Weekly Transition Planning Report

On a weekly basis, the AT&T Agency Transition Manager has responsibility to provide the Transition Planning Reports detailing status of the planning and scheduling of transition activities. These are delivered to the Agency Transition Manager and GSA Transition Manager.

Delivered:

- Initial – No later than one week following the acknowledgement of the first transition order
- Updated – Weekly no later than the second Government business day following a weekly period ending Sunday night

Figure 7.2-3 is a 3 page example of a Weekly Transition Planning Report.

AT&T Government Solutions **Page: 1**

Networx Transition Report: **Weekly Transition Planning Report** **Date: 09/04/06**

Contractor: **AT&T**
Contact: **AT&T Agency Transition Mgr. Name**
Telephone Number
Email Address

Example

Agency: **Agency Name** **AHC:** **AHC Code**
Contact: **Agency Contact Name**
Telephone Number
Email Address

M0623

Week Ending: 09/03/06

Section I: ***For Cutovers Sixty Calendar days to Six Months In The Future (16 Week Forecast)***

	1	2	3	4	5	6	7	8	9	10	11	12		16
Week Ending:	**01/07/07**	**01/14/07**	**01/21/07**	**01/28/07**	**02/04/07**	**02/11/07**	**02/18/07**	**02/25/07**	**03/04/07**	**03/11/07**	**03/18/07**	**03/25/07**		**04/22/07**
Orders Forecasted:	**277**	**277**	**277**	**454**	**454**	**454**	**454**	**454**	**454**	**676**	**676**	**676**		**454**
VS	**45**	**45**	**45**	**75**	**75**	**75**	**75**	**75**	**75**	**113**	**113**	**113**		**75**
TFS	**183**	**183**	**183**	**305**	**305**	**305**	**305**	**305**	**305**	**457**	**457**	**457**	**Weeks 13, 14 and 15 are hidden.**	**305**
ATMS	**1**	**1**	**1**	**6**	**6**	**6**	**6**	**6**	**6**	**5**	**5**	**5**		**6**
NBIP-VPNS	**3**	**3**	**3**											
IPTelS	**2**	**2**	**2**											
MNS	**1**	**1**	**1**											
MTSS	**1**	**1**	**1**											
CPCS	**41**	**41**	**41**	**68**	**68**	**68**	**68**	**68**	**68**	**101**	**101**	**101**		**68**
Orders Received:	**102**	**102**	**102**	**115**	**115**	**115**	**115**	**115**	**115**	**111**	**111**	**111**		**34**
VS	**16**	**16**	**16**	**19**	**19**	**19**	**19**	**19**	**19**	**19**	**19**	**19**		**6**
TFS	**65**	**65**	**65**	**77**	**77**	**77**	**77**	**77**	**77**	**74**	**74**	**74**		**22**
ATMS	**1**	**1**	**1**	**2**	**2**	**2**	**2**	**2**	**2**	**1**	**1**	**1**		**1**
NBIP-VPNS	**2**	**2**	**2**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**		**-**
IPTelS	**1**	**1**	**1**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**		**-**
MNS	**1**	**1**	**1**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**		**-**
MTSS	**1**	**1**	**1**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**		**-**
CPCS	**15**	**15**	**15**	**17**	**17**	**17**	**17**	**17**	**17**	**17**	**17**	**17**		**5**
Orders Pending:	**175**	**175**	**175**	**339**	**339**	**339**	**339**	**339**	**339**	**565**	**565**	**565**		**420**
Orders Receipt Rate:	**37%**	**37%**	**37%**	**25%**	**25%**	**25%**	**25%**	**25%**	**25%**	**16%**	**16%**	**16%**		**7%**

TPSPs Requested:	**2**
TPSPs In Progress:	**1**
TPSPs Completed:	**1**

AT&T Readiness:	**100%**	**100%**	**100%**	**85%**	**85%**	**85%**	**85%**	**85%**	**85%**	**70%**	**70%**	**70%**		**85%**

AT&T Government Solutions — Page: 2

Networx Transition Report: Weekly Transition Planning Report — Date: 09/04/06

Contractor: AT&T
Contact: AT&T Agency Transition Mgr. Name
Telephone Number
Email Address

Example

Agency: Agency Name — AHC: AHC Code
Contact: Agency Contact Name
Telephone Number
Email Address

M0624

Week Ending: 09/03/06

Section II: *For Cutovers Two Weeks to Sixty Calendar days In The Future (7 Week Forecast)*

	1	2	3	4	5	6	7
Week Ending:	**09/24/06**	**10/01/06**	**10/08/06**	**10/15/06**	**10/22/06**	**10/29/06**	**11/05/06**
Orders Forecasted:	**277**	**277**	**277**	**454**	**454**	**454**	**454**
VS	45	45	45	75	75	75	75
TFS	183	183	183	305	305	305	305
ATMS	1	1	1	6	6	6	6
NBIP-VPNS	3	3	3				
IPTelS	2	2	2				
MNS	1	1	1				
MTSS	1	1	1				
CPCS	41	41	41	68	68	68	68
Orders Received:	**274**	**274**	**274**	**425**	**425**	**425**	**425**
VS	45	45	45	71	71	71	71
TFS	180	180	180	284	284	284	284
ATMS	1	1	1	6	6	6	6
NBIP-VPNS	3	3	3	-	-	-	-
IPTelS	2	2	2	-	-	-	-
MNS	1	1	1	-	-	-	-
MTSS	1	1	1	-	-	-	-
CPCS	41	41	41	64	64	64	64
Orders Pending:	**3**	**3**	**3**	**29**	**29**	**29**	**29**
Orders Receipt Rate:	**99%**	**99%**	**99%**	**94%**	**94%**	**94%**	**94%**

Risk Items and Issues:

Description of Risk Items and Issues with Owners and Mitigation Plans for each.

AT&T Government Solutions **Page: 3**

Networx Transition Report: **Weekly Transition Planning Report** **Date: 09/04/06**

Contractor: AT&T
Contact: AT&T Agency Transition Mgr. Name
Telephone Number
Email Address

Agency: Agency Name **AHC:** AHC Code
Contact: Agency Contact Name
Telephone Number
Email Address

M0625

Week Ending: 09/03/06

Section II: ***For Cutovers Two Weeks to Sixty Calendar days In The Future (7 Week Schedule)***

Location ID	ASRN	ASON	Order Receipt	Target Finish	Site Survey	Site Ready	Access Install	Inside Wire Install	Equip. Install	Band-Width	AT&T Circuit ID	Incumbent Circuit ID
LocID # 62	123456	4291-34	10/01/06	11/14/06	10/05/06	11/06/06	11/08/06	11/10/06	11/12/06			
LocID # 12	123456	4291-34	10/01/06	11/15/06	10/06/06	11/07/06	11/09/06	11/11/06	11/13/06			
LocID # 42	123456	4291-34	10/01/06	11/16/06	10/07/06	11/08/06	11/10/06	11/12/06	11/14/06			
LocID # 22	123456	4291-34	10/01/06	11/17/06	10/08/06	11/09/06	11/11/06	11/13/06	11/15/06			
LocID # 52	123456	4291-34	10/01/06	11/18/06	10/09/06	11/10/06	11/12/06	11/14/06	11/16/06			
LocID # 32	123456	4291-34	10/01/06	11/19/06	10/10/06	11/11/06	11/13/06	11/15/06	11/17/06			

Section III: ***Cutovers Scheduled - Next Two Weeks***

Location ID	ASRN	ASON	Order Receipt	Target Finish	Site Survey	Site Ready	Access Install	Inside Wire Install	Equip. Install	Band-Width	AT&T Circuit ID	Incumbent Circuit ID
LocID # 6	123456	4291-34	09/01/06	10/14/06	09/04/06	10/06/06	10/08/06	10/10/06	10/12/06			
LocID # 1	123456	4291-34	09/01/06	10/15/06	09/05/06	10/07/06	10/09/06	10/11/06	10/13/06			
LocID # 4	123456	4291-34	09/01/06	10/16/06	09/06/06	10/08/06	10/10/06	10/12/06	10/14/06			

Figure 7.2-3: Weekly Transition Planning Report.

Weekly Transition Execution Report

On a weekly basis, the AT&T Agency Transition Manager has responsibility to provide the Transition Execution Reports detailing status of the execution of transition activities. These are delivered to the Agency Transition Manager and GSA Transition Manager.

Delivered:

- Initial – No later than one week following the acknowledgement of the first transition order.
- Updated – Weekly no later than the second Government business day following a weekly period ending Sunday night.

Figure 7.2-4 is a 2 page example of a Weekly Transition Execution Report.

AT&T Government Solutions **Page: 1**

Networx Transition Report: **Weekly Transition Execution Report** **Date: 09/04/06**

Contractor: AT&T
Contact: AT&T Agency Transition Mgr. Name
Telephone Number
Email Address

Agency: Agency Name **AHC: AHC Code**
Contact: Agency Contact Name
Telephone Number
Email Address

M0626

Week Ending: 09/03/06

Transitions Ordered to Date:

Location ID	Service	Incumbent	Ordered	Sched.	Not Sched.	Pending	Cutover	Inv. Entered	Total Inv.	% Ordered (to Tot.Inv.)	% Sched. (to Tot.Inv.)	% Pending (to Tot.Inv.)	% Cut (to Tot.Inv.)
LocID # 6	VS	Name a	50	40	10	20	30	30	60	83%	67%	33%	50%
LocID # 6	TFS	Name a	40	30	10	20	20	20	50	80%	60%	40%	40%
LocID # 4	ATMS	Name a	100	70	30	40	60	60	115	87%	61%	35%	52%
LocID # 4	NBIP-VPNS	Name b	20	12	8	14	6	6	28	71%	43%	50%	21%
LocID # 5	IPTelS	Name b	10	6	4	5	5	5	15	67%	40%	33%	33%
LocID # 5	MNS	Name b	5	3	2	2	3	3	5	100%	60%	40%	60%

Transitions Cutover this Week:

Location ID	Service	Incumbent	Sched.	Cutover	Not Cutover	% Cutover	% Not Cutover	Not Cut (CNR)	Not Cut (INR)	Not Cut (ANR)	% CNR	% INR	% ANR
LocID # 62	VS	Name a	5	4	1	80%	20%	1			100%	0%	0%
LocID # 62	TFS	Name a	4	3	1	75%	25%		1		0%	100%	0%
LocID # 43	ATMS	Name a	10	7	3	70%	30%	1	1	1	33%	33%	33%
LocID # 43	NBIP-VPNS	Name b	2	1	1	50%	50%	1			100%	0%	0%
LocID # 51	IPTelS	Name b	1	1	0	100%	0%				0%	0%	0%
LocID # 51	MNS	Name b	5	3	2	60%	40%		1	1	0%	50%	50%

Note: CNR = Customer Not Ready, INR = Incumbent Not Ready, ANR = AT&T Not Ready

AT&T Government Solutions Page: 2
Networx Transition Report: Weekly Transition Execution Report Date: 09/04/06

Contractor: AT&T
Contact: AT&T Agency Transition Mgr. Name
Telephone Number
Email Address

Example

Agency: Agency Name AHC: AHC Code
Contact: Agency Contact Name
Telephone Number
Email Address

M0627

Week Ending: 05/06/07

Mean Time to Date for all orders from Service Order Confirmation Date to Cutover Date: 30 Calendar Days

Mean Time this Week for all orders from Service Order Confirmation Date to Cutover Date: 28 Calendar Days

Transitions in Jeopardy:

Location ID	Service	Reason, Cause, Status
LocID # 59	MNS	Power Not Available, New 20 Amp Circuit Required, Scheduled for Nov. 15, 2006
LocID # 58	MNS	Power Not Available, New 15 Amp Circuit Required, Scheduled for Nov. 1, 2006

Transition Issues:

Location ID	Service	Reason, Cause, Status

Figure 7.2-4: Weekly Transition Execution Report.

Summary Reports

Summary reports of both the Weekly Transition Planning Report and the Weekly Transition Execution Report are also be prepared and directed to the GSA to keep GSA informed of planning and execution activities for the entire program.

All reports are available for review in AT&T **Business**Direct®, and can be forwarded to GSA and Agency representatives via email.

7.3 Transition Completion Reporting

Once the final agreed-upon scope of the transition of an Agency has been completed, the performance of subsequent activity, Moves, Adds, Changes, Disconnects (MACD), are managed by the CPO. The TIMO Manager prepares a Transition Completion Report to assist in the movement of work to the MACD process. The report includes:

- Final Lessons Learned
- Final Transition Inventory Report
- Final Transition Execution Report
- Any specific procedures developed during transition

In addition, the TIMO Manager conducts a Transition Review meeting with the Agency Transition Manager, and additional transition team members to review the transition and obtain feedback from the Agency relative to what went well and what did not.

8.0 TMP MODIFICATION LOG

VERSION #	DATE OF CHANGE	SECTION	DESCRIPTION OF CHANGE

9.0 ATTACHMENTS

H.9.1 PTMP Task/Activity Plan

H.9.2 PTMP Deliverables Schedule - Example

H.9.3 Agency Forecasting Model - Example

H.9.4 Overall (50% of Total Volume) Forecasting Model

H.9.5 Agency Level Transition Plan – Examples

H.9.6 Overall (50% of Total Volume) Combined Transition Plan

H.9.7 Volumes to Order Conversion Chart

H.9.1 PTMP Task/Activity Plan

AT&T Government Solutions
Transition Management Plan
For: Agency - Networx
[1] Denotes a Deliverable to AT&T from the Agency.
[2] Denotes a Deliverable to the Agency from AT&T.

