe-Weeks (Order to Complete): 65

Weeks per Segment: 16.3 32.5 13.0 3.3
Order Volume per Segment: 15% 50% 30% 5%

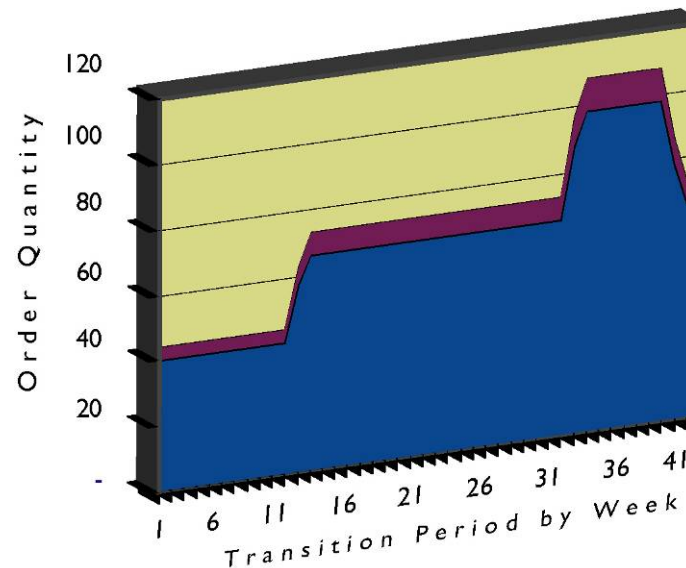
Service	Order Volume Qty	Stated Interval (Cal.Days)	Thruput (per Week)	Min. Weeks Required	Segment 1 Thruput per Week	Segment 2 Thruput per Week	Segment 3 Thruput per Week	Segment 4 Thruput per Week
1 Disconnect (all services) - 5% Assumption	4,856	30	92	61	45	75	112	75
2 Voice Services (VS)	28,479	40	552	60	263	438	657	438
3 Circuit Switched Data Service (CSDS)	-	40	-	-	-	-	-	-
4 Toll-Free Service (TFS)	33,337	40	647	60	308	513	769	513
Private Line Service (PLS)	-	-	-	-	-	-	-	-
5 Less than or = to DS1	-	40	-	-	-	-	-	-
6 DS1 Less Than or = to PLS, Less Than or = to DS3	-	72	-	-	-	-	-	-
7 Greater than DS3	-	120	0	48	0	0	0	0
8 Frame Relay Service (FRS)	-	44	-	-	-	-	-	-
9 Asynchronous Transfer Mode Service (ATMS)	5,997	53	120	58	55	92	138	92
10 Ethernet Services (ES)	-	48	-	-	-	-	-	-
11 Internet Protocol Service (IPS)	-	48	-	-	-	-	-	-
12 Premises-Based IP-VPN Services (PBIP-VPNS)	-	72	-	-	-	-	-	-
13 Network Based Internet Protocol VPN Svcs (NBIP-VPNS)	1,788	60	36	57	17	28	41	28
14 Voice over IP Transport (VOIPTS)	-	45	-	-	-	-	-	-
15 IP Telephony Services (IPTeIS)	1,036	60	21	57	10	16	24	16
16 Synchronous Optical Network Services (SONETS)	-	120	-	-	-	-	-	-
17 Optical Wavelength Services (OWS)	-	120	-	-	-	-	-	-
18 Dedicated Hosting Services (DHS)	-	36	-	-	-	-	-	-
Wireline Access Service (WINAS)	-	-	-	-	-	-	-	-
19 Less than or = to DS1	-	40	-	-	-	-	-	-
20 DS1 Less Than or = to WINAS, Less Than or = to DS3	-	72	-	-	-	-	-	-
21 Greater than DS3	-	120	-	-	-	-	-	-
22 Managed Network Services	880	-	-	-	8	13	20	13
23 Call Center Services	26	-	-	-	0	0	1	0
24 Managed Tiered Security Services	82	-	-	-	1	1	2	1
25 Cellular/PCS Services	25,500	20	472	63	235	392	588	392
Total Order Volume: 101,966								

Model Results:

M0613v3

M0613v3

Overall (50% of Total Volume) Forecast Graph:



Agency Level Transition
Model: Overall
Order Entry to Completion

Agency: Overall

Total Anticipated
Orders: 2,867

Timeframe-Weeks
(Order to Complete): 44.0

Throughput Capacity
Anticipated Orders

M0631v1

H.9.5 Agency Level Transition Plan - Examples

The following are three examples of Agency Level Transition Plans provided herein:

- A. Large Customer
 - 1,434 Orders
 - 3 Service Lines
 - 26 Week Transition
- B. Medium Customer
 - 1,004 Orders
 - 3 Service Lines
 - 18 Week Transition
- C. Small Customer
 - 430 Orders
 - 3 Service Lines
 - 9 Week Transition

Example A – Large Customer Agency Level Transition Plan

AT&T Government Solutions
Agency Level Transition Plan



Prepared for: Large Customer A

Project Name: Network

General Scope:

Transition Commencement Date: July 30, 2007

Geographic Regions

CONUS	Yes
OCONUS	Yes
International	Yes

GSA Notice to Proceed: July 1, 2007

Services

Voice Services (VS)	Yes
Circuit Switched Data Svc	No
Toll-Free Service (TFS)	Yes
Private Line Service (PLS)	Yes
Frame Relay Service (FRS)	No
Async Transfer Mode Service	Yes
Ethernet Services (ES)	No
Internet Protocol Service (IPS)	No
Premises-Based IP-VPN Svc	No
Network Based IP-VPN Svc	Yes
Voice over IP Transport	No
IP Telephony Services (IPTeIS)	Yes
SONET Services	No
Optical Wavelength Services	No
Dedicated Hosting Services	No
Wireline Access Service	No
Managed Network Services	Yes
Call Center Services	Yes
Managed Tiered Security Svc	Yes
Cellular/PCS Services	Yes

Target Completion Date: June 4, 2008

AT&T Agency Transition Mgr: Sr. Manager - ATM

Plan Contents: Agency Transition Team (Separate Example)

Agency Level Transition Plan (ALTP)

Transition Deliverables (Separate Example)

Key Assumptions:

- 1 Transition begins on the Service Commencement Date.
- 2 Transition is based on approximately 32855 orders over 39 weeks.
- 3 Agency will have Inventory available to AT&T at Kickoff Meeting.
- 4 Agency will have Incumbent Inventory available to AT&T at Kickoff Meeting.
- 5 Agency will have assigned primary and alternate Transition contacts by Kickoff Meeting.
- 6 Agency will have assigned Technical contact by Kickoff Meeting.
- 7 Agency has Special Requirements.
- 8 Agency has indicated an overall change rate of 5 %.

This Transition Management Plan is based on the information known to AT&T about the current client environment as of the Report Date specified below. As AT&T conducts the Transition, the client and AT&T anticipate the discovery of information that may impact certain tasks, activities and deliverables identified in this Transition Management Plan. In the event of such discovery, AT&T retains the right to modify this Transition Management Plan, and any associated Schedules or Deliverables.

No Questions regarding this plan should be directed to

Sr. Manager #1 at TBD

M0686v1

Example A – Large Customer Agency Level Transition Plan (continued)

AT&T Government Solutions

Agency Level Transition Plan

For: Large Customer A-Network-Enterprise
Notes: [1] Duration variable by quantity of Service Lines ordered
[2] Duration variable by Order Volume
[3] Task subject to Special Requirements
[4] Duration variable by rate of change