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1	**Transition Management**	06/01/07	10/03/07		TIMO Executive-[redacted]
2	**Planning Phase**	06/01/07	07/26/07		TIMO Executive-[redacted]
3	**Transition Planning**	06/01/07	06/08/07		TIMO Executive-[redacted]
4	Construct Transition Team (TIMO)	06/01/07	06/05/07		TIMO Executive-[redacted]
5	Assign TIMO Exec	06/01/07	06/01/07		TIMO Executive-[redacted]
6	Review Engagement Requirements	06/01/07	06/02/07		TIMO Executive-[redacted]
7	Identify and Assign Core Transition Team (TIMO) Members	06/02/07	06/02/07	Core Team Identified	TIMO Executive-[redacted]
8	Identify and Solicit Assignments for Team Support Roles	06/05/07	06/05/07		TIMO Executive-[redacted]
9	Finalize Transition Team (TIMO) Organization	06/05/07	06/05/07	Transition Org.Chart	TIMO Executive-[redacted]
10	Establish Transition Management Protocol	06/05/07	06/07/07		Plng. & Sched. Mgr.-[redacted]
11	Obtain TimeTrax Project and Task Codes for Project Accounting	06/06/07	06/06/07	TimeTrax Codes	Plng. & Sched. Mgr.-Sr. Mgr #1
12	Establish Communications Media	06/06/07	06/06/07		Plng. & Sched. Mgr.-[redacted]
13	Develop & Distribute Team Contact List	06/06/07	06/06/07	Contact List	Plng. & Sched. Mgr.-Sr. Mgr #1
14	Develop & Distribute Team Email Address Group	06/06/07	06/06/07	Email Addr. Group	Plng. & Sched. Mgr.-Sr. Mgr #1
15	Establish & Publish Project Website and Access	06/06/07	06/06/07	Project Website	Plng. & Sched. Mgr.-Sr. Mgr #1
16	Obtain & Distribute Conference Call Bridge Reservation-(Timezone Impact)	06/06/07	06/06/07	Conf.Bridge Info.	Plng. & Sched. Mgr.-Sr. Mgr #1
17	Distribute TimeTrax Project and Task Codes	06/06/07	06/06/07	Email to Team	Plng. & Sched. Mgr.-Sr. Mgr #1
18	Define & Distribute Escalation/Jeopardy Procedures	06/06/07	06/07/07	Escalation Procedure	Plng. & Sched. Mgr.-Sr. Mgr #1
19	Develop & Distribute Mgmt. Meeting Schedules-(Timezone Impact)	06/06/07	06/06/07	Meeting Schedules	Plng. & Sched. Mgr.-Sr. Mgr #1
20	Establish Project Mgmt. and Control Methodology	06/05/07	06/05/07		Plng. & Sched. Mgr.-Sr. Mgr #1
21	a) Detail Transition Management Project Plan (TMP)	06/05/07	06/05/07	Example	Plng. & Sched. Mgr.-Sr. Mgr #1

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
22	b) Agency Level Transition Project Plans (ALTP)	06/05/07	06/05/07	Example	Plng. & Sched. Mgr.-Sr. Mgr #1
23	c) GSA Status Reports	06/05/07	06/05/07	Example	Plng. & Sched. Mgr.-Sr. Mgr #1
24	d) Issues Log	06/05/07	06/05/07	Example	Plng. & Sched. Mgr.-Sr. Mgr #1
25	e) Reporting Obligations & Responsibilities	06/05/07	06/05/07	Email to Team	Plng. & Sched. Mgr.-Sr. Mgr #1
26	Conduct Internal Kickoff Meeting (Entire AT&T Transition Team (TIMO))	06/06/07	06/07/07	Kickoff Meeting	TIMO Executive-[redacted]
27	Obtain Engagement Review from CPO	06/06/07	06/06/07		CPO-Mgr #9
28	Review Transition Team (TIMO) Organization, Roles & Responsibilities	06/06/07	06/06/07		TIMO Executive-[redacted]
29	Review High Level Transition Schedule	06/06/07	06/06/07		TIMO Executive-[redacted]
30	Review Communications Media	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
31	Review Escalation/Jeopardy Procedures	06/07/07	06/07/07		TIMO Executive-[redacted]
32	Review Mgmt. Meeting Schedules-(Timezone Impact)	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
33	Identify Team Member Participation Constraints/Alternatives	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
34	Insure Team Members have complete Communications Package	06/06/07	06/06/07	Communications Package	Plng. & Sched. Mgr.-Sr. Mgr #1
35	Verify Legal Presence for Services in each country	06/02/07	06/06/07	List by Country	Int'l Support COE
36	Establish Governance Plan	06/07/07	06/07/07		Plng. & Sched. Mgr.-Sr. Mgr #1
37	Develop Proposed Governance Model	06/07/07	06/07/07	Governance Model-Draft	Plng. & Sched. Mgr.-Sr. Mgr #1
38	Prepare Support Materials forGSA/Agency Kickoff Meeting	06/07/07	06/07/07	Support Materials	Plng. & Sched. Mgr.-Sr. Mgr #1
39	Conduct GSA/Agency Kickoff Meeting	06/07/07	06/08/07	Client Kickoff Meeting	Plng. & Sched. Mgr.-Sr. Mgr #1
40	Transition Team (TIMO) Introductions and Roles	06/07/07	06/08/07		Plng. & Sched. Mgr.-Sr. Mgr #1
41	Identification of GSA/Agency Counterparts and Roles	06/07/07	06/08/07		Plng. & Sched. Mgr.-Sr. Mgr #1
42	Review & Customize Governance Model	06/07/07	06/07/07	Governance Model-Updates	Plng. & Sched. Mgr.-Sr. Mgr #1
43	Identify AT&T Decision Paths and Personnel	06/07/07	06/07/07		Plng. & Sched. Mgr.-Sr. Mgr #1
44	Identify GSA/Agency Decision Paths and Personnel	06/07/07	06/07/07		Plng. & Sched. Mgr.-Sr. Mgr #1
45	Define AT&T Escalation Paths and Personnel	06/07/07	06/07/07		Plng. & Sched. Mgr.-Sr. Mgr #1
46	Define GSA/Agency Escalation Paths and Personnel	06/07/07	06/07/07		Plng. & Sched. Mgr.-Sr. Mgr #1
47	Establish Communications Plan	06/07/07	06/07/07		Plng. & Sched. Mgr.-Sr. Mgr #1
48	Define Mgmt. Meeting Minutes Ownership	06/07/07	06/07/07	Email to Team	Plng. & Sched. Mgr.-Sr. Mgr #1

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
49	Determine Mgmt. Meeting Schedule	06/07/07	06/07/07	Meeting Schedules	Plng. & Sched. Mgr.-Sr. Mgr #1
50	Schedule Transition Plan (TMP) Review Session	06/07/07	06/07/07		Plng. & Sched. Mgr.-Sr. Mgr #1
51	Finalize and Distribute Governance Plan	06/07/07	06/08/07	Governance Model-Final	Plng. & Sched. Mgr.-Sr. Mgr #1
52	**Project Planning**	06/06/07	06/20/07		Plng. & Sched. Mgr.-Sr. Mgr #1
53	Develop Project Plan	06/06/07	06/16/07		Plng. & Sched. Mgr.-Sr. Mgr #1
54	Review Transition Plan (TMP)Modules for Applicability	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
55	Solicit & Obtain Plan Module Modifications from Teams and OCONUS	06/06/07	06/06/07	Email Modules to COEs	Plng. & Sched. Mgr.-Sr. Mgr #1
56	a) Descriptions	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
57	b) Durations	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
58	c) Dependencies	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
59	d) Deliverables	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
60	e) Start and End Dates	06/06/07	06/06/07		Plng. & Sched. Mgr.-Sr. Mgr #1
61	Consolidate Plan Modifications	06/06/07	06/08/07		Plng. & Sched. Mgr.-Sr. Mgr #1
62	Align Plan Dates to Schedule Commitments	06/08/07	06/09/07		Plng. & Sched. Mgr.-Sr. Mgr #1
63	Produce Draft Project Plan	06/09/07	06/09/07	Draft TMP	Plng. & Sched. Mgr.-Sr. Mgr #1
64	Identify and Flag Plan Exception Conditions	06/09/07	06/12/07		Plng. & Sched. Mgr.-Sr. Mgr #1
65	Distribute Draft Transition Plan (TMP) to Teams, including OCONUS	06/12/07	06/12/07	Email Draft to COEs	Plng. & Sched. Mgr.-Sr. Mgr #1
66	Resolve Exceptions Conditions with Teams, including OCONUS	06/12/07	06/14/07		Plng. & Sched. Mgr.-Sr. Mgr #1
67	Prepare & Distribute Final Draft Transition Plan (TMP) to Teams, including OCONUS	06/14/07	06/14/07	Final Draft TMP	Plng. & Sched. Mgr.-Sr. Mgr #1
68	Obtain Transition Plan (TMP) Commitments from Teams, including OCONUS	06/14/07	06/16/07	Agreement via Email	Plng. & Sched. Mgr.-Sr. Mgr #1
69	Finalize Project Plan	06/16/07	06/19/07		Plng. & Sched. Mgr.-Sr. Mgr #1
70	Review Transition Plan (TMP)with TIMO Exec & Obtain Approval	06/16/07	06/19/07	Approval	Plng. & Sched. Mgr.-Sr. Mgr #1
71	Distribute Final Transition Plan (TMP) and Schedule	06/19/07	06/19/07	TMP w/Schedule	Plng. & Sched. Mgr.-Sr. Mgr #1
72	Conduct Ongoing Project Mgmt.	06/19/07	06/19/07		Plng. & Sched. Mgr.-Sr. Mgr #1
73	Coordinate CPO Executive Assignment	06/19/07	06/20/07	CPO Exec Assignment	HR-Mgr #12

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
74	**Operations Assessment/Information Assurance (Transition Inventory)**	06/01/07	07/26/07		Info.Assurance Team
75	[1] Deliverable to AT&T: Location Information, Contacts, Inventory	10/30/00	10/30/00		
76	[2] Deliverable to Agency: Site List	10/30/00	10/30/00		
77	[2] Deliverable to Agency: Equipment List	10/30/00	10/30/00		
78	[2] Deliverable to Agency: Vendor Contract List	10/30/00	10/30/00		
79	[2] Deliverable to Agency: Operational Process List	10/30/00	10/30/00		
80	Review Agreement and associated Schedules	06/06/07	06/06/07		Info.Assurance Team-Sr. Mgr #2
81	Review Agency/Incumbent Provided Inventory Information	06/07/07	06/07/07		Info.Assurance Team-Sr. Mgr #2
82	Perform Gap Identification and Resolution	06/08/07	06/15/07		Info.Assurance Team-Sr. Mgr #2
83	Identify any Inconsistencies and Gaps	06/08/07	06/08/07		Info.Assurance Team-Sr. Mgr #2
84	Assemble Gap Resolution List	06/08/07	06/08/07	Gap Resolution List	Info.Assurance Team-Sr. Mgr #2
85	Verify Cost Assumptions	06/09/07	06/09/07		Info.Assurance Team-Sr. Mgr #2
86	Review Gap List with CPO	06/09/07	06/09/07		Info.Assurance Team-Sr. Mgr #2
87	Identify Gap Impact upon Service Delivery	06/12/07	06/12/07		Info.Assurance Team-Sr. Mgr #2
88	Identify Gap Categories with Agency Interfaces	06/12/07	06/13/07		Info.Assurance Team-Sr. Mgr #2
89	Resolve Gap elements with Agency	06/13/07	06/15/07	Gap Action Plan	Info.Assurance Team-Sr. Mgr #2
90	Construct Site List	06/15/07	06/28/07		Info.Assurance Team-Sr. Mgr #2
91	Assemble Site List Detail	06/15/07	06/19/07	Prelim. Site List	Info.Assurance Team-Sr. Mgr #2
92	Place Site List under Change Mgmt. Control	06/19/07	06/19/07	Email to Client & Team	Info.Assurance Team-Sr. Mgr #2
93	Verify Site List with Agency	06/19/07	06/20/07		Info.Assurance Team-Sr. Mgr #2
94	Load Site List on Website	06/20/07	06/20/07	Initial Site List	Info.Assurance Team-Sr. Mgr #2
95	Identify Site List Data Gaps	06/20/07	06/21/07	Gap List	Info.Assurance Team-Sr. Mgr #2
96	Resolve Site List Data Gaps with Agency	06/21/07	06/22/07		Info.Assurance Team-Sr. Mgr #2
97	Target Remaining Site List Data Gaps	06/22/07	06/22/07		Info.Assurance Team-Sr. Mgr #2
98	Assemble Work Plan to Resolve Site List Data Gaps	06/22/07	06/23/07	Gap Action Plan	Info.Assurance Team-Sr. Mgr #2
99	Perform Site List Data Gap Resolution Work Plan	06/23/07	06/27/07		Info.Assurance Team-Sr. Mgr #2
100	Assign Site-Ids	06/27/07	06/28/07		

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
101	Update Site List Data on Website as resolutions are made	06/28/07	06/28/07	Final Site List	Info.Assurance Team-Sr. Mgr #2
102	Validate Data Network Components	06/28/07	07/11/07		Info.Assurance Team-Sr. Mgr #2
103	Obtain and Review Agency Network Configurations & Documentation	06/28/07	06/30/07		Info.Assurance Team-Sr. Mgr #2
104	Identify Network Element Gaps	06/30/07	07/02/07	Gap List	Info.Assurance Team-Sr. Mgr #2
105	Resolve Network Element Gaps with Agency	07/02/07	07/03/07		Info.Assurance Team-Sr. Mgr #2
106	Identify and Document Network Elements by Site	07/03/07	07/05/07		Info.Assurance Team-Sr. Mgr #2
107	Load Network Configurations & Elements to Website	07/05/07	07/06/07	Initial Configurations	Info.Assurance Team-Sr. Mgr #2
108	Target Remaining Network Data Gaps	07/06/07	07/06/07		Info.Assurance Team-Sr. Mgr #2
109	Assemble Work Plan to Resolve Network Data Gaps	07/06/07	07/09/07	Gap Action Plan	Info.Assurance Team-Sr. Mgr #2
110	Perform Network Data Gap Resolution Work Plan	07/09/07	07/11/07		Info.Assurance Team-Sr. Mgr #2
111	Update Network Data on Website as resolutions are made	07/11/07	07/11/07	Final Configurations	Info.Assurance Team-Sr. Mgr #2
112	Validate Data Network Mgmt.	07/11/07	07/24/07		Info.Assurance Team-Sr. Mgr #2
113	Obtain Documentation of Agency Network Mgmt. Functions	07/11/07	07/11/07		Info.Assurance Team-Sr. Mgr #2
114	a) NOC Operations	07/11/07	07/11/07		Info.Assurance Team-
115	b) Fault Mgmt.	07/11/07	07/11/07		Info.Assurance Team-
116	c) Network Mgmt. Tools	07/11/07	07/11/07		Info.Assurance Team-
117	d) IP Address Administration	07/11/07	07/11/07		Info.Assurance Team-
118	e) IP Classifications and Domains	07/11/07	07/11/07		Info.Assurance Team-
119	f) Network Performance and Capacity Mgmt.	07/11/07	07/11/07		Info.Assurance Team-
120	Obtain Network Performance Data (180 Days History) from Agency	07/11/07	07/12/07		Info.Assurance Team-Sr. Mgr #2
121	Obtain Network Fault Data (180 Days History) from Agency	07/12/07	07/12/07		Info.Assurance Team-Sr. Mgr #2
122	Obtain Network Security Description from Agency	07/12/07	07/13/07		Info.Assurance Team-Sr. Mgr #2
123	Review Network Mgmt. Documentation	07/13/07	07/17/07		Info.Assurance Team-Sr. Mgr #2
124	Identify Network Mgmt. Data Gaps	07/17/07	07/17/07	Gap List	Info.Assurance Team-Sr. Mgr #2
125	Resolve Network Mgmt. Data Gaps with Agency	07/17/07	07/18/07		Info.Assurance Team-Sr. Mgr #2
126	Load Network Mgmt. Description to Website	07/18/07	07/19/07		Info.Assurance Team-Sr. Mgr #2
127	Target Remaining Network Mgmt. Data Gaps	07/19/07	07/19/07	Gap Action Plan	Info.Assurance Team-Sr. Mgr #2
128	Assemble Work Plan to Resolve Network Mgmt. Data Gaps	07/19/07	07/20/07		Info.Assurance Team-Sr. Mgr #2
129	Perform Network Mgmt. Data Gap Resolution Work Plan	07/20/07	07/24/07		Info.Assurance Team-Sr. Mgr #2

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
130	Update Network Mgmt. Data on Website as resolutions are made	07/24/07	07/24/07		Info.Assurance Team-Sr. Mgr #2
131	Validate Data Help Desk Mgmt.	07/11/07	07/24/07		Info.Assurance Team-Sr. Mgr #2
132	Obtain Documentation of Agency Help Desk Mgmt. Functions	07/11/07	07/11/07		Info.Assurance Team-Sr. Mgr #2
133	a) Call Receipt	07/11/07	07/11/07		Info.Assurance Team-
134	b) Trouble Ticketing	07/11/07	07/11/07		Info.Assurance Team-
135	c) Help Desk Mgmt. Tools	07/11/07	07/11/07		Info.Assurance Team-
136	d) Break/Fix Dispatch	07/11/07	07/11/07		Info.Assurance Team-
137	e) Help Desk Performance Reporting	07/11/07	07/11/07		Info.Assurance Team-
138	Obtain Help Desk Performance Data (180 Days History) from Agency	07/11/07	07/12/07		Info.Assurance Team-Sr. Mgr #2
139	Review Help Desk Mgmt. Documentation	07/12/07	07/13/07		Info.Assurance Team-Sr. Mgr #2
140	Identify Help Desk Data Gaps	07/13/07	07/13/07	Gap List	Info.Assurance Team-Sr. Mgr #2
141	Resolve Help Desk Data Gaps with Agency	07/13/07	07/16/07		Info.Assurance Team-Sr. Mgr #2
142	Load Help Desk Description to Website	07/16/07	07/17/07		Info.Assurance Team-Sr. Mgr #2
143	Target Remaining Help Desk Data Gaps	07/17/07	07/17/07	Gap Action Plan	Info.Assurance Team-Sr. Mgr #2
144	Assemble Work Plan to Resolve Help Desk Data Gaps	07/17/07	07/18/07		Info.Assurance Team-Sr. Mgr #2
145	Perform Help Desk Data Gap Resolution Work Plan	07/18/07	07/20/07		Info.Assurance Team-Sr. Mgr #2
146	Update Help Desk Data on Website as resolutions are made	07/20/07	07/20/07		Info.Assurance Team-Sr. Mgr #2
147	Prepare Operations Assessment Readout Presentation & Materials	07/20/07	07/24/07	Powerpoint Deck	Info.Assurance Team-Sr. Mgr #2
148	Conduct Operations Assessment Readout	07/24/07	07/24/07		Info.Assurance Team-Sr. Mgr #2
149	a) Overview of Scope	07/24/07	07/24/07		Info.Assurance Team-
150	b) General Gap Findings	07/24/07	07/24/07		Info.Assurance Team-
151	c) Unresolved Gaps	07/24/07	07/24/07		Info.Assurance Team-
152	d) Impact Statement (to Agreement and Transition Plan (TMP))	07/24/07	07/24/07		Info.Assurance Team-
153	Finalize Description of Current Environment	07/24/07	07/24/07	Desc.of Current Environ.	Info.Assurance Team-Sr. Mgr #2
154	a) Site List	07/24/07	07/24/07		Info.Assurance Team-
155	b) Equipment List	07/24/07	07/24/07		Info.Assurance Team-
156	c) Vendor Contract List	07/24/07	07/24/07		Info.Assurance Team-
157	d) Operational Process List	07/24/07	07/24/07		Info.Assurance Team-

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
158	Review Unresolved Gaps with Agency	07/24/07	07/25/07		TIMO Executive-[redacted]
159	Review Impact Statement with Agency	07/25/07	07/25/07		TIMO Executive-[redacted]
160	Prepare Lessons Learned	07/25/07	07/26/07	Lessons Learned Report	Info.Assurance Team-Sr. Mgr #2
161	Submit Lessons Learned Material to Transition Manager	07/26/07	07/26/07		Info.Assurance Team-Sr. Mgr #2
162	Info.Assurance Team-Declare Completion	07/26/07	07/26/07		Info.Assurance Team-Sr. Mgr #2
163	**Contract Administration**	06/01/07	06/19/07		Contract Mgr. (CPO) #5
164	[2] Deliverable to Agency: Schedule of Contract Deliverables	10/30/00	10/30/00		
165	Insure Agreement w/Schedules is filed with Contracts Mgmt.	06/02/07	06/02/07		Contract Mgr. (CPO) #5
166	Insure Agreement w/Schedules is filed with Backup Repository	06/02/07	06/02/07		Contract Mgr. (CPO) #5
167	Provide electronic copy of Agreement w/Schedules to Project Manager	06/05/07	06/05/07	Email w/Agreement	Contract Mgr. (CPO) #5
168	Provide Agreement w/Schedules to CPO Executive	06/05/07	06/05/07		Contract Mgr. (CPO) #5
169	Develop Schedule of Deliverables	06/05/07	06/14/07	Schedule of Deliverables	Contract Mgr. (CPO) #5
170	Identify each deliverable by name and description	06/05/07	06/12/07		Contract Mgr. (CPO) #5
171	Cross-reference contract section/page with deliverable	06/12/07	06/13/07		Contract Mgr. (CPO) #5
172	Identify deliverable due date (if any)	06/13/07	06/14/07		Contract Mgr. (CPO) #5
173	Review Schedule of Deliverables with TIMO Exec	06/14/07	06/14/07		Contract Mgr. (CPO) #5
174	Obtain Concurrence with Schedule of Deliverables from TIMO Exec	06/15/07	06/15/07	TIMO Exec Concurrence	Contract Mgr. (CPO) #5
175	Distribute Schedule of Deliverables to Project Manager	06/15/07	06/15/07	Schedule of Deliverables	Contract Mgr. (CPO) #5
176	Post Agreement w/Schedules on Website	06/15/07	06/15/07	Website Update	Plng. & Sched. Mgr.-Sr. Mgr #1
177	Post Schedule of Deliverables on Website	06/15/07	06/15/07	Website Update	Plng. & Sched. Mgr.-Sr. Mgr #1
178	Identify Change/Amendment Provision in Agreement	06/16/07	06/16/07		Contract Mgr. (CPO) #5
179	Review Change/Amendment Provision with Agency and CPO Executive	06/16/07	06/16/07		Contract Mgr. (CPO) #5
180	Prepare Lessons Learned	06/16/07	06/19/07	Lessons Learned Report	Contract Mgr. (CPO) #5
181	Submit Lessons Learned Material to Transition Manager	06/19/07	06/19/07		Contract Mgr. (CPO) #5
182	Contract Mgr. (CPO)-Declare Completion	06/19/07	06/19/07		Contract Mgr. (CPO) #5

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
183	**OSS Infrastructure Planning**	06/01/07	06/30/07		Agency
187	Participate in Transition Management Planning and Mgmt.	06/19/07	06/21/07		OSS Lead-Mgr #17
188	Review Transition Management Plan with Plng. & Sched. Mgr.	06/19/07	06/19/07		OSS Lead-Mgr #17
189	Modify Plan to Engagement Specifics	06/20/07	06/21/07	Plan Changes	OSS Lead-Mgr #17
190	Review Requirements by OSS Function:	06/21/07	06/21/07		OSS Lead-Mgr #17
191	a) Pricing (Request to Transmittal)	06/21/07	06/21/07		OSS Lead-Mgr #17
192	b) Order Entry (Validation, Placement, Confirmation)	06/21/07	06/21/07		OSS Lead-Mgr #17
193	c) Inventory Access	06/21/07	06/21/07		OSS Lead-Mgr #17
194	d) Order Status	06/21/07	06/21/07		OSS Lead-Mgr #17
195	e) Implementation (with Inventory Update)	06/21/07	06/21/07		OSS Lead-Mgr #17
196	f) Billing	06/21/07	06/21/07		OSS Lead-Mgr #17
198	Review OSS Verification Test Plan (Internal)	06/22/07	06/22/07		OSS Lead-Mgr #17
199	Update OSS Verification Test Plan for possible changes	06/23/07	06/26/07		OSS Lead-Mgr #17
200	Review OSS Verification Test Plan with GSA	06/27/07	06/27/07		OSS Lead-Mgr #17
201	Update OSS Verification Test Plan as required by GSA	06/28/07	06/29/07		OSS Lead-Mgr #17
202	Test and Verify OSS component access via Business Direct	06/28/07	06/28/07		OSS Lead-Mgr #17
203	Establish Business Direct Portal for GSA	06/29/07	06/29/07		OSS Lead-Mgr #17
204	Obtain Business Direct Access IDs for GSA	06/23/07	06/26/07		OSS Lead-Mgr #17
205	Obtain Component Access IDs for GSA	06/23/07	06/26/07		OSS Lead-Mgr #17
206	Provide GSA with all Access IDs	06/30/07	06/30/07		OSS Lead-Mgr #17
259	**IPS/DHS Mgmt. Planning**	06/01/07	06/27/07		Server Mgmt.-Mgr #9
260	[2] Deliverable to Agency: IPS/DHS Alarm Definitions	10/30/00	10/30/00		
261	[2] Deliverable to Agency: IPS/DHS Fault Mgmt. Process	10/30/00	10/30/00		
262	[2] Deliverable to Agency: IPS/DHS Mgmt. Tool and Process Testing	10/30/00	10/30/00		
263	[2] Deliverable to Agency: IPS/DHS Fault Isolation Process	10/30/00	10/30/00		
264	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Server Mgmt.-Mgr #9
265	Review Transition Management Plan with Plng. & Sched. Mgr.	06/09/07	06/12/07		Server Mgmt.-Mgr #9
266	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Server Mgmt.-Mgr #9
267	Review Operations Assessment Information	06/15/07	06/16/07		Server Mgmt.-Mgr #9

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
268	Identify IPS/DHS Mgmt. Requirements	06/16/07	06/20/07		Server Mgmt.-Mgr #9
269	Identify Elements/Devices to be Managed	06/16/07	06/16/07		Server Mgmt.-Mgr #9
270	Identify BMC Patrol Tool Requirements	06/19/07	06/19/07		Server Mgmt.-Mgr #9
271	Identify IPS/DHS Mgmt. Connectivity Requirements	06/19/07	06/19/07		Server Mgmt.-Mgr #9
272	Identify BMC Patrol IPS/DHS Requirements	06/20/07	06/20/07		Server Mgmt.-Mgr #9
273	Identify Agency Specific / Unique Requirements	06/20/07	06/20/07		Server Mgmt.-Mgr #9
274	Construct IPS/DHS Mgmt. Solution	06/21/07	06/27/07		Server Mgmt.-Mgr #9
275	Define Service Center for IPS/DHS Mgmt. Functions	06/21/07	06/21/07		Server Mgmt.-Mgr #9
276	Define IPS/DHS Mgmt. BMC Patrol Functions, Devices and Elements	06/21/07	06/21/07		Server Mgmt.-Mgr #9
277	Define IPS/DHS Mgmt. Element Thresholds	06/22/07	06/22/07	Threshold Definitions	Server Mgmt.-Mgr #9
278	Define IPS/DHS Mgmt. Alarms	06/22/07	06/22/07	Alarm Definitions	Server Mgmt.-Mgr #9
279	Define IPS/DHS Mgmt. Connectivity	06/23/07	06/23/07	Circuit/PVC Sizing	Server Mgmt.-Mgr #9
280	Define and Configure IPS/DHS Mgmt. Equipment	06/23/07	06/23/07		Server Mgmt.-Mgr #9
281	Provide CR for BMC Patrol to OTS & Labs	06/26/07	06/26/07	CR	Server Mgmt.-Mgr #9
282	Develop IPS/DHS Mgmt. Construct Document	06/26/07	06/26/07	Mgmt Design/Opns Guide	Server Mgmt.-Mgr #9
283	Freeze IPS/DHS Mgmt. Design - CRITICAL JUNCTURE	06/27/07	06/27/07		Server Mgmt.-Mgr #9
315	**VOIP Mgmt. Planning**	06/01/07	06/27/07		VOIP Mgmt.-Mgr #13
316	[2] Deliverable to Agency: VOIP Alarm Definitions	10/30/00	10/30/00		
317	[2] Deliverable to Agency: VOIP Fault Mgmt. Process	10/30/00	10/30/00		
318	[2] Deliverable to Agency: VOIP Mgmt. Tool and Process Testing	10/30/00	10/30/00		
319	[2] Deliverable to Agency: VOIP Fault Isolation Process	10/30/00	10/30/00		
320	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		VOIP Mgmt.-Mgr #13
321	Review Transition Management Plan with Plng. & Sched. Mgr.	06/09/07	06/12/07		VOIP Mgmt.-Mgr #13
322	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	VOIP Mgmt.-Mgr #13
323	Review Operations Assessment Information	06/15/07	06/16/07		VOIP Mgmt.-Mgr #13
324	Identify VOIP Mgmt. Requirements	06/16/07	06/21/07		VOIP Mgmt.-Mgr #13
325	Identify Elements/Devices to be Managed	06/16/07	06/16/07		VOIP Mgmt.-Mgr #13
326	Identify EMS Tool Requirements	06/19/07	06/19/07		VOIP Mgmt.-Mgr #13

WBS NO	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
327	Identify VOIP Mgmt. Connectivity Requirements	06/19/07	06/19/07		VOIP Mgmt.-Mgr #13
328	Identify VOIP Mgmt. IPS/DHS Requirements (CCM)	06/20/07	06/20/07		VOIP Mgmt.-Mgr #13
329	Identify Agency Specific / Unique Requirements	06/20/07	06/20/07		VOIP Mgmt.-Mgr #13
330	Perform VOIP Mgmt. Discovery (As Required)	06/21/07	06/21/07		VOIP Mgmt.-Mgr #13
331	Construct VOIP Mgmt. Solution	06/20/07	06/27/07		VOIP Mgmt.-Mgr #13
332	Define Service Center for VOIP Mgmt. Functions	06/20/07	06/20/07		VOIP Mgmt.-Mgr #13
333	Define VOIP Mgmt. EMS Functions, Devices and Elements	06/21/07	06/21/07		VOIP Mgmt.-Mgr #13
334	Define VOIP Mgmt. Element Thresholds	06/21/07	06/21/07	Threshold Definitions	VOIP Mgmt.-Mgr #13
335	Define Network Mgmt. Alarms	06/22/07	06/22/07	Alarm Definitions	VOIP Mgmt.-Mgr #13
336	Define VOIP Mgmt. Connectivity	06/22/07	06/22/07	Circuit/PVC Sizing	VOIP Mgmt.-Mgr #13
337	Define and Configure VOIP Mgmt. Equipment	06/23/07	06/23/07		VOIP Mgmt.-Mgr #13
338	Provide CR for NMS/EMS to OTS & Labs	06/23/07	06/23/07	CRs	VOIP Mgmt.-Mgr #13
339	Coordinate Security Requirements with Security Team	06/26/07	06/26/07		VOIP Mgmt.-Mgr #13
340	Develop VOIP Mgmt. Construct Document	06/26/07	06/26/07	Mgmt Design/Opns Guide	VOIP Mgmt.-Mgr #13
341	Freeze VOIP Mgmt. Design - CRITICAL JUNCTURE	06/27/07	06/27/07		VOIP Mgmt.-Mgr #13
342	**VPN Mgmt. Planning**	06/01/07	06/27/07		VPN Mgmt.-Mgr #14
343	[2] Deliverable to Agency: VPN Alarm Definitions	10/30/00	10/30/00		
344	[2] Deliverable to Agency: VPN Fault Mgmt. Process	10/30/00	10/30/00		
345	[2] Deliverable to Agency: VPN Mgmt. Tool and Process Testing	10/30/00	10/30/00		
346	[2] Deliverable to Agency: VPN Fault Isolation Process	10/30/00	10/30/00		
347	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		VPN Mgmt.-Mgr #14
348	Review Transition Management Plan with Plng. & Sched. Mgr.	06/09/07	06/12/07		VPN Mgmt.-Mgr #14
349	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	VPN Mgmt.-Mgr #14
350	Review Operations Assessment Information	06/15/07	06/16/07		VPN Mgmt.-Mgr #14
351	Identify VPN Mgmt. Requirements	06/16/07	06/21/07		VPN Mgmt.-Mgr #14
352	Identify Elements/Devices to be Managed	06/16/07	06/16/07		VPN Mgmt.-Mgr #14
353	Identify EMS Tool Requirements	06/19/07	06/19/07		VPN Mgmt.-Mgr #14
354	Identify VPN Mgmt. Connectivity Requirements	06/19/07	06/19/07		VPN Mgmt.-Mgr #14