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
1	Agency Level Transition Management	146.58 days	07/30/07	06/04/08		Agency Transition Mgr.
2	Planning	13 days	07/30/07	08/19/07		Agency Transition Mgr.
3	Transition Planning	1 day	07/30/07	08/01/07		Agency Transition Mgr.
4	Issue Transition Action Notice to Schedule Kickoff Meeting	0 days	07/30/07	08/01/07	TAN-Kickoff Meeting	Agency Transition Mgr.
5	Conduct Large Customer A Kickoff Meeting	1 day	07/30/07	08/01/07		Agency Transition Mgr.
6	Provide Large Customer A with Agency Transition Guide with DDP	1 day	07/30/07	08/01/07	Agency Transition Guide w/DDP	Agency Transition Mgr.
7	Schedule Large Customer A Profile Session	1 day	07/30/07	08/01/07		Agency Transition Mgr.
8	Identify Large Customer A Transition Team and Roles	1 day	07/30/07	08/01/07		Agency Transition Mgr.
9	Provide Large Customer A with Team Contact List	1 day	07/30/07	08/01/07	Contact List	Agency Transition Mgr.
10	Provide Large Customer A with Escalation/Jeopardy Procedures	1 day	07/30/07	08/01/07	Escalation Procedure	Agency Transition Mgr.
11	Provide Large Customer A with Project Mgmt. and Control Methodology	1 day	07/30/07	08/01/07	Proj.Mgmt.Process	Agency Transition Mgr.
12	Obtain Incumbent Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Incumbent Inventory	Agency Transition Mgr.
13	Obtain Agency Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Client Inventory	Agency Transition Mgr.
14	Profile & Information Assurance	12 days	08/01/07	08/18/07		
15	Conduct Large Customer A Profile Session	1 day	08/01/07	08/02/07		Agency Transition Mgr.
16	Determine Order Volumes	1 day	08/01/07	08/02/07	Order Volumes	Agency Transition Mgr.
17	Determine Large Customer A Schedule Timeframe	1 day	08/01/07	08/02/07	Schedule Timeframe	Agency Transition Mgr.
18	Identify Large Customer A Timeframe Constraints	1 day	08/01/07	08/02/07	Timeframe	Agency Transition Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
					Constraints	
19	Identify and Qualify Large Customer A Special Requirements	1 day	08/01/07	08/02/07	Special Reqmts	Agency Transition Mgr.
20	Cross Validate Large Customer A & Incumbent Inventory Data	3 days	08/04/07	08/07/07		Agency Transition Mgr.
21	Resolve Gaps & Inconsistencies with Large Customer A	2 days	08/07/07	08/09/07		Agency Transition Mgr.
22	Finalize Order Volumes	1 day	06/12/07	06/12/07	TAN-Final Volumes	Agency Transition Mgr.
23	Identify Possible Site Survey Requirements	2 days	08/11/07	08/11/07		Agency Transition Mgr.
24	Issue Site Survey Notices (as required)	1 day	08/11/07	08/11/07	TAN-Site Survey Notice	Agency Transition Mgr.
25	Conduct Site Surveys (as required)	3 days	08/12/07	08/14/07		Agency Transition Mgr.
26	Issue Site Survey Reports - SSR (as required)	1 day	08/15/07	08/15/07	TAN-SSR	Agency Transition Mgr.
27	Issue Environmental Change Requests - ECR (as required)	1 day	08/18/07	08/18/07	TAN-ECR	Agency Transition Mgr.
28	Profile & Information Assurance Completed	0 days	08/11/07	08/11/07		
29	Modeling & Forecasting	6.25 days	08/04/07	08/19/07		
30	Establish Schedule Timeframe in Large Customer A Model	0.5 days	08/04/07	08/04/07	Client Model	Plng. & Sched. Mgr.
31	Determine Impact of Large Customer A Special Requirements [3]	1 day	08/04/07	08/04/07		Plng. & Sched. Mgr.
32	Model Large Customer A Order Volumes by Service Line [1]	0.75 days	08/04/07	08/06/07	Client Model	Plng. & Sched. Mgr.
33	Model Impact of Large Customer A to Overall Service Line Workload [1]	1.5 days	08/04/07	08/13/07	Svc.Line Model	Plng. & Sched. Mgr.
34	Forecast Large Customer A Impact to Schedule by Service Line	1 day	08/13/07	08/14/07	Svc.Line Model	Plng. & Sched. Mgr.
35	Identify and Apply any Adjustments to Large Customer A Schedule	1 day	08/14/07	08/15/07	Schedule Adjustments	Plng. & Sched. Mgr.
36	Review and Validate ALTP with Large Customer A	1 day	08/15/07	08/18/07	ALTP	Plng. & Sched. Mgr.
37	Obtain Large Customer A Agreement to Schedule & ALTP	1 day	08/18/07	08/19/07	TAN-Client ALTP Agreement	Plng. & Sched. Mgr.
38	Modeling & Forecasting Completed	0 days	08/19/07	08/19/07		
39	Infrastructure Utilization Analysis	6.25 days	08/05/07	08/13/07		
40	Determine Infrastructure Requirements by Service Line [1]	1.5 days	08/06/07	08/13/07		Prep. & Prov. Mgr.
41	Determine Impact of Large Customer A Special Requirements [3]	1 day	08/05/07	08/05/07		Prep. & Prov. Mgr.
42	Identify Infrastructure Changes for Large Customer A Special Requirements [3]	1 day	08/06/07	08/06/07	CR Specifications	Prep. & Prov. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
43	Develop Infrastructure Specifications for Large Customer A Special Requirements [3]	1 day	08/07/07	08/07/07	Infrastructure CRs	Prep. & Prov. Mgr.
44	Identify Cost/Price Adjustments for Large Customer A Special Requirements [3]	1 day	08/08/07 06/11/07	08/08/07	Price Adjustments	Prep. & Prov. Mgr.
45	Obtain Large Customer A Agreement on Price Adjustments for Special Reqmts [3]	1 day	08/11/07	08/11/07	TAN-Client Price Agreement	Prep. & Prov. Mgr.
46	Order Components required for Special Large Customer A Requirements [3]	1 day	08/12/07	08/12/07	Special Orders (POs)	Prep. & Prov. Mgr.
47	Infrastructure Utilization Analysis Completed	0 days	08/12/07	08/12/07		
48	Preparation	15 days	08/06/07	09/18/07		
49	Scheduling	10 days	08/13/07	09/18/07		
50	Large Customer A Initiates Orders	1 day	08/13/07	08/13/07	Client Orders	Prep. & Prov. Mgr.
51	Order Acceptance	1 day	08/14/07	08/14/07	ORA	Prep. & Prov. Mgr.
52	Order Validation (Possible Rejection)	1 day	08/15/07	08/15/07	Valid Orders	Prep. & Prov. Mgr.
53	If -- Invalid Order - Issue Firm Order Rejection Notice	0 days	08/15/07	08/15/07	FORN	Prep. & Prov. Mgr.
54	Integrate Large Customer A Workload into Schedule by Service Line	7 days	08/18/07	09/18/07		Prep. & Prov. Mgr.
55	Incorporate Impact of Large Customer A Special Requirements to Schedule [3]x[1]	1.5 days	08/18/07	08/22/07		Prep. & Prov. Mgr.
56	Develop "T-Minus" Schedule by Service Line [1]	3 days	08/25/07	09/06/07	T-Minus	Prep. & Prov. Mgr.
57	Identify Potential Peak Workload Impact	0.25 days	09/09/07	09/09/07		Prep. & Prov. Mgr.
58	Review "T-Minus" Schedule with Work Centers [1]	1.5 days	09/09/07	09/16/07		Prep. & Prov. Mgr.
59	Obtain Work Center Commitment to Schedule [1]	0.75 days	09/16/07	09/18/07	Work Center Agreements	Prep. & Prov. Mgr.
60	Scheduling Completed	0 days	09/18/07	09/18/07		
61	Work Center Preparation	11.25 days	08/06/07	09/18/07		
62	Review Large Customer A Model and Forecast with Work Centers [1]	3 days	08/19/07	09/03/07		Impl. & Mig. Mgr.
63	Identify Impact of Large Customer A Special Reqmts to Work Center [3]x[1]	3 days	08/06/07	08/19/07		Impl. & Mig. Mgr.
64	Adapt Staffing to meet Large Customer A Workload Demand	1 day	09/03/07	07/04/07	Staff Adjustments	Impl. & Mig. Mgr.
65	a) Per Schedule	1 day	09/03/07	07/04/07		Impl. & Mig. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
66	b) Per Peak Demand	1 day	09/03/07	09/04/07		Impl. & Mig. Mgr.
67	Adapt Process to meet Large Customer A Special Requirements [3]x[1]	3 days	09/04/07	09/18/07	Process Changes	Impl. & Mig. Mgr.
68	Work Center Preparation Completed	0 days	09/18/07	09/18/07		
69	Infrastructure Integration	8 days	08/13/07	08/20/07		Impl. & Mig. Mgr.
70	Integrate Large Customer A into Infrastructure Platforms	2 days	08/13/07	08/14/07		Impl. & Mig. Mgr.
71	Notify Billing of any Special Requirements Price Adjustments [3]	0.13 days	08/20/07	08/20/07	Billing Notification	Impl. & Mig. Mgr.
72	Obtain and Provide Large Customer A with Platform Access IDs	2 days	08/15/07	08/18/07	TAN-Client Access IDs	Impl. & Mig. Mgr.
73	Test Large Customer A Access and Functionality of Infrastructure Platforms	2 days	08/19/07	08/20/07	Test Compliance	Impl. & Mig. Mgr.
74	Infrastructure Integration Completed	0 days	08/20/07	08/20/07		
75	Implementation	136.58 days	08/14/07	06/08/08		
76	Provisioning & Procurement	110 days	08/14/07	04/16/08		
77	Continuous Order Provisioning & Procurement [2]	110 days	08/14/07	04/16/08		Prep. & Prov. Mgr.
78	Order Entry	1 day	08/18/07	08/18/07		Prep. & Prov. Mgr.
79	Obtain Order Confirmation from Providers	1 day	08/19/07	08/19/07	Provider Confirmation	Prep. & Prov. Mgr.
80	Notify Large Customer A of Order Confirmation	0 days	08/19/07	08/19/07	FOCN	Prep. & Prov. Mgr.
81	Accept Order Changes or Corrections [4]	1.05 days	08/20/07	08/21/07	ACO or AOC	Prep. & Prov. Mgr.
82	Notify Large Customer A of Change Order Receipt [4]	0 days	08/21/07	08/21/07	CORA	Prep. & Prov. Mgr.
83	Place Changes to Order [4]	1.05 days	08/21/07	08/22/07		Prep. & Prov. Mgr.
84	Obtain Change Order Confirmation from Providers [4]	1.05 days	08/22/07	08/25/07		Prep. & Prov. Mgr.
85	Notify Large Customer A of Change Order Confirmation [4]	1.05 days	08/25/07	08/26/07	SOC-COC	Prep. & Prov. Mgr.
86	Track Order to Completion [Duration subject to longest interval]	22 days	08/26/07	09/26/07		Prep. & Prov. Mgr.
87	Verify Order Completion	1 day	09/26/07	09/27/07		Prep. & Prov. Mgr.
88	Provisioning & Procurement Completed	0 days	09/17/07	09/27/07		
89	Integration & Testing	100 days	09/27/07	05/15/08		
90	Continuous Integration & Testing [2]	100 days	09/27/07	05/15/08		Impl. & Mig. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
91	Validate Service Order Integration [1]	0.75 days	09/27/07	09/31/07		Impl. & Mig. Mgr.
92	Test Service Order Functionality [1]	0.75 days	09/30/07	10/03/07	Test Compliance	Impl. & Mig. Mgr.
93	Assure Service Performance to Service Levels [1]	0.75 days	10/03/07	10/07/07		Impl. & Mig. Mgr.
94	Update Inventory by Service Line [1]	1.5 days	10/07/07	10/14/07	Inventory Updates	Impl. & Mig. Mgr.
95	Finalize Cutover Schedule by Service Line [1]	0.38 days	10/14/07	10/15/07	Final Cutover Schedule	Impl. & Mig. Mgr.
96	Issue Transition Action Notice to Schedule Large Customer A Certification Test	0 days	10/15/07	10/15/07	TAN-Certification Test	Impl. & Mig. Mgr.
97	Integration & Testing Completed	0 days	05/19/08	05/19/08		
98	Service Delivery Certification & Acceptance	103.88 days	10/03/07	06/04/08		
99	Conduct Work Center Acceptance Testing by Service Line [1]	1.5 days	05/15/08	05/22/08	Test Compliance	Impl. & Mig. Mgr.
100	Verify Work Center Turnover Checklist by Service Line [1]	1.5 days	05/22/08	05/29/08	Checklist Compliance	Impl. & Mig. Mgr.
101	Obtain Work Center Acceptance Agreement by Service Line [1]	0.38 days	05/29/08	06/02/08	Work Center Agreement	Impl. & Mig. Mgr.
102	Continuous Certification & Acceptance [2]	100 days	07/30/07	03/20/07		Impl. & Mig. Mgr.
103	Conduct Large Customer A Certification Testing	1 day	10/03/07	05/22/08	Test Compliance	Impl. & Mig. Mgr.
104	Obtain Large Customer A Acceptance Agreement	1 day	05/02/08	05/03/08	TAN-Client Acceptance	Impl. & Mig. Mgr.
105	Notify Large Customer A of Completion	0 days	06/04/08	06/04/08	SOCN	Impl. & Mig. Mgr.
106	Service Delivery Certification & Acceptance Completed	0 days	06/04/08	06/04/08		
	End of ALTP Project Plan					

Example B – Medium Customer Agency Level Transition Plan

AT&T Government Solutions Agency Level Transition Plan



Prepared for: Medium Customer B

Project Name: Netw orx

Transition Commencement Date: July 30, 2007

GSA Notice to Proceed: July 1, 2007

Target Completion Date: January 7, 2008

AT&T Agency Transition Mgr: Sr. Manager - ATM

Plan Contents: Agency Transition Team (Separate Example)

Agency Level Transition Plan (ALTP)

Transition Deliverables (Separate Example)

Key Assumptions:

- 1 Transition begins on the Service Commencement Date.
- 2 Transition is based on approximately 8469 orders over 18 weeks.
- 3 Agency will have Inventory available to AT&T at Kickoff Meeting.
- 4 Agency will have Incumbent Inventory available to AT&T at Kickoff Meeting.
- 5 Agency will have assigned primary and alternate Transition contacts by Kickoff Meeting.
- 6 Agency will have assigned Technical contact by Kickoff Meeting.
- 7 Agency has Special Requirements.
- 8 Agency has indicated an overall change rate of 5 %.

This Transition Management Plan is based on the information known to AT&T about the current client environment as of the Report Date specified below. As AT&T conducts the Transition, the client and AT&T anticipate the discovery of information that may impact certain tasks, activities and deliverables identified in this Transition Management Plan. In the event of such discovery, AT&T retains the right to modify this Transition Management Plan, and any associated Schedules or Deliverables.

Note: Questions regarding this plan should be directed to

Sr. Manager #1 at TBD

General Scope:

Geographic Regions

CONUS	Yes
OCONUS	Yes
International	Yes

Services

Voice Services (VS)	Yes
Circuit Switched Data Svc	No
Toll-Free Service (TFS)	Yes
Private Line Service (PLS)	Yes
Frame Relay Service (FRS)	No
Async Transfer Mode Service	Yes
Ethernet Services (ES)	No
Internet Protocol Service (IPS)	No
Premises-Based IP-VPN Svc	No
Netw ork Based IP-VPN Svc	Yes
Voice over IP Transport	No
IP Telephony Services (IPTelS)	Yes
SONET Services	No
Optical Wavelength Services	No
Dedicated Hosting Services	No
Wireline Access Service	No
Managed Netw ork Services	Yes
Call Center Services	Yes
Managed Tiered Security Svc	Yes
Cellular/PCS Services	Yes

M0687v1

Example B – Medium Customer Agency Level Transition Plan (continued)