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
355	Identify VPN Mgmt. IPS/DHS Requirements	06/20/07	06/20/07		VPN Mgmt.-Mgr #14
356	Identify Agency Specific / Unique Requirements	06/20/07	06/20/07		VPN Mgmt.-Mgr #14
357	Perform VPN Mgmt. Discovery (As Required)	06/21/07	06/21/07		VPN Mgmt.-Mgr #14
358	Construct VPN Mgmt. Solution	06/20/07	06/27/07		VPN Mgmt.-Mgr #14
359	Define Service Center for VPN Mgmt. Functions	06/20/07	06/20/07		VPN Mgmt.-Mgr #14
360	Define VPN Mgmt. EMS Functions, Devices and Elements	06/21/07	06/21/07		VPN Mgmt.-Mgr #14
361	Define VPN Mgmt. Element Thresholds	06/21/07	06/21/07	Threshold Definitions	VPN Mgmt.-Mgr #14
362	Define Network Mgmt. Alarms	06/22/07	06/22/07	Alarm Definitions	VPN Mgmt.-Mgr #14
363	Define VPN Mgmt. Connectivity	06/22/07	06/22/07	Circuit/PVC Sizing	VPN Mgmt.-Mgr #14
364	Define and Configure VPN Mgmt. Equipment	06/23/07	06/23/07		VPN Mgmt.-Mgr #14
365	Provide CR for NMS/EMS to OTS & Labs	06/23/07	06/23/07	CRs	VPN Mgmt.-Mgr #14
366	Coordinate Security Requirements with Security Team	06/26/07	06/26/07		VPN Mgmt.-Mgr #14
367	Develop VPN Mgmt. Construct Document	06/26/07	06/26/07	Mgmt Design/Opns Guide	VPN Mgmt.-Mgr #14
368	Freeze VPN Mgmt. Design - CRITICAL JUNCTURE	06/27/07	06/27/07		VPN Mgmt.-Mgr #14
396	**Security Planning**	06/01/07	06/26/07		Security-Mgr #3
397	[1] Deliverable to AT&T: Agency Security Requirements	10/30/00	10/30/00		
398	[2] Deliverable to Agency: Implementation of Security Measures	10/30/00	10/30/00		
399	[2] Deliverable to Agency: Implementation of Notification Process	10/30/00	10/30/00		
400	[2] Deliverable to Agency: Validation of Security Services	10/30/00	10/30/00		
401	Participate in Transition Management Planning and Mgmt.	06/22/07	06/26/07		Security-Mgr #3
402	Review Transition Management Plan	06/22/07	06/22/07		Security-Mgr #3
403	Modify Plan to Engagement Specifics	06/22/07	06/26/07	Plan Updates	Security-Mgr #3
404	Review Operations Assessment Information	06/15/07	06/16/07		Security-Mgr #3
405	Define Security Requirements	06/16/07	06/22/07	MSS Reqmts Report	Security-Mgr #3
406	Identify Agency Security Requirements	06/16/07	06/19/07		Security-Mgr #3
407	Obtain and Review Agency Security Policies/Standards	06/19/07	06/20/07		Security-Mgr #3
408	Identify current NOC Security Requirements	06/20/07	06/21/07		Security-Mgr #3
409	Identify unique NOC/Agency Requirements	06/21/07	06/22/07		Security-Mgr #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
410	**Network Mgmt. Planning**	06/01/07	07/06/07		Network Mgmt.-Mgr #2
411	[2] Deliverable to Agency: Network Mgmt. Alarm Definitions	10/30/00	10/30/00		
412	[2] Deliverable to Agency: Network Mgmt. Fault Mgmt. Process	10/30/00	10/30/00		
413	[2] Deliverable to Agency: Network Mgmt. Tool and Process Testing	10/30/00	10/30/00		
414	[2] Deliverable to Agency: Network Mgmt. Fault Isolation Process	10/30/00	10/30/00		
415	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Network Mgmt.-Mgr #2
416	Review Transition Management Plan	06/09/07	06/12/07		Network Mgmt.-Mgr #2
417	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Network Mgmt.-Mgr #2
418	Review Operations Assessment Information	06/15/07	06/16/07		Network Mgmt.-Mgr #2
419	Identify Network Mgmt. Requirements, including OCONUS	06/16/07	07/02/07	Network Mgmt Reqmts	Network Mgmt.-Mgr #2
420	Identify Elements/Devices to be Managed	06/16/07	06/21/07		Network Mgmt.-Mgr #2
421	Identify EMS Tool Requirements	06/21/07	06/22/07		Network Mgmt.-Mgr #2
422	Identify Network Mgmt. Connectivity Requirements	06/22/07	06/22/07		Network Mgmt.-Mgr #2
423	Identify Network Mgmt. NOC Requirements	06/23/07	06/23/07		Network Mgmt.-Mgr #2
424	Identify Agency Specific / Unique Requirements	06/26/07	06/26/07		Network Mgmt.-Mgr #2
425	Perform Network Mgmt. Discovery (As Required)	06/27/07	07/02/07		Network Mgmt.-Mgr #2
426	Construct Network Mgmt. Solution	06/22/07	07/06/07		Network Mgmt.-Mgr #2
427	Define Service Centers (NOCs) for Network Mgmt. Functions	06/22/07	06/22/07		Network Mgmt.-Mgr #2
428	Define Network Mgmt. EMS Functions, Devices and Elements	06/23/07	06/26/07	EMS Reqmts	Network Mgmt.-Mgr #2
429	Define Network Mgmt. Element Thresholds	06/27/07	06/27/07	Threshold Definitions	Network Mgmt.-Mgr #2
430	Define Network Mgmt. Alarms	06/28/07	06/29/07	Alarm Definitions	Network Mgmt.-Mgr #2
431	Define Network Mgmt. Connectivity	06/29/07	06/29/07	Circuit/PVC Sizing	Network Mgmt.-Mgr #2
432	Define and Configure Network Mgmt. Equipment	06/30/07	07/03/07		Network Mgmt.-Mgr #2
433	Provide CR for NMS/EMS to Source Provider (OTS, Labs)	07/03/07	07/03/07	CRs	Network Mgmt.-Mgr #2
434	Coordinate Security Requirements with Security Team	07/04/07	07/04/07		Network Mgmt.-Mgr #2
435	Develop Network Mgmt. Construct Document	07/04/07	07/06/07 07/06/07		Network Mgmt.-Mgr #2
436	Freeze Network Mgmt. Design - CRITICAL JUNCTURE	07/04/07	07/04/07		Network Mgmt.-Mgr #2

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
437	**Help Mgmt. Planning**	06/01/07	06/26/07		Help Mgmt.-Mgr #4
438	[1] Deliverable to AT&T: Agency Help Desk Information	10/30/00	10/30/00		
439	[1] Deliverable to AT&T: Agency Terminology Definitions	10/30/00	10/30/00		
440	[2] Deliverable to Agency: NOC/Agency Help Desk Interface Agreement	10/30/00	10/30/00		
441	[2] Deliverable to Agency: Help Mgmt. Trouble Ticket Process	10/30/00	10/30/00		
442	[2] Deliverable to Agency: Help Mgmt. Escalation Process	10/30/00	10/30/00		
443	[2] Deliverable to Agency: NOC Contact Telephone Number	10/30/00	10/30/00		
444	[2] Deliverable to Agency: Help Mgmt. Tool and Process Testing	10/30/00	10/30/00		
445	[2] Deliverable to Agency: Web-based Access to Trouble Ticket System	10/30/00	10/30/00		
446	[2] Deliverable to Agency: Electronic Bond between Agency Help Desk and NOC	10/30/00	10/30/00		
447	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Help Mgmt.-Mgr #4
448	Review Transition Management Plan	06/09/07	06/12/07		Help Mgmt.-Mgr #4
449	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Help Mgmt.-Mgr #4
450	Review Operations Assessment Information	06/15/07	06/16/07		Help Mgmt.-Mgr #4
451	Define Agency Help Desk Operations, including OCONUS	06/16/07	06/21/07		Help Mgmt.-Mgr #4
452	Identify Agency HD Contacts	06/16/07	06/16/07	Contact List	Help Mgmt.-Mgr #4
453	Identify All Help Desks/NOCs Requiring an Interface With NOC	06/19/07	06/19/07	Abstract Diagram	Help Mgmt.-Mgr #4
454	Determine current Call Flows	06/19/07	06/20/07	Call/Ticket Flow Diagram	Help Mgmt.-Mgr #4
455	Determine Trouble Ticket Process and Tools	06/20/07	06/21/07	Call/Ticket Flow Diagram	Help Mgmt.-Mgr #4
456	Determine Escalation and Notification Procedures/Contacts	06/21/07	06/21/07		Help Mgmt.-Mgr #4
457	Define NOC Help Mgmt. Requirements	06/21/07	06/26/07	Help Mgmt Reqmts Report	Help Mgmt.-Mgr #4
458	a) Escalation and Notification	06/22/07	06/22/07		Help Mgmt.-Mgr #4
459	b) Phone Access	06/22/07	06/22/07		Help Mgmt.-Mgr #4
460	c) Ticketing Procedures	06/21/07	06/21/07		Help Mgmt.-Mgr #4
461	d) Time and Materials (Out Of Scope) Procedures	06/22/07	06/22/07		Help Mgmt.-Mgr #4
462	e) Misdirected Call Procedures	06/22/07	06/22/07		Help Mgmt.-Mgr #4

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
463	f) Scheduled Outage Procedures	06/23/07	06/23/07		Help Mgmt.-Mgr #4
464	g) Vendor Dispatch / Escalation Procedures	06/23/07	06/23/07		Help Mgmt.-Mgr #4
465	h) Critical Site Procedures	06/26/07	06/26/07		Help Mgmt.-Mgr #4
466	**Vendor Mgmt. Planning**	06/01/07	06/27/07		Vendor Mgmt. (CPO) #1
467	[1] Deliverable to AT&T: Identification of Agency Vendors	10/30/00	10/30/00		
468	[1] Deliverable to AT&T: Letters of Agency	10/30/00	10/30/00		
469	[2] Deliverable to Agency: Sample Letter of Agency	10/30/00	10/30/00		
470	[2] Deliverable to Agency: Establish Vendor Review Schedule	10/30/00	10/30/00		
471	[2] Deliverable to Agency: Vendor Services Report	10/30/00	10/30/00		
472	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Vendor Mgmt. (CPO) #1
473	Review Transition Management Plan with Plng. & Sched. Mgr.	06/09/07	06/12/07		Vendor Mgmt. (CPO) #1
474	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Vendor Mgmt. (CPO) #1
475	Review Operations Assessment Information	06/15/07	06/16/07		Vendor Mgmt. (CPO) #1
476	Identify Vendor and Supplier (V&S) Requirements	06/16/07	06/27/07	V&S Reqmts Report	Vendor Mgmt. (CPO) #1
477	Identify Services to be provided by Vendors and Suppliers	06/16/07	06/19/07		Vendor Mgmt. (CPO) #1
478	Obtain Agency Vendor List with services identified	06/19/07	06/20/07		Vendor Mgmt. (CPO) #1
479	Determine Agency Required Vendors and Suppliers	06/20/07	06/21/07		Vendor Mgmt. (CPO) #1
480	Determine Services to be Bid (If Applicable)	06/21/07	06/22/07		Vendor Mgmt. (CPO) #1
481	Determine Services for AT&T Existing Vendors and Suppliers	06/22/07	06/23/07		Vendor Mgmt. (CPO) #1
482	Baseline V&S Contact List with Agency	06/23/07	06/26/07		Vendor Mgmt. (CPO) #1
483	Develop V&S Schedule of Services (Spreadsheet)	06/26/07	06/27/07	V&S Schedule of Services	Vendor Mgmt. (CPO) #1
484	**Inventory, Provisioning & Procurement Planning**	06/01/07	06/29/07		Provisioning-Mgr #1
485	[2] Deliverable to Agency: Transition Inventory Mgmt. Process	10/30/00	10/30/00		
486	[2] Deliverable to Agency: Provisioning and Procurement Process	10/30/00	10/30/00		
487	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Provisioning-Mgr #1
488	Review Transition Management Plan	06/09/07	06/12/07		Provisioning-Mgr #1
489	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Provisioning-Mgr #1
490	Review Operations Assessment Information	06/15/07	06/16/07		Provisioning-Mgr #1

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
491	Define Transition Inventory Mgmt. Requirements	06/16/07	06/20/07	Inventory Reqmts Report	Provisioning-Mgr #1
492	Document Assumptions, Identify gaps from standard Transition Inventory process	06/16/07	06/19/07	Gap List	Provisioning-Mgr #1
493	Prepare, discuss and provide list of inventory database elements to OA-IA/Transition Team (TIMO)s	06/19/07	06/20/07		Provisioning-Mgr #1
494	Collect Transition Inventory Elements	06/16/07	06/29/07		Provisioning-Mgr #1
495	Obtain Agency Vendors and Populate Template	06/16/07	06/19/07		Provisioning-Mgr #1
496	Obtain Agency Site and Populate Site Template	06/16/07	06/19/07		Provisioning-Mgr #1
497	Obtain Agency Contacts and Populate Contact Template	06/19/07	06/21/07		Provisioning-Mgr #1
498	Define appropriate associations using Asset Contact Role Template	06/19/07	06/20/07		Provisioning-Mgr #1
499	Define appropriate associations using Site Contact Role Template	06/20/07	06/21/07		Provisioning-Mgr #1
500	Obtain Agency Products and Populate Product Template	06/21/07	06/22/07		Provisioning-Mgr #1
501	Obtain Agency Equipment Configurations and Set-up in GPS	06/22/07	06/23/07		Provisioning-Mgr #1
502	Obtain Agency Asset Inventory and Populate Asset Inventory Template (Legacy Assets Only)	06/23/07	06/26/07		Provisioning-Mgr #1
503	Obtain Other Agency elements (i.e., Cost Center, Authorized Users, VIPs, Employee Contacts)	06/26/07	06/27/07		Provisioning-Mgr #1
504	'Validate Site Package/AT&T Site Survey linkages	06/27/07	06/28/07		Provisioning-Mgr #1
505	Perform collection process from AT&T Site Surveys with Engineering	06/28/07	06/29/07		Provisioning-Mgr #1
506	**Change Mgmt. Planning**	06/01/07	06/23/07		Change Mgmt. (CPO) #4
507	[2] Deliverable toAgency: CSR Communication Process	10/30/00	10/30/00		
508	[2] Deliverable to Agency: CSR Process	10/30/00	10/30/00		
509	[2] Deliverable to Agency: Pricing and Authorization Process	10/30/00	10/30/00		
510	[2] Deliverable to Agency: Web-based CSR Process (if included as a service)	10/30/00	10/30/00		
511	Participate in Transition Management Planning and Mgmt.	06/09/07	06/16/07		Change Mgmt. (CPO) #4
512	Review Transition Management Plan	06/09/07	06/12/07		Change Mgmt. (CPO) #4
513	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Change Mgmt. (CPO) #4
514	Review Operations Assessment Information	06/15/07	06/16/07		Change Mgmt. (CPO) #4
515	Determine Change Mgmt. Requirements for:	06/16/07	06/21/07	MACD Reqmts Report	Change Mgmt. (CPO) #4