AT&T Government Solutions

Agency Level Transition Plan

For: Medium Customer B-Networx-Enterprise

Notes: [1] Duration variable by quantity of Service Lines ordered

[2] Duration variable by Order Volume

[3] Task subject to Special Requirements

[4] Duration variable by rate of change

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
1	Agency Level Transition Management	106.58 days	07/30/07	01/07/08		Agency Transition Mgr.
2	Planning	13 days	07/30/07	08/19/07		Agency Transition Mgr.
3	Transition Planning	1 day	07/30/07	08/01/07		Agency Transition Mgr.
4	Issue Transition Action Notice to Schedule Kickoff Meeting	0 days	07/30/07	08/01/07	TAN-Kickoff Meeting	Agency Transition Mgr.
5	Conduct Medium Customer B Kickoff Meeting	1 day	07/30/07	08/01/07		Agency Transition Mgr.
6	Provide Medium Customer B with Agency Transition Guide with DDP	1 day	07/30/07	08/01/07	Agency Transition Guide w/DDP	Agency Transition Mgr.
7	Schedule Medium Customer B Profile Session	1 day	07/30/07	08/01/07		Agency Transition Mgr.
8	Identify Medium Customer B Transition Team and Roles	1 day	07/30/07	08/01/07		Agency Transition Mgr.
9	Provide Medium Customer B with Team Contact List	1 day	07/30/07	08/01/07	Contact List	Agency Transition Mgr.
10	Provide Medium Customer B with Escalation/Jeopardy Procedures	1 day	07/30/07	08/01/07	Escalation Procedure	Agency Transition Mgr.
11	Provide Medium Customer B with Project Mgmt. and Control Methodology	1 day	07/30/07	08/01/07	Proj.Mgmt.Process	Agency Transition Mgr.
12	Obtain Incumbent Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Incumbent Inventory	Agency Transition Mgr.
13	Obtain Agency Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Client Inventory	Agency Transition Mgr.
14	Profile & Information Assurance	12 days	08/01/07	08/18/07		
15	Conduct Medium Customer B Profile Session	1 day	08/01/07	08/02/07		Agency Transition Mgr.
16	Determine Order Volumes	1 day	08/01/07	08/02/07	Order Volumes	Agency Transition Mgr.
17	Determine Medium Customer B Schedule Timeframe	1 day	08/01/07	08/02/07	Schedule Timeframe	Agency Transition Mgr.
18	Identify Medium Customer B Timeframe Constraints	1 day	08/01/07	08/02/07	Timeframe Constraints	Agency Transition Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
19	Identify and Qualify Medium Customer B Special Requirements	1 day	08/01/07	08/02/07	Special Reqmts	Agency Transition Mgr.
20	Cross Validate Medium Customer B & Incumbent Inventory Data	3 days	08/04/07	08/07/07		Agency Transition Mgr.
21	Resolve Gaps & Inconsistencies with Medium Customer B	2 days	08/07/07	08/09/07		Agency Transition Mgr.
22	Finalize Order Volumes	1 day	08/11/07	08/11/07	TAN-Final Volumes	Agency Transition Mgr.
23	Identify Possible Site Survey Requirements	2 days	08/07/07	08/08/07		Agency Transition Mgr.
24	Issue Site Survey Notices (as required)	1 day	08/11/07	08/11/07	TAN-Site Survey Notice	Agency Transition Mgr.
25	Conduct Site Surveys (as required)	3 days	08/12/07	08/14/07		Agency Transition Mgr.
26	Issue Site Survey Reports - SSR (as required)	1 day	08/15/07	08/15/07	TAN-SSR	Agency Transition Mgr.
27	Issue Environmental Change Requests - ECR (as required)	1 day	08/18/07	08/18/07	TAN-ECR	Agency Transition Mgr.
28	Profile & Information Assurance Completed	0 days	08/11/07	08/11/07		
29	Modeling & Forecasting	6.25 days	08/04/07	08/19/07		
30	Establish Schedule Timeframe in Medium Customer B Model	0.5 days	08/04/07	08/04/07	Client Model	Plng. & Sched. Mgr.
31	Determine Impact of Medium Customer B Special Requirements [3]	1 day	08/04/07	08/04/07		Plng. & Sched. Mgr.
32	Model Medium Customer B Order Volumes by Service Line [1]	0.75 days	08/04/07	08/06/07	Client Model	Plng. & Sched. Mgr.
33	Model Impact of Medium Customer B to Overall Service Line Workload [1]	1.5 days	08/04/07	08/13/07	Svc.Line Model	Plng. & Sched. Mgr.
34	Forecast Medium Customer B Impact to Schedule by Service Line	1 day	08/13/07	08/14/07	Svc.Line Model	Plng. & Sched. Mgr.
35	Identify and Apply any Adjustments to Medium Customer B Schedule	1 day	08/14/07	08/15/07	Schedule Adjustments	Plng. & Sched. Mgr.
36	Review and Validate ALTP with Medium Customer B	1 day	08/15/07	08/18/07	ALTP	Plng. & Sched. Mgr.
37	Obtain Medium Customer B Agreement to Schedule & ALTP	1 day	08/18/07	08/19/07	TAN-Client ALTP Agreement	Plng. & Sched. Mgr.
38	Modeling & Forecasting Completed	0 days	08/19/07	08/19/07		
39	Infrastructure Utilization Analysis	6.25 days	08/05/07	08/13/07		
40	Determine Infrastructure Requirements by Service Line [1]	1.5 days	08/06/07	08/13/07		Prep. & Prov. Mgr.
41	Determine Impact of Medium Customer B Special Requirements [3]	1 day	08/05/07	08/05/07		Prep. & Prov. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
42	Identify Infrastructure Changes for Medium Customer B Special Requirements [3]	1 day	08/06/07	08/06/07	CR Specifications	Prep. & Prov. Mgr.
43	Develop Infrastructure Specifications for Medium Customer B Special Requirements [3]	1 day	08/07/07	08/07/07	Infrastructure CRs	Prep. & Prov. Mgr.
44	Identify Cost/Price Adjustments for Medium Customer B Special Requirements [3]	1 day	08/09/07	08/08/07	Price Adjustments	Prep. & Prov. Mgr.
45	Obtain Medium Customer B Agreement on Price Adjustments for Special Reqmts [3]	1 day	08/11/07	08/11/07	TAN-Client Price Agreement	Prep. & Prov. Mgr.
46	Order Components required for Special Medium Customer B Requirements [3]	1 day	08/12/07	08/12/07	Special Orders (POs)	Prep. & Prov. Mgr.
47	Infrastructure Utilization Analysis Completed	0 days	08/12/07	08/12/07		
48	Preparation	15 days	08/06/07	09/18/07		
49	Scheduling	10 days	08/13/07	09/18/07		
50	Medium Customer B Initiates Orders	1 day	08/13/07	08/13/07	Client Orders	Prep. & Prov. Mgr.
51	Order Acceptance	1 day	08/14/07	08/14/07	ORA	Prep. & Prov. Mgr.
52	Order Validation (Possible Rejection)	1 day	08/15/07	08/15/07	Valid Orders	Prep. & Prov. Mgr.
53	If -- Invalid Order - Issue Firm Order Rejection Notice	0 days	08/15/07	08/15/07	FORN	Prep. & Prov. Mgr.
54	Integrate Medium Customer B Workload into Schedule by Service Line	7 days	08/18/07	09/18/07		Prep. & Prov. Mgr.
55	Incorporate Impact of Medium Customer B Special Requirements to Schedule [3]x[1]	1.5 days	08/18/07	08/22/07		Prep. & Prov. Mgr.
56	Develop "T-Minus" Schedule by Service Line [1]	3 days	08/25/07	09/06/07	T-Minus	Prep. & Prov. Mgr.
57	Identify Potential Peak Workload Impact	0.25 days	09/09/07	09/09/07		Prep. & Prov. Mgr.
58	Review "T-Minus" Schedule with Work Centers [1]	1.5 days	09/09/07	09/16/07		Prep. & Prov. Mgr.
59	Obtain Work Center Commitment to Schedule [1]	0.75 days	09/16/07	09/18/07	Work Center Agreements	Prep. & Prov. Mgr.
60	Scheduling Completed	0 days	09/18/07	09/18/07		
61	Work Center Preparation	11.25 days	08/06/07	09/18/07		
62	Review Medium Customer B Model and Forecast with Work Centers [1]	3 days	08/19/07	09/03/07		Impl. & Mig. Mgr.
63	Identify Impact of Medium Customer B Special Reqmts to Work Center [3]x[1]	3 days	08/06/07	08/19/07		Impl. & Mig. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
64	Adapt Staffing to meet Medium Customer B Workload Demand	1 day	9/03/07	09/04/07	Staff Adjustments	Impl. & Mig. Mgr.
65	a) Per Schedule	1 day	09/03/07	09/04/07		Impl. & Mig. Mgr.
66	b) Per Peak Demand	1 day	09/03/07	09/04/07		Impl. & Mig. Mgr.
67	Adapt Process to meet Medium Customer B Special Requirements [3]x[1]	3 days	09/04/07	09/18/07	Process Changes	Impl. & Mig. Mgr.
68	Work Center Preparation Completed	0 days	09/18/07	09/18/07		
69	Infrastructure Integration	8 days	08/13/07	08/20/07		Impl. & Mig. Mgr.
70	Integrate Medium Customer B into Infrastructure Platforms	2 days	08/13/07	08/14/07		Impl. & Mig. Mgr.
71	Notify Billing of any Special Requirements Price Adjustments [3]	0.13 days	08/20/07	08/20/07	Billing Notification	Impl. & Mig. Mgr.
72	Obtain and Provide Medium Customer B with Platform Access IDs	2 days	08/15/07	08/18/07	TAN-Client Access IDs	Impl. & Mig. Mgr.
73	Test Medium Customer B Access and Functionality of Infrastructure Platforms	2 days	08/19/07	08/20/07	Test Compliance	Impl. & Mig. Mgr.
74	Infrastructure Integration Completed	0 days	08/20/07	08/20/07		
75	Implementation	96.58 days	08/14/07	01/02/08		
76	Provisioning & Procurement	70 days	08/14/07	10/14/08		
77	Continuous Order Provisioning & Procurement [2]	70 days	08/14/07	10/14/08		Prep. & Prov. Mgr.
78	Order Entry	1 day	08/18/07	08/19/07		Prep. & Prov. Mgr.
79	Obtain Order Confirmation from Providers	1 day	08/18/07	08/18/07	Provider Confirmation	Prep. & Prov. Mgr.
80	Notify Medium Customer B of Order Confirmation	0 days	08/19/07	08/19/07	FOCN	Prep. & Prov. Mgr.
81	Accept Order Changes or Corrections [4]	1.05 days	08/20/07	08/21/07	ACO or AOC	Prep. & Prov. Mgr.
82	Notify Medium Customer B of Change Order Receipt [4]	0 days	08/21/07	08/21/07	CORA	Prep. & Prov. Mgr.
83	Place Changes to Order [4]	1.05 days	08/21/07	08/22/07		Prep. & Prov. Mgr.
84	Obtain Change Order Confirmation from Providers [4]	1.05 days	08/22/07	08/25/07		Prep. & Prov. Mgr.
85	Notify Medium Customer B of Change Order Confirmation [4]	1.05 days	08/25/07	08/26/07	SOC-COC	Prep. & Prov. Mgr.
86	Track Order to Completion [Duration subject to longest interval]	22 days	08/26/07	09/26/07		Prep. & Prov. Mgr.
87	Verify Order Completion	1 day	09/26/07	09/27/07		Prep. & Prov. Mgr.
88	Provisioning & Procurement Completed	0 days	10/20/07	10/20/07		

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
89	Integration & Testing	60 days	09/27/07	01/19/08		
90	Continuous Integration & Testing [2]	60 days	09/27/07	01/19/08		Impl. & Mig. Mgr.
91	Validate Service Order Integration [1]	0.75 days	09/27/07	09/30/07		Impl. & Mig. Mgr.
92	Test Service Order Functionality [1]	0.75 days	09/30/07	10/03/07	Test Compliance	Impl. & Mig. Mgr.
93	Assure Service Performance to Service Levels [1]	0.75 days	10/03/07	10/07/07		Impl. & Mig. Mgr.
94	Update Inventory by Service Line [1]	1.5 days	10/07/07	10/14/07	Inventory Updates	Impl. & Mig. Mgr.
95	Finalize Cutover Schedule by Service Line [1]	0.38 days	10/14/07	10/15/07	Final Cutover Schedule	Impl. & Mig. Mgr.
96	Issue Transition Action Notice to Schedule Medium Customer B Certification Test	0 days	10/15/07	10/15/07	TAN-Certification Test	Impl. & Mig. Mgr.
97	Integration & Testing Completed	0 days	12/19/07	12/19/07		
98	Service Delivery Certification & Acceptance	63.88 days	10/03/07	01/07/08		
99	Conduct Work Center Acceptance Testing by Service Line [1]	1.5 days	12/19/07	12/26/07	Test Compliance	Impl. & Mig. Mgr.
100	Verify Work Center Turnover Checklist by Service Line [1]	1.5 days	12/26/07	01/02/08	Checklist Compliance	Impl. & Mig. Mgr.
101	Obtain Work Center Acceptance Agreement by Service Line [1]	0.38 days	01/02/08	01/05/08	Work Center Agreement	Impl. & Mig. Mgr.
102	Continuous Certification & Acceptance [2]	60 days	10/03/07	12/26/07		Impl. & Mig. Mgr.
103	Conduct Medium Customer B Certification Testing	1 day	01/05/08	01/06/08	Test Compliance	Impl. & Mig. Mgr.
104	Obtain Medium Customer B Acceptance Agreement	1 day	01/06/08	01/07/08	TAN-Client Acceptance	Impl. & Mig. Mgr.
105	Notify Medium Customer B of Completion	0 days	01/07/08	01/07/08	SOCN	Impl. & Mig. Mgr.
106	Service Delivery Certification & Acceptance Completed	0 days	01/07/08	01/07/08		
	End of ALTP Project Plan					

Example C – Small Customer Agency Level Transition Plan

**AT&T Government Solutions
Agency Level Transition Plan**



Prepared for: Small Customer C

Project Name: Networkx
Transition Commencement Date: July 30, 2007
GSA Notice to Proceed: July 1, 2007
Target Completion Date: November 6, 2007
AT&T Agency Transition Mgr: Sr. Manager - ATM

General Scope:
Geographic Regions

CONUS Yes
OCONUS Yes
International Yes

Services

Voice Services (VS) Yes
Circuit Switched Data Svc No
Toll-Free Service (TFS) Yes
Private Line Service (PLS) Yes
Frame Relay Service (FRS) No
Async Transfer Mode Service Yes
Ethernet Services (ES) No
Internet Protocol Service (IPS) No
Premises-Based IP-VPN Svc No
Network Based IP-VPN Svc Yes
Voice over IP Transport No
IP Telephony Services (IPTeIS) Yes
SONET Services No
Optical Wavelength Services No
Dedicated Hosting Services No
Wireline Access Service No
Managed Network Services Yes
Call Center Services Yes
Managed Tiered Security Svc Yes
Cellular/PCS Services Yes

Plan Contents: Agency Transition Team (Separate Example)
Agency Level Transition Plan (ALTP)
Transition Deliverables (Separate Example)

Key Assumptions:

- 1 Transition begins on the Service Commencement Date.
- 2 Transition is based on approximately 3805 orders over 9 weeks.
- 3 Agency will have Inventory available to AT&T at Kickoff Meeting.
- 4 Agency will have Incumbent Inventory available to AT&T at Kickoff Meeting.
- 5 Agency will have assigned primary and alternate Transition contacts by Kickoff Meeting.
- 6 Agency will have assigned Technical contact by Kickoff Meeting.
- 7 Agency has Special Requirements.
- 8 Agency has indicated an overall change rate of 5 %.

This Transition Management Plan is based on the information known to AT&T about the current client environment as of the Report Date specified below. As AT&T conducts the Transition, the client and AT&T anticipate the discovery of information that may impact certain tasks, activities and deliverables identified in this Transition Management Plan. In the event of such discovery, AT&T retains the right to modify this Transition Management Plan, and any associated Schedules or Deliverables.

Note: Questions regarding this plan should be directed to

Sr. Manager #1 at TBD

M0688v1

Example C – Small Customer Agency Level Transition Plan (continued)