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
516	a) Agreement, CDD and Schedules	06/16/07	06/21/07		Change Mgmt. (CPO) #4
517	b) Site List	06/16/07	06/21/07		Change Mgmt. (CPO) #4
518	c) Physical Network	06/16/07	06/21/07		Change Mgmt. (CPO) #4
519	d) Operational Elements	06/16/07	06/21/07		Change Mgmt. (CPO) #4
520	e) GSA Transition	06/16/07	06/21/07		Change Mgmt. (CPO) #4
521	f) Agency Transition	06/16/07	06/21/07		Change Mgmt. (CPO) #4
522	Identify Immediate Change Mgmt. Actions	06/21/07	06/23/07		Change Mgmt. (CPO) #4
523	a) Gaps and Inconsistencies Identified by Transition Team (TIMO) / Teams	06/21/07	06/23/07		Change Mgmt. (CPO) #4
524	b) Active or Planned (Short Range) Agency Projects	06/21/07	06/23/07	Client Project List	Change Mgmt. (CPO) #4
525	c) Active or Planned (Short Range) Agency Business Changes	06/21/07	06/23/07	Client Futures List	Change Mgmt. (CPO) #4
526	**Billing Planning**	06/01/07	06/29/07		Billing Mgmt. (CPO) #3
527	[1] Deliverable to AT&T: SPOC for Bill Presentation and Coordination	10/30/00	10/30/00		
528	[2] Deliverable to Agency: Sample Bill	10/30/00	10/30/00		
529	[2] Deliverable to Agency: Billing Inquiry Process	10/30/00	10/30/00		
530	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Billing Mgmt. (CPO) #3
531	Review Transition Management Plan	06/09/07	06/12/07		Billing Mgmt. (CPO) #3
532	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Billing Mgmt. (CPO) #3
533	Determine Billing Process and Plan	06/13/07	06/29/07	Process Description	Billing Mgmt. (CPO) #3
534	Review Contract Pricing Model with Financial Architect	06/13/07	06/14/07		Billing Mgmt. (CPO) #3
535	Review Billing Requirements	06/14/07	06/15/07		Billing Mgmt. (CPO) #3
536	Determine Billable Elements and Drivers	06/15/07	06/19/07		Billing Mgmt. (CPO) #3
537	Determine Systems Interface Requirements	06/19/07	06/20/07		Billing Mgmt. (CPO) #3
538	a) Inventory	06/19/07	06/19/07		Billing Mgmt. (CPO) #3
539	b) Provisioning	06/19/07	06/19/07		Billing Mgmt. (CPO) #3
540	c) Help Mgmt.	06/19/07	06/20/07		Billing Mgmt. (CPO) #3
541	d) Invoice Processing (CIS)	06/20/07	06/20/07		Billing Mgmt. (CPO) #3
542	Obtain Revenue Reporting Requirements from Finance	06/20/07	06/20/07		Billing Mgmt. (CPO) #3
543	Confirm Tax Bundles and Allocations	06/20/07	06/22/07		Billing Mgmt. (CPO) #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
544	Solicit Tax Opinion	06/22/07	06/23/07		Billing Mgmt. (CPO) #3
545	Confirm Tax Opinion & Information	06/23/07	06/26/07		Billing Mgmt. (CPO) #3
546	Validate Billing Production Schedule	06/26/07	06/27/07		Billing Mgmt. (CPO) #3
547	Confirm Monthly Billing Cycle	06/27/07	06/28/07		Billing Mgmt. (CPO) #3
548	Confirm NOC BMA Staffing Requirements	06/28/07	06/28/07		Billing Mgmt. (CPO) #3
549	Review & Revise Billing Cost Estimates (Vs. Cost Model)	06/28/07	06/29/07		Billing Mgmt. (CPO) #3
550	Finalize Billing Element Matrix	06/19/07	06/23/07	SID Matrix	Billing Mgmt. (CPO) #3
551	Obtain Validated Agency Site List from OA-IA Website	06/23/07	06/23/07		Billing Mgmt. (CPO) #3
552	**Invoice Processing Planning**	06/01/07	06/29/07		Invoice Mgmt. (CPO)-Mgr #11
553	[2] Deliverable to Agency: Vendor Profiles	10/30/00	10/30/00		
554	[2] Deliverable to Agency: Invoice Validation and Payment Process	10/30/00	10/30/00		
555	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Invoice Mgmt. (CPO)-Mgr #11
556	Review Transition Management Plan	06/09/07	06/12/07		Invoice Mgmt. (CPO)-Mgr #11
557	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Invoice Mgmt. (CPO)-Mgr #11
558	Review Operations Assessment Information	06/15/07	06/16/07		Invoice Mgmt. (CPO)-Mgr #11
559	Determine CIS Requirements	06/16/07	06/22/07	CIS Reqmts Report	Invoice Mgmt. (CPO)-Mgr #11
560	Develop Initial CIS Invoice Profiling Requirements	06/16/07	06/19/07		Invoice Mgmt. (CPO)-Mgr #11
561	Develop CIS System Requirements Definition	06/19/07	06/20/07		Invoice Mgmt. (CPO)-Mgr #11
562	Identify Vendor Accounts to Process	06/20/07	06/21/07		Invoice Mgmt. (CPO)-Mgr #11
563	Determine Invoice Payment Requirements	06/21/07	06/22/07		Invoice Mgmt. (CPO)-Mgr #11
564	Obtain Vendor Invoice Information from Info.Assurance Team or Agency	06/22/07	06/29/07		Invoice Mgmt. (CPO)-Mgr #11
565	Complete list of all locations in-scope invoices are paid from (OA-IA)	06/22/07	06/23/07		Invoice Mgmt. (CPO)-Mgr #11
566	Contact name & phone number at each location	06/23/07	06/26/07		Invoice Mgmt. (CPO)-Mgr #11
567	Obtain Copies of Current Month's In Scope Invoices	06/26/07	06/27/07		Invoice Mgmt. (CPO)-Mgr #11
568	Obtain Copies of A/P run for the prior 60 days	06/27/07	06/28/07		Invoice Mgmt. (CPO)-Mgr #11
569	Obtain Complete List of Vendors (Including remit to address)	06/28/07	06/29/07		Invoice Mgmt. (CPO)-Mgr #11
570	**Finance Planning**	06/22/07	7/04/07		Finance Mgmt. (CPO) #2
571	Review Transition Statement of Work	06/22/07	06/28/07		Finance Mgmt. (CPO) #2

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
572	Validate Transition Budget	06/22/07	06/23/07		Finance Mgmt. (CPO) #2
573	Extract Transition Budget from Engagement Cost Model	06/23/07	06/26/07		Finance Mgmt. (CPO) #2
574	Compare Transition Budget to Business Case & Identify Variances	06/26/07	06/27/07		Finance Mgmt. (CPO) #2
575	Resolve Variances with Financial Architect	06/27/07	06/28/07		Finance Mgmt. (CPO) #2
576	Develop Transition Budget Detail	06/28/07	07/04/07	Transition Budget	Finance Mgmt. (CPO) #2
577	Review Budgets with TIMO Exec and Team Leaders	06/28/07	06/29/07		Finance Mgmt. (CPO) #2
578	Identify and Document Potential Risks and Mitigation Alternatives	06/29/07	06/30/07		Finance Mgmt. (CPO) #2
579	Establish Finance Structure	06/30/07	07/02/07		Finance Mgmt. (CPO) #2
580	Define TimeTrax Project/Task Structure and Verify Availability	07/02/07	07/03/07	Timetrax Task List	Finance Mgmt. (CPO) #2
581	Request Org. Code from Controller Organization	07/03/07	07/04/07		Finance Mgmt. (CPO) #2
582	**Service Level Mgmt. Planning**	06/01/07	06/28/07		Service Level Mgmt. (CPO) #6
583	[1] Deliverable to AT&T: Historical Performance Information	10/30/00	10/30/00		
584	[2] Deliverable to Agency: Performance Data Collection Process	10/30/00	10/30/00		
585	[2] Deliverable to Agency: Service Level Report Formats	10/30/00	10/30/00		
586	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Service Level Mgmt. (CPO) #6
587	Review Transition Management Plan with Plng. & Sched. Mgr.	06/09/07	06/12/07		Service Level Mgmt. (CPO) #6
588	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Service Level Mgmt. (CPO) #6
589	Review Operations Assessment Information	06/15/07	06/16/07		Service Level Mgmt. (CPO) #6
590	Analyze Historical Performance Data	06/16/07	06/28/07		Service Level Mgmt. (CPO) #6
591	Obtain Historical Performance Data from Agency	06/16/07	06/16/07		Service Level Mgmt. (CPO) #6
592	Compare Historical Performance to SLAs defined in Agreement	06/19/07	06/21/07		Service Level Mgmt. (CPO) #6
593	Identify performance conflicts and problematic trends	06/22/07	06/26/07	Performance Analysis	Service Level Mgmt. (CPO) #6
594	Negotiate conflicts and problematic trends with Agency	06/27/07	06/28/07		Service Level Mgmt. (CPO) #6
595	**Operations Integration Planning**	06/09/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
596	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
597	Review Transition Management Plan with Plng. & Sched. Mgr.	06/09/07	06/12/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
598	Modify Plan to Engagement Specifics	06/12/07	06/13/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
599	Assemble Tech.& Svc Line Mgmt. Team	06/09/07	06/14/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
600	Identify and Solicit Assignments for Team Support, including OCONUS	06/09/07	06/13/07	Tech.& Svc Line Mgmt. Team Identified	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
601	Identify and Solicit Assignments for VPN	06/09/07	06/12/07	VPN Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
602	Identify and Solicit Assignments for TWS-RAS	06/12/07	06/12/07	TWS-RAS Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
603	Identify and Solicit Assignments for MSS	06/12/07	06/12/07	MSS Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
604	Identify and Solicit Assignments for CCS/SS	06/12/07	06/12/07	CCS/SS Mgmt Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
605	Identify and Solicit Assignments for Voice Svcs	06/12/07	06/12/07	Voice Svcs Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
606	Identify and Solicit Assignments for Security Svcs	06/12/07	06/13/07	MSS Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
607	Identify and Solicit Assignments for IPS/DHSs	06/13/07	06/13/07	Svr Mgmt Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
608	Identify and Solicit Assignments for VOIP	06/13/07	06/13/07	VOIP Contact	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
609	Conduct Tech.& Svc Line Mgmt. Kickoff Meeting	06/13/07	06/13/07	Tech.& Svc Line Mgmt. Kick off Meeting	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
610	Validate Tech.& Svc Line Mgmt./NOC TimeTrax Task Codes to Operational Functions	06/13/07	06/14/07	Task Code List	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
611	Develop and Track Tech.& Svc Line Mgmt. Project Plan	06/13/07	06/22/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
612	Review Transition Schedule	06/13/07	06/14/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
613	Identify Key Tech.& Svc Line Mgmt. Deliverables and Milestones	06/14/07	06/14/07	Impl Key Milestones	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
614	Develop Tech.& Svc Line Mgmt. Implementation Timeline	06/14/07	06/14/07	Impl Timeline	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
615	Communicate Tech.& Svc Line Mgmt. Timeline to Teams	06/14/07	06/15/07	Email to Team	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
616	Review Tech.& Svc Line Mgmt. Team Plan Modifications	06/15/07	06/19/07	Plan Updates	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
617	Obtain & Integrate Task Plans, including OCONUS	06/19/07	06/21/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
618	Synchronize Operations Plans and Integrate Linkages	06/21/07	06/22/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
619	Provide An Integrated Tech.& Svc Line Mgmt. Transition Plan (TMP) to Project Manager	06/22/07	06/22/07	Tech.& Svc Line Mgmt. TMP	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
620	Construct and Track Tech.& Svc Line Mgmt./NOC Budget	06/22/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
621	Review Final Engagement Cost Models (Transition Model and Business Case)	06/22/07	06/22/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
622	Identify Tech.& Svc Line Mgmt./NOC Capital Budget for HW/SW Procurement, including OCONUS	06/22/07	06/23/07	Expense List	Tech. & Svc.Line Mgmt.-Sr. Mgr #3

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
623	Prepare Capital Authorization Request (CAR)	06/23/07	06/23/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
624	Obtain CFO Approval for CAR	06/23/07	07/20/07	Approved CAR	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
625	Identify Tech.& Svc Line Mgmt./NOC Training Budget, including OCONUS	07/20/07	07/20/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
626	Identify Tech.& Svc Line Mgmt./NOC Expense Budget (Development, Circuit, etc.), including OCONUS	07/20/07	07/23/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
627	Analyze Gaps and identify potential resolutions, including OCONUS	07/23/07	07/23/07	Gap List	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
628	Distribute Gap Analysis to Transition Exec. and Plng. & Sched. Mgr., including OCONUS	07/23/07	07/23/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
629	Obtain & Review Monthly Actual Expense vs. Budget & Provide Outlook to CFO, including OCONUS	07/23/07	07/24/07	Monthly Outlook	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
630	Plan NOC Staffing and Training	06/22/07	06/28/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
631	Identify NOC Staffing Requirements from Business Case	06/22/07	06/23/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
632	Review NOC Staffing Plans with NOC CSM (or Center Mgr.)	06/23/07	06/23/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
633	Solicit & Obtain Training Requirements from Teams	06/23/07	06/23/07	Training Reqs	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
634	Identify Training Providers (Internal or External) from Teams	06/23/07	06/26/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
635	Prepare Purchase Req. (for External Training Providers) for CFO Approval	06/26/07	06/26/07	Training PO	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
636	Forward Approved Purchase Req. to VM for Purchase Order via GPS	06/26/07	06/27/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
637	Coordinate with NOC CSM to Schedule Training Sessions	06/27/07	06/27/07	NOC Training Sessions	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
638	Obtain Feedback on Training from NOC	06/27/07	06/28/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
639	Prepare and Track Change Requests	07/06/07	07/12/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
640	Obtain Network Mgmt. Design Documents from Teams	07/06/07	07/06/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
641	Obtain EOL Specifications from Teams	07/06/07	07/06/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
642	Submit CRs	07/09/07	07/09/07	CRs	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
643	Attend Change Control Board Review (CCB) and Obtain Approvals	07/10/07	07/10/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
644	Provide ORT Check List to NOC System Admin	07/10/07	07/10/07	Completed ORT Check List	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
645	Coordinate with NOC System Admin Team to Schedule Installation/Test/Turn-up of CRs	07/10/07	07/11/07	OSS Changes	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
646	Monitor CR Implementation to Closure	07/11/07	07/12/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
647	**Agency Level Transition Planning (Example: 100 Sites-MNS)**	06/01/07	06/29/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
648	[1] Deliverable to AT&T: Site List and Site Contact Information	10/30/00	10/30/00		
649	[2] Deliverable to Agency: Agency Level Plan	10/30/00	10/30/00		
650	[2] Deliverable to Agency: Agency Level T-Minus Schedule	10/30/00	10/30/00		
651	[2] Deliverable to Agency: Acceptance Plan	10/30/00	10/30/00		
652	[2]Deliverable to Agency: Operational Readiness Test	10/30/00	10/30/00		
653	[2]Deliverable to Agency: User Acceptance Test	10/30/00	10/30/00		
654	Participate in Transition Management Planning and Mgmt.	06/09/07	06/13/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
655	Review Transition Management Plan with Plng. & Sched. Mgr.	06/09/07	06/12/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
656	Modify Plan to Engagement Specifics	06/12/07	06/13/07	Plan Updates	Impl. & Mig. Mgmt.-Sr. Mgr #5
657	Conduct Agency Level Planning	06/01/07	06/29/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
658	Review Engagement Documentation (CDD, Opns Plan, Schedule)	06/13/07	06/14/07	Engagement Review	Impl. & Mig. Mgmt.-Sr. Mgr #5
659	Define Team Functions & Responsibilities	06/14/07	06/15/07	Functional Org. Chart	Impl. & Mig. Mgmt.-Sr. Mgr #5
660	Determine Team Assignments	06/15/07	06/16/07	Org. Chart with Names	Impl. & Mig. Mgmt.-Sr. Mgr #5
661	Conduct Agency Level Kickoff Meeting	06/16/07	06/19/07	Meeting	Impl. & Mig. Mgmt.-Sr. Mgr #5
662	Conduct Agency Interface Meeting	06/19/07	06/20/07	Name & Contact Info	Impl. & Mig. Mgmt.-Sr. Mgr #5
663	Verify Site List Accuracy with Agency Interface	06/20/07	06/22/07	Final Site List	Impl. & Mig. Mgmt.-Sr. Mgr #5
664	Develop Agency Level Project Plan with T-Minus Schedule	06/22/07	06/26/07	Draft Project Plan	Impl. & Mig. Mgmt.-Sr. Mgr #5
665	Determine Inventory & Survey Requirements (Sites, Schedule, Data)	06/26/07	06/27/07	Reqmts. Report	Impl. & Mig. Mgmt.-Sr. Mgr #5
666	Modify Site Survey Templates to Engagement	06/27/07	06/28/07	Revised Templates	Impl. & Mig. Mgmt.-Sr. Mgr #5
667	Develop NCFS SOW for Site Surveys	06/28/07	06/29/07	NCFS SOW	Impl. & Mig. Mgmt.-Sr. Mgr #5
670	Adapt Agency Level Process to Specific Engagement Requirements	06/01/07	06/01/07	Revised Process	Impl. & Mig. Mgmt.-Sr. Mgr #5
671	a) Toolkits & Processes for Data Collection	06/01/07	06/01/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
672	b) Transition Inventory Format / Media (Site, Configuration, Asset)	06/01/07	06/01/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
673	c) Site Design Package (SDP)	06/01/07	06/01/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
674	Identify Pilot Site(s)	06/01/07	06/01/07	Pilot Site List	Impl. & Mig. Mgmt.-Sr. Mgr #5
675	Determine Site Survey Schedule with Agency & NCFS	06/02/07	06/06/07	Site Survey Schedule	Impl. & Mig. Mgmt.-Sr. Mgr #5
676	**Preparation Phase**	06/01/07	09/01/07		CPO Support #7

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
677	**OSS Infrastructure Validation**	06/30/07	08/30/07		OSS Lead-Mgr #17
678	Conduct GSA OSS Verification Testing	06/30/07	08/30/07		OSS Lead-Mgr #17
679	Coordinate GSA Activites	06/30/07	08/30/07		OSS Lead-Mgr #17
680	Document GSA Questions/Issues	06/30/07	08/30/07		OSS Lead-Mgr #17
681	Resolve GSA Questions/Issues	06/30/07	08/30/07		OSS Lead-Mgr #17
682	GSA Acceptance and Confirmation	09/01/07	09/01/07		OSS Lead-Mgr #17
728	**Network Mgmt. Preparation**	06/27/07	08/09/07		MNS Lead-Mgr #2
729	Prepare for Network Mgmt. Implementation	06/27/07	08/09/07		MNS Lead-Mgr #2
730	Document Network Mgmt. Equipment Specifications (EOL)	06/27/07	06/27/07		MNS Lead-Mgr #2
731	Prepare and Submit Purchase Order for Network Mgmt. Equipment with EOL	06/27/07	06/28/07		MNS Lead-Mgr #2
732	Verify Software License Compliance	06/28/07	06/28/07		MNS Lead-Mgr #2
733	Obtain and Install Equipment	06/28/07	08/01/07		MNS Lead-Mgr #2
734	Conduct Unit Testing	08/01/07	08/02/07		MNS Lead-Mgr #2
735	Establish Agency Definition in OSS Database	08/02/07	08/03/07		MNS Lead-Mgr #2
736	Define Fault Isolation Process	08/03/07	08/03/07	Fault Isolation Process	MNS Lead-Mgr #2
737	Define Fault Mgmt. Process for each Alarm Type	08/03/07	08/06/07	Fault Mgmt. Process	MNS Lead-Mgr #2
738	Develop Network Mgmt. IOO(s) (If Applicable)	08/06/07	08/06/07		MNS Lead-Mgr #2
739	Develop and Provide Network Mgmt. requirements for Implementation	08/06/07	08/07/07		MNS Lead-Mgr #2
740	Support Network Mgmt. Site Acceptance Planning/Development	08/07/07	08/07/07		MNS Lead-Mgr #2
741	Validate NOC Arch./Functionality/Sched. meets Network Mgmt. rqmts.	08/07/07	08/08/07		MNS Lead-Mgr #2
742	Develop Network Mgmt. Operations Plan	08/08/07	08/09/07	Operations Plan	MNS Lead-Mgr #2
743	**IPS/DHS Mgmt. Preparation**	06/27/07	08/09/07		Server Mgmt.-Mgr #9
744	Prepare for IPS/DHS Mgmt. Implementation	06/27/07	08/09/07		Server Mgmt.-Mgr #9
745	Document IPS/DHS Mgmt. Equipment Specifications (EOL)	06/27/07	06/27/07		Server Mgmt.-Mgr #9
746	Prepare and Submit Purchase Order for IPS/DHS Mgmt. Equipment with EOL	06/27/07	06/28/07		Server Mgmt.-Mgr #9
747	Verify Software License Compliance	06/28/07	06/28/07		Server Mgmt.-Mgr #9
748	Obtain and Install Equipment	06/28/07	08/01/07		Server Mgmt.-Mgr #9
749	Conduct Unit Testing	08/01/07	08/02/07		Server Mgmt.-Mgr #9

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
750	Establish Agency Definition in OSS Database	08/02/07	08/03/07		Server Mgmt.-Mgr #9
751	Define Fault Isolation Process	08/03/07	08/03/07	Fault Isolation Process	Server Mgmt.-Mgr #9
752	Define Fault Mgmt. Process for each Alarm Type	08/03/07	08/06/07	Fault Mgmt. Process	Server Mgmt.-Mgr #9
753	Develop IPS/DHS Mgmt. IOO(s) (If Applicable)	08/06/07	08/06/07		Server Mgmt.-Mgr #9
754	Develop and Provide IPS/DHS Mgmt. requirements for Implementation	08/06/07	08/07/07		Server Mgmt.-Mgr #9
755	Support IPS/DHS Mgmt. Site Acceptance Planning/Development	08/07/07	08/07/07		Server Mgmt.-Mgr #9
756	Validate NOC Arch./Functionality/Sched. meets IPS/DHS Mgmt. rqmts.	08/07/07	08/08/07		Server Mgmt.-Mgr #9
757	Develop IPS/DHS Mgmt. Operations Plan	08/08/07	08/09/07	Operations Plan	Server Mgmt.-Mgr #9
773	**VOIP Mgmt. Preparation**	06/27/07	08/09/07		VOIP Mgmt.-Mgr #13
774	Prepare for VOIP Mgmt. Implementation	06/27/07	08/09/07		VOIP Mgmt.-Mgr #13
775	Document VOIP Mgmt. Equipment Specifications (EOL)	06/27/07	06/27/07		VOIP Mgmt.-Mgr #13
776	Prepare and Submit Purchase Order for VOIP Mgmt. Equipment with EOL	06/27/07	06/28/07		VOIP Mgmt.-Mgr #13
777	Verify Software License Compliance	06/28/07	06/28/07		VOIP Mgmt.-Mgr #13
778	Obtain and Install Equipment	06/28/07	08/01/07		VOIP Mgmt.-Mgr #13
779	Conduct Unit Testing	08/01/07	08/02/07		VOIP Mgmt.-Mgr #13
780	Establish Agency Definition in OSS Database	08/02/07	08/03/07		VOIP Mgmt.-Mgr #13
781	Define Fault Isolation Process	08/03/07	08/03/07	Fault Isolation Process	VOIP Mgmt.-Mgr #13
782	Define Fault Mgmt. Process for each Alarm Type	08/03/07	08/06/07	Fault Mgmt. Process	VOIP Mgmt.-Mgr #13
783	Develop VOIP Mgmt. IOO(s) (If Applicable)	08/06/07	08/06/07		VOIP Mgmt.-Mgr #13
784	Develop and Provide VOIP Mgmt. requirements for Implementation	08/06/07	08/07/07		VOIP Mgmt.-Mgr #13
785	Support VOIP Mgmt. Site Acceptance Planning/Development	08/07/07	08/07/07		VOIP Mgmt.-Mgr #13
786	Validate NOC Arch./Functionality/Sched. meets VOIP Mgmt. rqmts.	08/07/07	08/08/07		VOIP Mgmt.-Mgr #13
787	Develop VOIP Mgmt. Operations Plan	08/08/07	08/09/07	Operations Plan	VOIP Mgmt.-Mgr #13
788	**VPN Mgmt. Preparation**	06/27/07	08/09/07		VPN Mgmt.-Mgr #14
789	Prepare for VPN Mgmt. Implementation	06/27/07	08/09/07		VPN Mgmt.-Mgr #14
790	Document VPN Mgmt. Equipment Specifications (EOL)	06/27/07	06/27/07		VPN Mgmt.-Mgr #14
791	Prepare and Submit Purchase Order for VPN Mgmt. Equipment with EOL	06/27/07	06/28/07		VPN Mgmt.-Mgr #14
792	Verify Software License Compliance	06/28/07	06/28/07		VPN Mgmt.-Mgr #14
793	Obtain and Install Equipment	06/28/07	08/01/07		VPN Mgmt.-Mgr #14

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
794	Conduct Unit Testing	08/01/07	08/02/07		VPN Mgmt.-Mgr #14
795	Establish Agency Definition in OSS Database	08/02/07	08/03/07		VPN Mgmt.-Mgr #14
796	Define Fault Isolation Process	08/03/07	08/03/07	Fault Isolation Process	VPN Mgmt.-Mgr #14
797	Define Fault Mgmt. Process for each Alarm Type	08/03/07	08/06/07	Fault Mgmt. Process	VPN Mgmt.-Mgr #14
798	Develop VPN Mgmt. IOO(s) (If Applicable)	08/06/07	08/06/07		VPN Mgmt.-Mgr #14
799	Develop and Provide VPN Mgmt. requirements for Implementation	08/06/07	08/07/07		VPN Mgmt.-Mgr #14
800	Support VPN Mgmt. Site Acceptance Planning/Development	08/07/07	08/07/07		VPN Mgmt.-Mgr #14
801	Validate NOC Arch./Functionality/Sched. meets VPN Mgmt. rqmts.	08/07/07	08/08/07		VPN Mgmt.-Mgr #14
802	Develop VPN Mgmt. Operations Plan	08/08/07	08/09/07	Operations Plan	VPN Mgmt.-Mgr #14
818	**Security Preparation**	06/22/07	07/02/07		Security-Mgr #3
819	Develop Security Solution	06/22/07	07/04/07		Security-Mgr #3
820	Construct Security Configuration	06/22/07	06/23/07		Security-Mgr #3
821	Identify Security Hardware/Software	06/23/07	06/26/07		Security-Mgr #3
822	Specify NOC Security Svcs Requirements	06/26/07	06/27/07		Security-Mgr #3
823	Select appropriate Security Svcs License size	06/27/07	06/28/07		Security-Mgr #3
824	Define process for Agency to assign user ids (TACACS)	06/28/07	06/29/07		Security-Mgr #3
825	Define process for access to Agency TACACS logs	06/29/07	06/30/07		Security-Mgr #3
826	Review Security Construct and process with Agency	06/30/07	07/02/07		Security-Mgr #3
827	Obtain Agency concurrence	07/02/07	07/03/07		Security-Mgr #3
828	Develop Security Procedures	07/03/07	07/04/07		Security-Mgr #3
829	Prepare Security Components	07/04/07	07/12/07		Security-Mgr #3
830	Develop Equipment Specifications	07/04/07	07/05/07		Security-Mgr #3
831	Develop Software Specifications	07/05/07	07/06/07		Security-Mgr #3
832	Prepare and submit Purchase Orders	07/06/07	07/09/07		Security-Mgr #3
833	Obtain Equipment and Software Availability Dates	07/09/07	07/10/07		Security-Mgr #3
834	Plan Component Installation Schedule	07/10/07	07/12/07		Security-Mgr #3
835	Document Security Configuration and Operations Plan	07/12/07	07/12/07	Operations Plan	Security-Mgr #3
836	**Network Mgmt. Preparation**	07/04/07	08/01/07		Network Mgmt.-Mgr #2