AT&T Government Solutions

Agency Level Transition Plan

For: Small Customer C-Network-Enterprise

Notes: [1] Duration variable by quantity of Service Lines ordered

[2] Duration variable by Order Volume

[3] Task subject to Special Requirements

[4] Duration variable by rate of change

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
1	Agency Level Transition Management	61.58 days	07/31/07	11/06/07		Agency Transition Mgr.
2	Planning	13 days	07/30/07	08/19/07		Agency Transition Mgr.
3	Transition Planning	1 day	07/30/07	08/01/07		Agency Transition Mgr.
4	Issue Transition Action Notice to Schedule Kickoff Meeting	0 days	07/30/07	08/01/07	TAN-Kickoff Meeting	Agency Transition Mgr.
5	Conduct Small Customer C Kickoff Meeting	1 day	07/30/07	08/01/07		Agency Transition Mgr.
6	Provide Small Customer C with Agency Transition Guide with DDP	1 day	07/30/07	08/01/07	Agency Transition Guide w/DDP	Agency Transition Mgr.
7	Schedule Small Customer C Profile Session	1 day	07/30/07	08/01/07		Agency Transition Mgr.
8	Identify Small Customer C Transition Team and Roles	1 day	07/30/07	08/01/07		Agency Transition Mgr.
9	Provide Small Customer C with Team Contact List	1 day	07/30/07	08/01/07	Contact List	Agency Transition Mgr.
10	Provide Small Customer C with Escalation/Jeopardy Procedures	1 day	07/30/07	08/01/07	Escalation Procedure	Agency Transition Mgr.
11	Provide Small Customer C with Project Mgmt. and Control Methodology	1 day	07/30/07	08/01/07	Proj.Mgmt.Process	Agency Transition Mgr.
12	Obtain Incumbent Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Incumbent Inventory	Agency Transition Mgr.
13	Obtain Agency Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Client Inventory	Agency Transition Mgr.
14	Profile & Information Assurance	12 days	08/01/07	08/18/07		
15	Conduct Small Customer C Profile Session	1 day	08/01/07	08/02/07		Agency Transition Mgr.
16	Determine Order Volumes	1 day	08/01/07	08/02/07	Order Volumes	Agency Transition Mgr.
17	Determine Small Customer C Schedule Timeframe	1 day	08/01/07	08/02/07	Schedule Timeframe	Agency Transition Mgr.
18	Identify Small Customer C Timeframe Constraints	1 day	08/01/07	08/02/07	Timeframe Constraints	Agency Transition Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
19	Identify and Qualify Small Customer C Special Requirements	1 day	08/01/07	08/02/07	Special Reqmts	Agency Transition Mgr.
20	Cross Validate Small Customer C & Incumbent Inventory Data	3 days	08/04/07	08/07/07		Agency Transition Mgr.
21	Resolve Gaps & Inconsistencies with Small Customer C	2 days	08/07/07	08/09/07		Agency Transition Mgr.
22	Finalize Order Volumes	1 day	08/11/07	08/11/07	TAN-Final Volumes	Agency Transition Mgr.
23	Identify Possible Site Survey Requirements	2 days	08/07/07	08/08/07		Agency Transition Mgr.
24	Issue Site Survey Notices (as required)	1 day	08/11/07	08/11/07	TAN-Site Survey Notice	Agency Transition Mgr.
25	Conduct Site Surveys (as required)	3 days	08/12/07	08/14/07		Agency Transition Mgr.
26	Issue Site Survey Reports - SSR (as required)	1 day	08/15/07	08/15/07	TAN-SSR	Agency Transition Mgr.
27	Issue Environmental Change Requests - ECR (as required)	1 day	08/18/07	08/18/07	TAN-ECR	Agency Transition Mgr.
28	Profile & Information Assurance Completed	0 days	08/11/07	08/11/07		
29	Modeling & Forecasting	6.25 days	08/04/07	08/19/07		
30	Establish Schedule Timeframe in Small Customer C Model	0.5 days	08/04/07	08/04/07	Client Model	Plng. & Sched. Mgr.
31	Determine Impact of Small Customer C Special Requirements [3]	1 day	08/04/07	08/04/07		Plng. & Sched. Mgr.
32	Model Small Customer C Order Volumes by Service Line [1]	0.75 days	08/04/07	08/06/07	Client Model	Plng. & Sched. Mgr.
33	Model Impact of Small Customer C to Overall Service Line Workload [1]	1.5 days	08/04/07	08/13/07	Svc.Line Model	Plng. & Sched. Mgr.
34	Forecast Small Customer C Impact to Schedule by Service Line	1 day	08/13/07	08/14/07	Svc.Line Model	Plng. & Sched. Mgr.
35	Identify and Apply any Adjustments to Small Customer C Schedule	1 day	08/14/07	08/15/07	Schedule Adjustments	Plng. & Sched. Mgr.
36	Review and Validate ALTP with Small Customer C	1 day	08/15/07	08/18/07	ALTP	Plng. & Sched. Mgr.
37	Obtain Small Customer C Agreement to Schedule & ALTP	1 day	08/18/07	08/19/07	TAN-Client ALTP Agreement	Plng. & Sched. Mgr.
38	Modeling & Forecasting Completed	0 days	08/19/07	08/19/07		
39	Infrastructure Utilization Analysis	6.25 days	08/05/07	08/13/07		
40	Determine Infrastructure Requirements by Service Line [1]	1.5 days	08/06/07	08/13/07		Prep. & Prov. Mgr.
41	Determine Impact of Small Customer C Special Requirements [3]	1 day	08/05/07	08/05/07		Prep. & Prov. Mgr.
42	Identify Infrastructure Changes for Small Customer C Special Requirements [3]	1 day	08/06/07	08/06/07	CR Specifications	Prep. & Prov. Mgr.
43	Develop Infrastructure Specifications for Small Customer C Special	1 day	08/07/07	08/07/07	Infrastructure CRs	Prep. & Prov. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
	Requirements [3]					
44	Identify Cost/Price Adjustments for Small Customer C Special Requirements [3]	1 day	08/08/07	08/08/07	Price Adjustments	Prep. & Prov. Mgr.
45	Obtain Small Customer C Agreement on Price Adjustments for Special Reqmts [3]	1 day	08/11/07	08/11/07	TAN-Client Price Agreement	Prep. & Prov. Mgr.
46	Order Components required for Special Small Customer C Requirements [3]	1 day	08/12/07	08/12/07	Special Orders (POs)	Prep. & Prov. Mgr.
47	Infrastructure Utilization Analysis Completed	0 days	08/12/07	08/12/07		
48	Preparation	15 days	08/06/07	09/18/07		
49	Scheduling	10 days	08/13/07	09/18/07		
50	Small Customer C Initiates Orders	1 day	08/13/07	08/13/07	Client Orders	Prep. & Prov. Mgr.
51	Order Acceptance	1 day	08/14/07	08/14/07	ORA	Prep. & Prov. Mgr.
52	Order Validation (Possible Rejection)	1 day	08/15/07	08/15/07	Valid Orders	Prep. & Prov. Mgr.
53	If -- Invalid Order - Issue Firm Order Rejection Notice	0 days	08/15/07	08/15/07	FORN	Prep. & Prov. Mgr.
54	Integrate Small Customer C Workload into Schedule by Service Line	7 days	08/18/07	09/18/07		Prep. & Prov. Mgr.
55	Incorporate Impact of Small Customer C Special Requirements to Schedule [3]x[1]	1.5 days	08/18/07	08/22/07		Prep. & Prov. Mgr.
56	Develop "T-Minus" Schedule by Service Line [1]	3 days	08/25/07	09/06/07	T-Minus	Prep. & Prov. Mgr.
57	Identify Potential Peak Workload Impact	0.25 days	09/09/07	09/09/07		Prep. & Prov. Mgr.
58	Review "T-Minus" Schedule with Work Centers [1]	1.5 days	09/09/07	09/16/07		Prep. & Prov. Mgr.
59	Obtain Work Center Commitment to Schedule [1]	0.75 days	09/16/07	09/18/07	Work Center Agreements	Prep. & Prov. Mgr.
60	Scheduling Completed	0 days	09/18/07	09/18/07		
61	Work Center Preparation	11.25 days	08/06/07	08/18/07		
62	Review Small Customer C Model and Forecast with Work Centers [1]	3 days	08/19/07	09/03/07		Impl. & Mig. Mgr.
63	Identify Impact of Small Customer C Special Reqmts to Work Center [3]x[1]	3 days	08/06/07	08/19/07		Impl. & Mig. Mgr.
64	Adapt Staffing to meet Small Customer C Workload Demand	1 day	09/03/07	09/04/07	Staff Adjustments	Impl. & Mig. Mgr.
65	a) Per Schedule	1 day	09/03/07	09/04/07		Impl. & Mig. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
66	b) Per Peak Demand	1 day	09/03/07	09/04/07		Impl. & Mig. Mgr.
67	Adapt Process to meet Small Customer C Special Requirements [3]x[1]	3 days	09/04/07	09/18/07	Process Changes	Impl. & Mig. Mgr.
68	Work Center Preparation Completed	0 days	09/18/07	09/18/07		
69	Infrastructure Integration	8 days	08/13/07	08/20/07		Impl. & Mig. Mgr.
70	Integrate Small Customer C into Infrastructure Platforms	2 days	08/13/07	08/14/07		Impl. & Mig. Mgr.
71	Notify Billing of any Special Requirements Price Adjustments [3]	0.13 days	08/20/07	08/20/07	Billing Notification	Impl. & Mig. Mgr.
72	Obtain and Provide Small Customer C with Platform Access IDs	2 days	08/15/07	08/18/07	TAN-Client Access IDs	Impl. & Mig. Mgr.
73	Test Small Customer C Access and Functionality of Infrastructure Platforms	2 days	08/19/07	08/20/07	Test Compliance	Impl. & Mig. Mgr.
74	Infrastructure Integration Completed	0 days	08/20/07	08/20/07		
75	Implementation	51.58 days	08/14/07	11/06/07		
76	Provisioning & Procurement	31.2 days	08/14/07	09/27/07		
77	Continuous Order Provisioning & Procurement [2]	25 days	08/14/07	09/18/07		Prep. & Prov. Mgr.
78	Order Entry	1 day	08/18/07	08/18/07		Prep. & Prov. Mgr.
79	Obtain Order Confirmation from Providers	1 day	08/19/07	08/19/07	Provider Confirmation	Prep. & Prov. Mgr.
80	Notify Small Customer C of Order Confirmation	0 days	08/19/07	08/19/07	FOCN	Prep. & Prov. Mgr.
81	Accept Order Changes or Corrections [4]	1.05 days	08/20/07	08/21/07	ACO or AOC	Prep. & Prov. Mgr.
82	Notify Small Customer C of Change Order Receipt [4]	0 days	08/21/07	08/21/07	CORA	Prep. & Prov. Mgr.
83	Place Changes to Order [4]	1.05 days	08/21/07	08/22/07		Prep. & Prov. Mgr.
84	Obtain Change Order Confirmation from Providers [4]	1.05 days	08/22/07	08/25/07		Prep. & Prov. Mgr.
85	Notify Small Customer C of Change Order Confirmation [4]	1.05 days	08/25/07	08/26/07	SOC-COC	Prep. & Prov. Mgr.
86	Track Order to Completion [Duration subject to longest interval]	22 days	08/26/07	09/26/07		Prep. & Prov. Mgr.
87	Verify Order Completion	1 day	09/26/07	09/27/07		Prep. & Prov. Mgr.
88	Provisioning & Procurement Completed	0 days	09/27/07	09/27/07		
89	Integration & Testing	15 days	09/27/07	09/27/07		
90	Continuous Integration & Testing [2]	15 days	09/27/07	10/17/07		Impl. & Mig. Mgr.
91	Validate Service Order Integration [1]	0.75 days	09/27/07	09/30/07		Impl. & Mig. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
92	Test Service Order Functionality [1]	0.75 days	09/30/07	10/03/07	Test Compliance	Impl. & Mig. Mgr.
93	Assure Service Performance to Service Levels [1]	0.75 days	10/03/07	10/07/07		Impl. & Mig. Mgr.
94	Update Inventory by Service Line [1]	1.5 days	10/07/07	10/14/07	Inventory Updates	Impl. & Mig. Mgr.
95	Finalize Cutover Schedule by Service Line [1]	0.38 days	10/14/07	10/15/07	Final Cutover Schedule	Impl. & Mig. Mgr.
96	Issue Transition Action Notice to Schedule Small Customer C Certification Test	0 days	10/15/07	10/15/07	TAN-Certification Test	Impl. & Mig. Mgr.
97	Integration & Testing Completed	0 days	10/17/07	10/17/07		
98	Service Delivery Certification & Acceptance	18.88 days	10/03/07	11/06/07		
99	Conduct Work Center Acceptance Testing by Service Line [1]	1.5 days	10/17/07	11/01/07	Test Compliance	Impl. & Mig. Mgr.
100	Verify Work Center Turnover Checklist by Service Line [1]	1.5 days	11/01/07	11/04/07	Checklist Compliance	Impl. & Mig. Mgr.
101	Obtain Work Center Acceptance Agreement by Service Line [1]	0.38 days	09/01/07	09/04/07	Work Center Agreement	Impl. & Mig. Mgr.
102	Continuous Certification & Acceptance [2]	15 days	09/03/07	09/24/07		Impl. & Mig. Mgr.
103	Conduct Small Customer C Certification Testing	1 day	11/04/07	11/05/07	Test Compliance	Impl. & Mig. Mgr.
104	Obtain Small Customer C Acceptance Agreement	1 day	08/23/07	11/27/07	TAN-Client Acceptance	Impl. & Mig. Mgr.
105	Notify Small Customer C of Completion	0 days	11/05/07	11/06/07	SOCN	Impl. & Mig. Mgr.
106	Service Delivery Certification & Acceptance Completed	0 days	11/06/07	11/06/07		
	End of ALTP Project Plan					

H.9.6 Overall Combined Transition Plan – Example

Overall Combined Transition Plan

AT&T Government Solutions
Consolidated Agency Level Transition Plan

Prepared for: Overall View

Project Name: Networkx

Transition Commencement Date: July 30, 2007

GSA Notice to Proceed: July 1, 2007

Target Completion Date: November 30, 2008

AT&T Agency Transition Mgr: Sr. Managers assigned to Agencies

Plan Contents: Agency Transition Team (Separate Example)
Consolidated Agency Level Transition Plans (ALTPs)
Transition Deliverables (Separate Example)

Key Assumptions:

- 1 Transition begins on the Service Commencement Date.
- 2 Transition is based on approximately 101966 orders over 65 weeks.
- 3 Agency will have Inventory available to AT&T at Kickoff Meeting.
- 4 Agency will have Incumbent Inventory available to AT&T at Kickoff Meeting.
- 5 Agency will have assigned primary and alternate Transition contacts by Kickoff Meeting.
- 6 Agency will have assigned Technical contact by Kickoff Meeting.
- 7 Agency has Special Requirements.
- 8 Agency has indicated an overall change rate of 5 %.

This Transition Management Plan is based on the information known to AT&T about the current client environment as of the Report Date specified below. As AT&T conducts the Transition, the client and AT&T anticipate the discovery of information that may impact certain tasks, activities and deliverables identified in this Transition Management Plan. In the event of such discovery, AT&T retains the right to modify this Transition Management Plan, and any associated Schedules or Deliverables.