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
837	Prepare for Network Mgmt. Implementation, including OCONUS	07/04/07	08/01/07		Network Mgmt.-Mgr #2
838	Document Network Mgmt. Equipment Specifications (EOL)	07/04/07	07/06/07		Network Mgmt.-Mgr #2
839	Review and Coordinate EOL	07/06/07	07/06/07		Network Mgmt.-Mgr #2
840	Verify Software License Compliance	07/06/07	07/06/07		Network Mgmt.-Mgr #2
841	Obtain and Install Equipment	07/06/07	07/12/07		Network Mgmt.-Mgr #2
842	Conduct Unit Testing	07/12/07	07/16/07		Network Mgmt.-Mgr #2
843	Establish Agency Definition in OSS Database	07/16/07	07/17/07		Network Mgmt.-Mgr #2
844	Define Fault Isolation Process	07/17/07	07/18/07	Fault Isolation Process	Network Mgmt.-Mgr #2
845	Define Fault Mgmt. Process for each Alarm Type	07/18/07	07/23/07	Fault Mgmt. Process	Network Mgmt.-Mgr #2
846	Develop Network Mgmt. IOO(s) (If Applicable)	07/23/07	07/24/07	IOOs	Network Mgmt.-Mgr #2
847	Develop and Provide Network Mgmt. requirements for Implementation	07/24/07	07/26/07		Network Mgmt.-Mgr #2
848	Support Network Mgmt. Site Acceptance Planning/Development	07/26/07	07/27/07		Network Mgmt.-Mgr #2
849	Validate NOC Arch./Functionality/Sched. meets Network Mgmt. rqmts.	07/27/07	07/30/07		Network Mgmt.-Mgr #2
850	Develop Network Mgmt. Operations Plan	07/30/07	08/01/07	Operations Plan	Network Mgmt.-Mgr #2
851	**Help Mgmt. Preparation**	06/26/07	07/16/07		Help Mgmt.-Mgr #4
852	Obtain Vendor Mgmt. Contact & Escalation Procedures	06/26/07	06/27/07		Help Mgmt.-Mgr #4
853	Construct Help Mgmt. Solution	06/27/07	07/06/07		Help Mgmt.-Mgr #4
854	Define Call Flow	06/27/07	06/28/07		Help Mgmt.-Mgr #4
855	Define Phone Access	06/28/07	06/29/07	Phone Access	Help Mgmt.-Mgr #4
856	Develop Ticketing Process	06/29/07	06/30/07	Ticket Process	Help Mgmt.-Mgr #4
857	Develop Misdirected Call Procedures and Scripts	06/30/07	07/02/07		Help Mgmt.-Mgr #4
858	Develop Scheduled Outage Procedures and Scripts	07/02/07	07/03/07		Help Mgmt.-Mgr #4
859	Develop Vendor Dispatch / Escalation Procedures and Scripts	07/03/07	07/04/07	Escalation Procedures	Help Mgmt.-Mgr #4
860	Develop Critical Site Procedures and Scripts	07/04/07	07/05/07		Help Mgmt.-Mgr #4
861	Develop Agency Help Desk(s) Interface Agreement	07/05/07	07/06/07	Interface Agreement	Help Mgmt.-Mgr #4
862	Review Help Desk Interface Agreement with Agency	06/28/07	07/09/07		Help Mgmt.-Mgr #4
863	Perform Call Flow "Walk" with Agency	06/28/07	06/29/07		Help Mgmt.-Mgr #4
864	Identify gaps and inconsistencies	06/29/07	06/30/07	Gap List	Help Mgmt.-Mgr #4

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
865	Develop Gap Resolution Work Plan	06/30/07	06/30/07		Help Mgmt.-Mgr #4
866	Perform Gap Resolution Work Plan	06/30/07	07/06/07		Help Mgmt.-Mgr #4
867	Finalize Interface Agreement with Agency	07/06/07	07/09/07		Help Mgmt.-Mgr #4
868	Obtain V&S Schedule of Services from Vendor Mgmt.	07/09/07	07/10/07		Help Mgmt.-Mgr #4
869	Establish Operational Process with all V&S	07/10/07	07/12/07		Help Mgmt.-Mgr #4
870	Obtain Complete and Signed CDD's from Vendor Mgmt.	07/12/07	07/12/07		Help Mgmt.-Mgr #4
871	Test Operational Process Interface with all V&S	07/12/07	07/13/07		Help Mgmt.-Mgr #4
872	Establish IOOs with all AT&T Suppliers	07/13/07	07/16/07		Help Mgmt.-Mgr #4
873	**Vendor Mgmt. Preparation**	06/27/07	07/20/07		Vendor Mgmt. (CPO) #1
874	Establish Relationship with Agency Required Vendors and Suppliers	06/27/07	07/06/07		Vendor Mgmt. (CPO) #1
875	Obtain Contracts and Agreements from Agency	06/27/07	06/28/07		Vendor Mgmt. (CPO) #1
876	Obtain V&S Invoice Copies from Agency	06/28/07	06/29/07		Vendor Mgmt. (CPO) #1
877	Draft Letters of Agency (LOAs) for Agency Approval and Action	06/29/07	06/30/07	Draft Letters of Agency	Vendor Mgmt. (CPO) #1
878	Obtain Copies of executed LOAs from Agency	06/30/07	07/02/07		Vendor Mgmt. (CPO) #1
879	Solicit and Obtain V&S acknowledgement of LOA(s)	07/02/07	07/03/07		Vendor Mgmt. (CPO) #1
880	Review V&S Contracts and Agreements for compliance to CDD	07/03/07	07/05/07		Vendor Mgmt. (CPO) #1
881	Identify gaps and inconsistencies	07/03/07	07/04/07	Gap List	Vendor Mgmt. (CPO) #1
882	Develop Gap Resolution Plan	07/04/07	07/05/07		Vendor Mgmt. (CPO) #1
883	Perform Gap Resolution Plan	07/05/07	07/06/07		Vendor Mgmt. (CPO) #1
884	Solicit Services (from AT&T Existing and new V&S)	07/06/07	07/16/07		Vendor Mgmt. (CPO) #1
885	Prepare RFQ(s) for services to be rendered and Distribute	07/06/07	07/09/07	RFQs	Vendor Mgmt. (CPO) #1
886	Obtain and Evaluate V&S Responses to RFQ	07/09/07	07/10/07		Vendor Mgmt. (CPO) #1
887	Select V&S and provide notifications	07/10/07	07/12/07		Vendor Mgmt. (CPO) #1
888	Obtain and review V&S contract/agreement for CDD compliance	07/12/07	07/12/07		Vendor Mgmt. (CPO) #1
889	Negotiate V&S contract/agreement terms and pricing	07/12/07	07/13/07		Vendor Mgmt. (CPO) #1
890	Execute contract/agreement	07/13/07	07/16/07		Vendor Mgmt. (CPO) #1
891	Obtain Tax Exemption Letters (New - If Applicable)	07/16/07	07/17/07		Vendor Mgmt. (CPO) #1
892	Finalize & Distribute V&S Schedule of Services to CIS, Tech.& Svc Line	07/17/07	07/18/07		Vendor Mgmt. (CPO) #1

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
	Mgmt. and CPO				
893	Forward Tax Exemption Certificate List to CIS and CPO	07/18/07	07/19/07		Vendor Mgmt. (CPO) #1
894	Forward LOA(s) to CIS and Contracts Repository	07/19/07	07/20/07		Vendor Mgmt. (CPO) #1
895	**Provisioning Preparation**	06/29/07	08/09/07		Provisioning-Mgr #1
896	Validate Transition Inventory Data and Linkages	06/29/07	07/06/07		Provisioning-Mgr #1
897	Scrub Transition Inventory Element Templates for Accuracy	06/29/07	06/30/07		Provisioning-Mgr #1
898	Validate inventory linkages to Billing on OSS	06/30/07	07/06/07		Provisioning-Mgr #1
899	a) In Service Date	06/30/07	07/02/07		Provisioning-Mgr #1
900	b) Port Counts - if applicable	07/02/07	07/03/07		Provisioning-Mgr #1
901	c) Asset Priority	07/03/07	07/04/07		Provisioning-Mgr #1
902	d) Asset Configuration	07/04/07	07/05/07		Provisioning-Mgr #1
903	e) Site Type	07/05/07	07/06/07		Provisioning-Mgr #1
904	Inventory Load into GPS/OSS database	07/06/07	07/10/07		Provisioning-Mgr #1
905	Provide Transition Inventory Element Templates to GPS Devel. Group to Load Databases	07/06/07	07/09/07		Provisioning-Mgr #1
906	Modify Transition Inventory during Site Acceptance	07/09/07	07/10/07		Provisioning-Mgr #1
907	Define Provisioning/Change Mgmt. Requirements	07/10/07	07/26/07		Provisioning-Mgr #1
908	Provisioning/Change Mgmt. with Agency	07/10/07	07/26/07		Provisioning-Mgr #1
909	Review Agency Data and OA-IA Information regarding Provisioning/Change Mgmt.	07/10/07	07/12/07		Provisioning-Mgr #1
910	Document Assumptions, Identify gaps from standard processes	07/12/07	07/25/07		Provisioning-Mgr #1
911	Change Mgmt./Agency Request	07/12/07	07/12/07		Provisioning-Mgr #1
912	PIM/RIM	07/12/07	07/13/07		Provisioning-Mgr #1
913	Engineers	07/13/07	07/16/07		Provisioning-Mgr #1
914	Circuit Provisioning	07/16/07	07/17/07		Provisioning-Mgr #1
915	Finance	07/17/07	07/18/07		Provisioning-Mgr #1
916	Procurement	07/18/07	07/19/07		Provisioning-Mgr #1
917	Vendor Work Order Mgmt.	07/19/07	07/20/07		Provisioning-Mgr #1
918	Inventory	07/20/07	07/23/07		Provisioning-Mgr #1

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
919	CIS	07/23/07	07/24/07		Provisioning-Mgr #1
920	Billing	07/24/07	07/25/07		Provisioning-Mgr #1
921	Conduct initial Agency working team meetings	07/25/07	07/26/07		Provisioning-Mgr #1
922	Document Legacy MAC Process (Based on Billing Requirement)	07/12/07	07/13/07		Provisioning-Mgr #1
923	Create MACD Life Cycle Process (WAN, CCS/SS, Voice, IPS/DHS, Desktop)	07/13/07	07/16/07		Provisioning-Mgr #1
924	Compile MACD Change Mgmt. Operations Support Contacts for Agency	07/16/07	07/17/07		Provisioning-Mgr #1
925	Develop MACD/Change Mgmt. Process with Vendors	07/17/07	07/18/07		Provisioning-Mgr #1
926	Define Procurement Requirements	07/19/07	07/25/07		Provisioning-Mgr #1
927	Review Agency data and Due Diligence Information regarding Procurement Mgmt.	07/19/07	07/20/07		Provisioning-Mgr #1
928	Document Assumptions, Identify gaps from standard Procurement Mgmt. processes	07/20/07	07/23/07		Provisioning-Mgr #1
929	Document Legacy Procurement Process as necessary	07/23/07	07/24/07		Provisioning-Mgr #1
930	Document Global Procurement Process	07/24/07	07/25/07		Provisioning-Mgr #1
931	Centralized Provisioning, Procurement and Project Implementation Group	07/25/07	07/30/07		Provisioning-Mgr #1
932	Identify Staffing Requirements	07/25/07	07/27/07		Provisioning-Mgr #1
933	Identify FTE staff supporting process for Legacy	07/25/07	07/26/07		Provisioning-Mgr #1
934	Identify FTE staff supporting process for Life Cycle	07/26/07	07/27/07		Provisioning-Mgr #1
935	Review Provisioning processes	07/27/07	07/30/07		Provisioning-Mgr #1
936	Customize Processes for Inventory, Provisioning, Change Mgmt., Procurement	07/30/07	08/09/07		Provisioning-Mgr #1
937	Identify Inventory, Provisioning/Change Mgmt. & Procurement workflow	07/30/07	07/31/07		Provisioning-Mgr #1
938	Tailor Process & Procedures	07/31/07	08/03/07		Provisioning-Mgr #1
939	a) Agency/Service Request (Provisioning and Change Mgmt.)	07/31/07	08/01/07		Provisioning-Mgr #1
940	b) Inventory	08/01/07	08/02/07		Provisioning-Mgr #1
941	c) Procurement	08/02/07	08/03/07		Provisioning-Mgr #1
942	Tailor Provisioning Toolkits	08/03/07	08/09/07		Provisioning-Mgr #1
943	a) Change Mgmt./MACD form	08/03/07	08/06/07		Provisioning-Mgr #1
944	b) Creating a New Site ID	08/06/07	08/07/07		Provisioning-Mgr #1