Note: Questions regarding this plan should be directed to Sr. Manager #1 at TBD

General Scope:

Geographic Regions

CONUS Yes

OCONUS Yes

International Yes

Services

Voice Services (VS) Yes

Circuit Switched Data Svc No

Toll-Free Service (TFS) Yes

Private Line Service (PLS) Yes

Frame Relay Service (FRS) No

Async Transfer Mode Service Yes

Ethernet Services (ES) No

Internet Protocol Service (IPS) No

Premises-Based IP-VPN Svc No

Network Based IP-VPN Svc Yes

Voice over IP Transport No

IP Telephony Services (IPTelS) Yes

SONET Services No

Optical Wavelength Services No

Dedicated Hosting Services No


Wireline Access Service No

Managed Network Services Yes

Call Center Services Yes

Managed Tiered Security Svc Yes

Cellular/PCS Services Yes



Overall Combined Transition Plan (continued)

AT&T Government Solutions

Consolidated Agency Level Transition Plan

For: Overall-Networx-Enterprise

Notes: [1] Duration variable by quantity of Service Lines ordered

[2] Duration variable by Order Volume

[3] Task subject to Special Requirements

[4] Duration variable by rate of change

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
1	Agency Level Transition Management	236.58 days	07/30/07	11/30/08		Agency Transition Mgr.
2	Planning	13 days	07/30/07	08/19/07		Agency Transition Mgr.
3	Transition Planning	1 day	07/30/07	08/01/07		Agency Transition Mgr.
4	Issue Transition Action Notice to Schedule Kickoff Meeting	0 days	07/30/07	08/01/07	TAN-Kickoff Meeting	Agency Transition Mgr.
5	Conduct Overall Kickoff Meeting	1 day	07/30/07	08/01/07		Agency Transition Mgr.
6	Provide Overall with Agency Transition Guide with DDP	1 day	07/30/07	08/01/07	Agency Transition Guide w/DDP	Agency Transition Mgr.
7	Schedule Overall Profile Session	1 day	07/30/07	08/01/07		Agency Transition Mgr.
8	Identify Overall Transition Team and Roles	1 day	07/30/07	08/01/07		Agency Transition Mgr.
9	Provide Overall with Team Contact List	1 day	07/30/07	08/01/07	Contact List	Agency Transition Mgr.
10	Provide Overall with Escalation/Jeopardy Procedures	1 day	07/30/07	08/01/07	Escalation Procedure	Agency Transition Mgr.
11	Provide Overall with Project Mgmt. and Control Methodology	1 day	07/30/07	08/01/07	Proj.Mgmt.Process	Agency Transition Mgr.
12	Obtain Incumbent Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Incumbent Inventory	Agency Transition Mgr.
13	Obtain Agency Inventory Information (Volatile Duration)	1 day	07/30/07	08/01/07	Client Inventory	Agency Transition Mgr.
14	Profile & Information Assurance	12 days	08/01/07	08/18/07		
15	Conduct Overall Profile Session	1 day	08/01/07	08/02/07		Agency Transition Mgr.
16	Determine Order Volumes	1 day	08/01/07	08/02/07	Order Volumes	Agency Transition Mgr.
17	Determine Overall Schedule Timeframe	1 day	08/01/07	08/02/07	Schedule Timeframe	Agency Transition Mgr.
18	Identify Overall Timeframe Constraints	1 day	08/01/07	08/02/07	Timeframe Constraints	Agency Transition Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
19	Identify and Qualify Overall Special Requirements	1 day	08/01/07	08/02/07	Special Reqmts	Agency Transition Mgr.
20	Cross Validate Overall & Incumbent Inventory Data	3 days	08/04/07	08/07/07		Agency Transition Mgr.
21	Resolve Gaps & Inconsistencies with Overall	2 days	08/07/07	08/09/07		Agency Transition Mgr.
22	Finalize Order Volumes	1 day	08/11/07	08/11/07	TAN-Final Volumes	Agency Transition Mgr.
23	Identify Possible Site Survey Requirements	2 days	08/07/07	08/08/07		Agency Transition Mgr.
24	Issue Site Survey Notices (as required)	1 day	08/11/07	08/11/07	TAN-Site Survey Notice	Agency Transition Mgr.
25	Conduct Site Surveys (as required)	3 days	08/12/07	08/14/07		Agency Transition Mgr.
26	Issue Site Survey Reports - SSR (as required)	1 day	08/15/07	08/15/07	TAN-SSR	Agency Transition Mgr.
27	Issue Environmental Change Requests - ECR (as required)	1 day	08/18/07	08/18/07	TAN-ECR	Agency Transition Mgr.
28	Profile & Information Assurance Completed	0 days	08/11/07	08/11/07		
29	Modeling & Forecasting	6.25 days	08/04/07	08/19/07		
30	Establish Schedule Timeframe in Overall Model	0.5 days	08/04/07	08/04/07	Client Model	Ping. & Sched. Mgr.
31	Determine Impact of Overall Special Requirements [3]	1 day	08/04/07	08/04/07		Ping. & Sched. Mgr.
32	Model Overall Order Volumes by Service Line [1]	0.75 days	08/04/07	08/06/07	Client Model	Ping. & Sched. Mgr.
33	Model Impact of Overall to Overall Service Line Workload [1]	1.5 days	08/04/07	08/13/07	Svc.Line Model	Ping. & Sched. Mgr.
34	Forecast Overall Impact to Schedule by Service Line	1 day	08/13/07	08/14/07	Svc.Line Model	Ping. & Sched. Mgr.
35	Identify and Apply any Adjustments to Overall Schedule	1 day	08/14/07	08/15/07	Schedule Adjustments	Ping. & Sched. Mgr.
36	Review and Validate ALTP with Overall	1 day	08/15/07	08/18/07	ALTP	Ping. & Sched. Mgr.
37	Obtain Overall Agreement to Schedule & ALTP	1 day	08/18/07	08/19/07	TAN-Client ALTP Agreement	Ping. & Sched. Mgr.
38	Modeling & Forecasting Completed	0 days	08/19/07	08/19/07		
39	Infrastructure Utilization Analysis	6.25 days	08/05/07	08/13/07		
40	Determine Infrastructure Requirements by Service Line [1]	1.5 days	08/06/07	08/13/07		Prep. & Prov. Mgr.
41	Determine Impact of Overall Special Requirements [3]	1 day	08/05/07	08/05/07		Prep. & Prov. Mgr.
42	Identify Infrastructure Changes for Overall Special Requirements [3]	1 day	08/06/07	08/06/07	CR Specifications	Prep. & Prov. Mgr.
43	Develop Infrastructure Specifications for Overall Special Requirements [3]	1 day	08/07/07	08/07/07	Infrastructure CRs	Prep. & Prov. Mgr.
44	Identify Cost/Price Adjustments for Overall Special Requirements	1 day	08/08/07	08/08/07	Price Adjustments	Prep. & Prov. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
	[3]					
45	Obtain Overall Agreement on Price Adjustments for Special Reqmts [3]	1 day	08/11/07	08/11/07	TAN-Client Price Agreement	Prep. & Prov. Mgr.
46	Order Components required for Special Overall Requirements [3]	1 day	08/12/07	08/12/07	Special Orders (POs)	Prep. & Prov. Mgr.
47	Infrastructure Utilization Analysis Completed	0 days	08/12/07	08/12/07		
48	Preparation	15 days	08/06/07	09/18/07		
49	Scheduling	10 days	08/13/07	09/18/07		
50	Overall Initiates Orders	1 day	08/13/07	08/13/07	Client Orders	Prep. & Prov. Mgr.
51	Order Acceptance	1 day	08/14/07	08/14/07	ORA	Prep. & Prov. Mgr.
52	Order Validation (Possible Rejection)	1 day	08/15/07	08/15/07	Valid Orders	Prep. & Prov. Mgr.
53	If -- Invalid Order - Issue Firm Order Rejection Notice	0 days	08/15/07	08/15/07	FORN	Prep. & Prov. Mgr.
54	Integrate Overall Workload into Schedule by Service Line	7 days	08/18/07	09/18/07		Prep. & Prov. Mgr.
55	Incorporate Impact of Overall Special Requirements to Schedule [3]x[1]	1.5 days	08/18/07	08/22/07		Prep. & Prov. Mgr.
56	Develop "T-Minus" Schedule by Service Line [1]	3 days	08/25/07	09/02/07	T-Minus	Prep. & Prov. Mgr.
57	Identify Potential Peak Workload Impact	0.25 days	09/09/07	09/09/07		Prep. & Prov. Mgr.
58	Review "T-Minus" Schedule with Work Centers [1]	1.5 days	09/09/07	06/27/07		Prep. & Prov. Mgr.
59	Obtain Work Center Commitment to Schedule [1]	0.75 days	09/16/07	09/18/07	Work Center Agreements	Prep. & Prov. Mgr.
60	Scheduling Completed	0 days	09/18/07	09/18/07		
61	Work Center Preparation	11.25 days	08/06/07	09/18/07		
62	Review Overall Model and Forecast with Work Centers [1]	3 days	08/19/07	09/03/07		Impl. & Mig. Mgr.
63	Identify Impact of Overall Special Reqmts to Work Center [3]x[1]	3 days	08/06/07	08/19/07		Impl. & Mig. Mgr.
64	Adapt Staffing to meet Overall Workload Demand	1 day	09/03/07	09/04/07	Staff Adjustments	Impl. & Mig. Mgr.
65	a) Per Schedule	1 day	09/03/07	09/04/07		Impl. & Mig. Mgr.
66	b) Per Peak Demand	1 day	09/03/07	09/04/07		Impl. & Mig. Mgr.
67	Adapt Process to meet Overall Special Requirements [3]x[1]	3 days	09/04/07	09/18/07	Process Changes	Impl. & Mig. Mgr.
68	Work Center Preparation Completed	0 days	09/18/07	09/18/07		
69	Infrastructure Integration	8 days	08/13/07	08/20/07		Impl. & Mig. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
70	Integrate Overall into Infrastructure Platforms	2 days	08/13/07	08/14/07		Impl. & Mig. Mgr.
71	Notify Billing of any Special Requirements Price Adjustments [3]	0.13 days	08/20/07	08/20/07	Billing Notification	Impl. & Mig. Mgr.
72	Obtain and Provide Overall with Platform Access IDs	2 days	08/15/07	08/18/07	TAN-Client Access IDs	Impl. & Mig. Mgr.
73	Test Overall Access and Functionality of Infrastructure Platforms	2 days	08/19/07	08/20/07	Test Compliance	Impl. & Mig. Mgr.
74	Infrastructure Integration Completed	0 days	08/20/07	08/20/07		
75	Implementation	226.58 days	08/14/07	12/02/08		
76	Provisioning & Procurement	200 days	06/15/07	06/21/07		
77	Continuous Order Provisioning & Procurement [2]	200 days	08/14/07	10/14/08		Prep. & Prov. Mgr.
78	Order Entry	1 day	08/18/07	08/18/07		Prep. & Prov. Mgr.
79	Obtain Order Confirmation from Providers	1 day	08/19/07	08/19/07	Provider Confirmation	Prep. & Prov. Mgr.
80	Notify Overall of Order Confirmation	0 days	08/19/07	08/19/07	FOCN	Prep. & Prov. Mgr.
81	Accept Order Changes or Corrections [4]	1.05 days	08/20/07	08/21/07	ACO or AOC	Prep. & Prov. Mgr.
82	Notify Overall of Change Order Receipt [4]	0 days	08/21/07	08/21/07	CORA	Prep. & Prov. Mgr.
83	Place Changes to Order [4]	1.05 days	08/21/07	08/22/07		Prep. & Prov. Mgr.
84	Obtain Change Order Confirmation from Providers [4]	1.05 days	08/22/07	08/25/07		Prep. & Prov. Mgr.
85	Notify Overall of Change Order Confirmation [4]	1.05 days	08/25/07	08/26/07	SOC-COC	Prep. & Prov. Mgr.
86	Track Order to Completion [Duration subject to longest interval]	22 days	08/26/07	09/26/07		Prep. & Prov. Mgr.
87	Verify Order Completion	1 day	09/26/07	09/27/07		Prep. & Prov. Mgr.
88	Provisioning & Procurement Completed	0 days	10/14/08	10/14/08		
89	Integration & Testing	190 days	09/27/07	11/14/08		
90	Continuous Integration & Testing [2]	190 days	09/27/07	11/14/08		Impl. & Mig. Mgr.
91	Validate Service Order Integration [1]	0.75 days	09/27/07	09/30/07		Impl. & Mig. Mgr.
92	Test Service Order Functionality [1]	0.75 days	09/30/07	10/03/07	Test Compliance	Impl. & Mig. Mgr.
93	Assure Service Performance to Service Levels [1]	0.75 days	10/03/07	10/07/07		Impl. & Mig. Mgr.
94	Update Inventory by Service Line [1]	1.5 days	10/07/07	10/14/07	Inventory Updates	Impl. & Mig. Mgr.
95	Finalize Cutover Schedule by Service Line [1]	0.38 days	08/14/07	08/15/07	Final Cutover Schedule	Impl. & Mig. Mgr.
96	Issue Transition Action Notice to Schedule Overall Certification	0 days	08/15/07	08/15/07	TAN-Certification Test	Impl. & Mig. Mgr.

WBS No	PHASE/TASK/ACTIVITY	DURATION	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
	Test					
97	Integration & Testing Completed	0 days	10/14/08	11/14/08		
98	Service Delivery Certification & Acceptance	193.88 days	10/03/07	11/30/08		
99	Conduct Work Center Acceptance Testing by Service Line [1]	1.5 days	11/14/08	11/21/08	Test Compliance	Impl. & Mig. Mgr.
100	Verify Work Center Turnover Checklist by Service Line [1]	1.5 days	11/21/08	11/28/08	Checklist Compliance	Impl. & Mig. Mgr.
101	Obtain Work Center Acceptance Agreement by Service Line [1]	0.38 days	11/28/08	11/30/08	Work Center Agreement	Impl. & Mig. Mgr.
102	Continuous Certification & Acceptance [2]	190 days	10/03/07	11/21/08		Impl. & Mig. Mgr.
103	Conduct Overall Certification Testing	1 day	11/30/08	11/30/08	Test Compliance	Impl. & Mig. Mgr.
104	Obtain Overall Acceptance Agreement	1 day	11/30/08	11/30/08	TAN-Client Acceptance	Impl. & Mig. Mgr.
105	Notify Overall of Completion	0 days	11/30/08	11/30/08	SOCN	Impl. & Mig. Mgr.
106	Service Delivery Certification & Acceptance Completed	0 days	11/30/08	11/30/08		
	End of ALTP Project Plan					

H.9.7 Volume To Order Conversion Chart

Note: All order calculations are based on 50% of stated volumes.

SERVICE	VOLUME TO ORDER EXPLANATION
Voice Services (VS)-CONUS-Dedicated Access	
a)	Total Monthly Volume of corresponding CLINs translated to minutes by dividing by 10
b)	Total Monthly Minutes divided by 21 days per month to obtain average daily usage
c)	Average Daily Usage multiplied by 15% to obtain Busy Hour Minutes
d)	Busy Hour Minutes divided by 1000 to obtain peak quantity of T1 equivalents
e)	T1 equivalents multiplied by 22 to obtain Channel quantity
f)	Total Orders equal sum of T1 equivalents and Channels.
Voice Services (VS)-CONUS-Switched Access	
a)	Total Monthly Volume of corresponding CLINs translated to minutes by dividing by 10
b)	Total Monthly Minutes divided by 21 days per month to obtain average daily usage
c)	Average Daily Usage multiplied by 15% to obtain Busy Hour Minutes
d)	Busy Hour Minutes divided by 1000 to obtain peak quantity of T1 equivalents
e)	T1 equivalents multiplied by 24 to obtain Trunk quantity
f)	Total Orders equal sum of T1 equivalents and Trunks.
Voice Services (VS)-OCONUS - Assumed Dedicated Access	
a)	Total Monthly Volume of corresponding CLINs translated to minutes by dividing by 10
b)	Total Monthly Minutes divided by 21 days per month to obtain average daily usage
c)	Average Daily Usage multiplied by 15% to obtain Busy Hour Minutes
d)	Busy Hour Minutes divided by 1000 to obtain peak quantity of T1 equivalents
e)	T1 equivalents multiplied by 22 to obtain Channel quantity
f)	Total Orders equal sum of T1 equivalents and Channels.
Toll-Free Service (TFS)-Dedicated Access	
a)	Total Monthly Volume of corresponding CLINs translated to minutes by dividing by 10
b)	Total Monthly Minutes divided by 21 days per month to obtain average daily usage
c)	Average Daily Usage multiplied by 15% to obtain Busy Hour Minutes
d)	Busy Hour Minutes divided by 1000 to obtain peak quantity of T1 equivalents
e)	T1 equivalents multiplied by 22 to obtain Channel quantity
f)	Total Orders equal sum of T1 equivalents and Channels.

SERVICE	VOLUME TO ORDER EXPLANATION
<i>Toll-Free Service (TFS)-Switched Access</i>	
a)	Total Monthly Volume of corresponding CLINs translated to minutes by dividing by 10
b)	Total Monthly Minutes divided by 21 days per month to obtain average daily usage
c)	Average Daily Usage multiplied by 15% to obtain Busy Hour Minutes
d)	Busy Hour Minutes divided by 1000 to obtain peak quantity of T1 equivalents
e)	T1 equivalents multiplied by 24 to obtain Trunk quantity
f)	Total Orders equal sum of T1 equivalents and Trunks.
<i>Asynchronous Transfer Mode Service (ATMS)</i>	
a)	Circuits determined by multiplying Volume by circuit quantity identified in CLIN definition
b)	Port Count derived directly from specified volume of corresponding CLIN
c)	PVC Count derived directly from specified volume of corresponding CLIN
d)	Total Orders equal sum of Circuits, Ports and PVCs.
<i>Network Based IP VPN Services (NBIP-VPNS)</i>	
a)	Circuits determined by multiplying Volume by circuit quantity identified in CLIN definition
b)	Port Count derived directly from specified volume of corresponding CLIN
c)	Total Orders equal sum of Circuits and Ports.
<i>IP Telephony Services (IPTeIS)</i>	
	Order Counts derived from Telephone Number quantity specified for corresponding CLIN of Basic Services
<i>Managed Network Services</i>	
	Order Counts derived from Node quantity specified for corresponding CLIN
<i>Call Center Services</i>	
	Volumes for corresponding CLIN equated to Professional Services orders.
<i>Managed Tiered Security Services</i>	
	Volumes for corresponding CLIN equated to Professional Services orders.
<i>Cellular/PCS Services</i>	
	Order Counts derived from quantity specified for corresponding CLIN of Basic Services