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
945	c) Categorizing, Counting and Billing MACD and Projects	08/07/07	08/08/07		Provisioning-Mgr #1
946	d) Transition Inventory Naming Conventions	08/08/07	08/09/07		Provisioning-Mgr #1
947	**Change Mgmt. Preparation**	06/23/07	07/09/07		Change Mgmt. (CPO) #4
948	Develop Interim Change Mgmt. Process to address Immediate Needs	06/23/07	06/27/07		Change Mgmt. (CPO) #4
949	Review Interim Change Mgmt. Process with Agency	06/27/07	06/28/07		Change Mgmt. (CPO) #4
950	Obtain Agency Concurrence on Interim Process	06/28/07	06/28/07		Change Mgmt. (CPO) #4
951	Distribute Interim Process to Transition Team (TIMO) / Teams	06/29/07	06/29/07		Change Mgmt. (CPO) #4
952	Construct Overall Change Mgmt. Methodology	06/29/07	06/29/07		Change Mgmt. (CPO) #4
953	Obtain and Review Agency Change Mgmt. Process	06/29/07	06/29/07		Change Mgmt. (CPO) #4
954	Construct Detail Change Mgmt. Processes	06/29/07	06/29/07		Change Mgmt. (CPO) #4
955	a) Agreement and Schedules	06/29/07	06/29/07		Change Mgmt. (CPO) #4
956	b) Site List	06/29/07	06/29/07		Change Mgmt. (CPO) #4
957	c) Physical Network	06/29/07	06/29/07		Change Mgmt. (CPO) #4
958	d) Operational Elements	06/29/07	06/29/07		Change Mgmt. (CPO) #4
959	e) Migration	06/29/07	06/29/07		Change Mgmt. (CPO) #4
960	f) Transition	06/29/07	06/29/07		Change Mgmt. (CPO) #4
961	g) Scope Change	06/29/07	06/29/07		Change Mgmt. (CPO) #4
962	Develop Change Mgmt. Processes	06/29/07	07/09/07		Change Mgmt. (CPO) #4
963	Review AT&T Change Mgmt. Process for required modifications	06/29/07	06/30/07		Change Mgmt. (CPO) #4
964	Modify Change Mgmt. Process as Draft	06/30/07	07/04/07	Change Process - Draft	Change Mgmt. (CPO) #4
965	Review Draft Change Mgmt. Process with Transition Team (TIMO) for linkages	07/04/07	07/05/07		Change Mgmt. (CPO) #4
966	Determine and apply modifications	07/05/07	07/06/07		Change Mgmt. (CPO) #4
967	Review Draft Change Mgmt. Process with Agency	07/06/07	07/06/07		Change Mgmt. (CPO) #4
968	Finalize Change Mgmt. Process with Agency	07/06/07	07/09/07	Change Process - Final	Change Mgmt. (CPO) #4
969	Distribute Final Change Mgmt. Process	07/09/07	07/09/07		Change Mgmt. (CPO) #4
970	**Billing Preparation**	06/23/07	08/07/07		Billing Mgmt. (CPO) #3
971	Establish Interim Billing Process	06/23/07	07/10/07		Billing Mgmt. (CPO) #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
972	Conduct Comparison to Core Capabilities	06/23/07	06/26/07		Billing Mgmt. (CPO) #3
973	Identify Interim Requirements	06/26/07	06/27/07		Billing Mgmt. (CPO) #3
974	Define Interim Processes	06/27/07	06/28/07		Billing Mgmt. (CPO) #3
975	Develop Interim Billing Process	06/28/07	06/30/07		Billing Mgmt. (CPO) #3
976	Develop Interim Billing Tools	06/30/07	07/02/07		Billing Mgmt. (CPO) #3
977	Test Interim Billing Process	07/02/07	07/03/07		Billing Mgmt. (CPO) #3
978	Validate Interim Test Results	07/03/07	07/04/07		Billing Mgmt. (CPO) #3
979	Document Interim Billing Process	07/04/07	07/06/07	Interim Billing Process	Billing Mgmt. (CPO) #3
980	Train BMA(s) on Interim Process	07/06/07	07/10/07		Billing Mgmt. (CPO) #3
981	Implement Interim Billing Process	07/10/07	07/10/07		Billing Mgmt. (CPO) #3
982	Develop Billing Solution	06/23/07	07/24/07		Billing Mgmt. (CPO) #3
983	Analyze Core Capabilities vs. Billing Requirements	06/23/07	06/26/07		Billing Mgmt. (CPO) #3
984	Identify Gaps and Inconsistencies for Resolution	06/26/07	06/27/07	Gap List	Billing Mgmt. (CPO) #3
985	Develop Gap Resolution Work Plan	06/27/07	06/28/07	Gap Action Plan	Billing Mgmt. (CPO) #3
986	Perform Gap Resolution Work Plan	06/28/07	06/30/07		Billing Mgmt. (CPO) #3
987	Determine Backup Detail Report Requirements, including OCONUS	06/30/07	07/03/07		Billing Mgmt. (CPO) #3
988	Develop Billing Format (content, media, frequency, etc)	07/03/07	07/05/07		Billing Mgmt. (CPO) #3
989	Create Sample Bill for Agency Review	07/05/07	07/06/07	Sample Bill	Billing Mgmt. (CPO) #3
990	Conduct Agency Interviews on Billing Solution	07/06/07	07/09/07		Billing Mgmt. (CPO) #3
991	Obtain Legal Entity Billing Data from Agency	07/09/07	07/10/07		Billing Mgmt. (CPO) #3
992	Review Tax Opinion and Information with Agency	07/10/07	07/12/07		Billing Mgmt. (CPO) #3
993	Obtain Agreement with Agency on MSA Bill Format	07/12/07	07/12/07		Billing Mgmt. (CPO) #3
994	Review Core Process Requirements	07/12/07	07/16/07		Billing Mgmt. (CPO) #3
995	a) Inventory	07/12/07	07/13/07		Billing Mgmt. (CPO) #3
996	b) Provisioning	07/13/07	07/13/07		Billing Mgmt. (CPO) #3
997	c) Help Mgmt.	07/13/07	07/16/07		Billing Mgmt. (CPO) #3
998	d) Invoice Processing (CIS)	07/16/07	07/16/07		Billing Mgmt. (CPO) #3
999	Update Billing	07/16/07	07/18/07		Billing Mgmt. (CPO) #3
1000	Resolve Site ID and Code Assignments to all in-Scope Sites	07/18/07	07/19/07		Billing Mgmt. (CPO) #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1001	Obtain Updated Site Location File (feed from GPS)	07/19/07	07/20/07		Billing Mgmt. (CPO) #3
1002	Revise Sample Bill (if necessary)	07/20/07	07/23/07		Billing Mgmt. (CPO) #3
1003	Obtain Final Agreement on Bill Format from Agency	07/23/07	07/24/07		Billing Mgmt. (CPO) #3
1004	Define and Set Up Billing Tools	07/16/07	07/30/07		Billing Mgmt. (CPO) #3
1005	Coordinate GBS Functions (Data Collection, Thresholding, etc.)	07/16/07	07/18/07		Billing Mgmt. (CPO) #3
1006	Define Billing Service Identifiers (SIDs)	07/18/07	07/20/07	SID List	Billing Mgmt. (CPO) #3
1007	Translate Billable Components to Oracle "E-types"	07/20/07	07/24/07		Billing Mgmt. (CPO) #3
1008	Set Up Oracle tasks	07/24/07	07/26/07		Billing Mgmt. (CPO) #3
1009	Set Up Address Table	07/26/07	07/27/07		Billing Mgmt. (CPO) #3
1010	Update Billing and Location Tables	07/27/07	07/30/07		Billing Mgmt. (CPO) #3
1011	Finalize Billing Requirements in Billing	07/30/07	08/07/07		Billing Mgmt. (CPO) #3
1012	Customize M&P to Engagement (Level II & III Documentation)	07/30/07	08/01/07	Billing Process	Billing Mgmt. (CPO) #3
1013	Develop Tool Kits	08/01/07	08/03/07		Billing Mgmt. (CPO) #3
1014	Perform BMA Training	08/03/07	08/07/07		Billing Mgmt. (CPO) #3
1015	Define and Document Requirements of Feeder System	08/01/07	08/03/07	System Interface Reqmts	Billing Mgmt. (CPO) #3
1016	a) Inventory	08/01/07	08/02/07		Billing Mgmt. (CPO) #3
1017	b) Provisioning	08/02/07	08/02/07		Billing Mgmt. (CPO) #3
1018	c) Help Mgmt.	08/02/07	08/03/07		Billing Mgmt. (CPO) #3
1019	d) Invoice Processing (CIS)	08/03/07	08/03/07		Billing Mgmt. (CPO) #3
1020	**Invoice Processing Preparation**	06/23/07	08/03/07		Invoice Mgmt. (CPO)-Mgr #11
1021	Request Agency Specific PO Box Information	06/23/07	06/23/07		Invoice Mgmt. (CPO)-Mgr #11
1022	Obtain In-Scope Legacy Maint. Invoice Copies	06/29/07	06/29/07		Invoice Mgmt. (CPO)-Mgr #11
1023	Obtain Vendor Mgmt. Information	07/02/07	08/03/07		Invoice Mgmt. (CPO)-Mgr #11
1024	Obtain Letters of Agency/Assignment from Vendor Mgmt.	07/02/07	07/02/07	LOAs	Invoice Mgmt. (CPO)-Mgr #11
1025	Obtain Tax Exemption Letters	07/17/07	07/17/07	Tax Certificates	Invoice Mgmt. (CPO)-Mgr #11
1026	Obtain Managed Third Party "Supplier" Spreadsheet/Schedules	07/03/07	07/03/07	V&S Schedules	Invoice Mgmt. (CPO)-Mgr #11
1027	Obtain "Contracts" Spreadsheet (LOA/Assignment Schedule)	08/02/07	08/03/07		Invoice Mgmt. (CPO)-Mgr #11
1028	Obtain AT&T Site ID List from Website	08/03/07	08/03/07		Invoice Mgmt. (CPO)-Mgr #11

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1029	Establish Billing Linkages	07/20/07	07/24/07		Invoice Mgmt. (CPO)-Mgr #11
1030	Obtain Complete List of Service ID's To Be Used	07/20/07	07/23/07	SID List	Invoice Mgmt. (CPO)-Mgr #11
1031	Obtain Service ID Definition Listing	07/23/07	07/23/07		Invoice Mgmt. (CPO)-Mgr #11
1032	Obtain Agency ID From Billing	07/23/07	07/24/07		Invoice Mgmt. (CPO)-Mgr #11
1033	Confirm with Billing that Site List is set up in GBS	07/24/07	07/24/07		Invoice Mgmt. (CPO)-Mgr #11
1034	Obtain Expense PO Template from Transition Finance	07/24/07	07/25/07		Invoice Mgmt. (CPO)-Mgr #11
1035	Perform Comparison of Vendor Mgmt. Info to OA-IA Info	07/04/07	07/06/07		Invoice Mgmt. (CPO)-Mgr #11
1036	Identify Gaps and Inconsistencies of Vendor Information	07/04/07	07/04/07	Gap List	Invoice Mgmt. (CPO)-Mgr #11
1037	Develop Work Plan to Resolve Gaps	07/05/07	07/05/07	Gap Action Plan	Invoice Mgmt. (CPO)-Mgr #11
1038	Perform Gap Resolution Work Plan	07/06/07	07/06/07		Invoice Mgmt. (CPO)-Mgr #11
1039	**Finance Preparation**	06/29/07	07/20/07		Finance Mgmt. (CPO) #2
1040	Obtain Agency MCN Number	07/04/07	07/05/07		Finance Mgmt. (CPO) #2
1041	Load Project / Task Codes into SFMS	07/05/07	07/06/07		Finance Mgmt. (CPO) #2
1042	Determine Project Charging Authorization	07/06/07	07/09/07		Finance Mgmt. (CPO) #2
1043	Provide Transition Team (TIMO) Leaders with Project Code and Structure	07/09/07	07/10/07		Finance Mgmt. (CPO) #2
1044	Implement Outsourcing Accounts Receivable (A/R) Mgmt. Process	07/10/07	07/12/07		Finance Mgmt. (CPO) #2
1045	Review Agreement for A/R Provisions and Requirements	07/12/07	07/12/07		Finance Mgmt. (CPO) #2
1046	Obtain Sales Tax Exemption Certificates	07/12/07	07/13/07		Finance Mgmt. (CPO) #2
1047	Establish Billing Interface and Linkage	06/29/07	07/12/07		Finance Mgmt. (CPO) #2
1048	Review Interim Billing Solution (If Applicable)	06/29/07	06/30/07		Finance Mgmt. (CPO) #2
1049	Review Final Billing Solution	06/30/07	07/02/07		Finance Mgmt. (CPO) #2
1050	Confirm Tax Compliance with Tax Specialist	07/02/07	07/03/07		Finance Mgmt. (CPO) #2
1051	Confirm First Transition Bill	07/04/07	07/04/07		Finance Mgmt. (CPO) #2
1052	Obtain first Transition payment	07/04/07	07/05/07		Finance Mgmt. (CPO) #2
1053	Book first transition payment	07/05/07	07/06/07		Finance Mgmt. (CPO) #2
1054	Confirm First Baseline Bill	07/06/07	07/09/07		Finance Mgmt. (CPO) #2
1055	Obtain first baseline payment	07/09/07	07/10/07		Finance Mgmt. (CPO) #2
1056	Book first baseline payment	07/10/07	07/12/07		Finance Mgmt. (CPO) #2

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
1057	Establish Financial Control and Reporting Processes	07/12/07	07/20/07		Finance Mgmt. (CPO) #2
1058	Structure Book-Closing Process	07/12/07	07/12/07		Finance Mgmt. (CPO) #2
1059	Create Outlook Templates	07/12/07	07/13/07		Finance Mgmt. (CPO) #2
1060	Structure Outlook Process	07/13/07	07/16/07		Finance Mgmt. (CPO) #2
1061	Ensure linkage with Bus. Case, Cost Model & Change Control Processes	07/16/07	07/17/07		Finance Mgmt. (CPO) #2
1062	Structure Actual vs. Plan Process	07/17/07	07/18/07		Finance Mgmt. (CPO) #2
1063	Structure Reporting Process	07/18/07	07/19/07		Finance Mgmt. (CPO) #2
1064	Assure access to appropriate tool sets (e.g. SFMS, Diver, Discover)	07/19/07	07/20/07		Finance Mgmt. (CPO) #2
1065	**Service Level Mgmt. Preparation**	06/29/07	07/19/07		Service Level Mgmt. (CPO) #6
1066	Prepare Service Level Elements and Reporting	06/29/07	07/19/07		Service Level Mgmt. (CPO) #6
1067	Identify Elements to be measured	06/29/07	06/29/07		Service Level Mgmt. (CPO) #6
1068	Develop performance data collection processes	06/30/07	07/12/07	Data Collection Process	Service Level Mgmt. (CPO) #6
1069	Develop Service Level Report formats	07/13/07	07/13/07	Svc.Level Report Formats	Service Level Mgmt. (CPO) #6
1070	Review and negotiate report formats with Agency	07/16/07	07/17/07		Service Level Mgmt. (CPO) #6
1071	Establish performance data collection cycles	07/18/07	07/18/07		Service Level Mgmt. (CPO) #6
1072	Establish Service Level Report frequency	07/18/07	07/18/07		Service Level Mgmt. (CPO) #6
1073	Review and negotiate report frequency with Agency	07/18/07	07/19/07		Service Level Mgmt. (CPO) #6
1074	**Operations Integration Preparation**	07/12/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1075	Procure and Track Equipment, Software, and Circuit Orders	07/12/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1076	Procure and Track Equipment and Software	07/12/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1077	Obtain Vendor Quotes	07/12/07	07/16/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1078	Prepare Purchase Requisition for CFO Approval	07/16/07	07/17/07	Purchase Orders	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1079	Forward Approved Purchase Req. to VM for Purchase Order via GPS	07/17/07	07/17/07	HW/Tools PO	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1080	Prepare Order Tracking Sheet	07/17/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1081	Report Order Status to Teams and NOC System Admin Team	07/18/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1082	Verify Delivery and Installation with NOC System Admin Team	07/18/07	07/18/07	HW/Tools in NOC	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1083	Procure and Track NOC Workstations	07/12/07	07/16/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3

WBS No	PHASE/TASK/ACTIVITY	START	FINISH	OUTPUT/RESULT	RESPONSIBILITY
1084	Identify NOC FTE Budget	07/12/07	07/12/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1085	Obtain Special Software Requirements from Teams	07/12/07	07/13/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1086	Prepare Purchase Req. for CFO Approval	07/13/07	07/13/07	Purchase Orders	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1087	Forward Approved Purchase Req. to Solutions CPO Team	07/13/07	07/13/07	WS PQ	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1088	Verify Delivery and Installation with NOC System Admin Team	07/16/07	07/16/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1089	Confirm the Installation of Workstations with NOC System Admin Team	07/16/07	07/16/07	WSs in NOC	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1090	Provision and Track Management Circuits	07/12/07	07/16/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1091	Obtain NOC Connectivity Requirements from Teams	07/12/07	07/12/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1092	Obtain Agency Connectivity Requirements from Agency	07/13/07	07/13/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1093	Submit AT&T Order to CIPP	07/13/07	07/16/07	Circuit Order	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1094	Validate Circuit Order Completion with NOC and Agency	07/16/07	07/16/07	Circuit Installed	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1095	**Agency Level Transition Preparation (Example: 100 Sites-MNS)**	06/07/07	06/23/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1096	Prepare for Agency Level Transition	06/07/07	06/23/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1097	Invoke Change Mgmt. for in-scope Sites	06/07/07	06/07/07	Notification	Impl. & Mig. Mgmt.-Sr. Mgr #5
1098	Finalize Agency Level (T-Minus) Schedule with Team	06/08/07	06/09/07	Master Schedule	Impl. & Mig. Mgmt.-Sr. Mgr #5
1099	Review Agency Level Schedule with Agency / Obtain Agreement	06/12/07	06/12/07	Agreement	Impl. & Mig. Mgmt.-Sr. Mgr #5
1100	Develop Agency Level Status Dashboard	06/13/07	06/13/07	Dashboard	Impl. & Mig. Mgmt.-Sr. Mgr #5
1101	Develop Communications & Escalation Plan	06/14/07	06/14/07	Comm./Escalation Plan	Impl. & Mig. Mgmt.-Sr. Mgr #5
1102	Develop Acceptance Plan	06/15/07	06/20/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1103	--Acceptance Process	06/15/07	06/15/07	Acceptance Plan	Impl. & Mig. Mgmt.-Sr. Mgr #5
1104	--Authorizations of Acceptance	06/16/07	06/16/07	Authorization List	Impl. & Mig. Mgmt.-Sr. Mgr #5
1105	--Site Schedule	06/19/07	06/19/07	Site Schedule	Impl. & Mig. Mgmt.-Sr. Mgr #5
1106	--Acceptance Criteria	06/20/07	06/20/07	Criteria Definition	Impl. & Mig. Mgmt.-Sr. Mgr #5
1107	Review Final Agency Level Plan with Agency / Obtain Agreement	06/21/07	06/21/07	Agency Agreement	Impl. & Mig. Mgmt.-Sr. Mgr #5
1108	Conduct User Acceptance Testing (UAT)	06/22/07	06/22/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1109	Conduct Operational Readiness Testing (ORT)	06/23/07	06/23/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1110	**Implementation Phase**	06/01/07	09/14/07		TIMO Executive-[redacted]
1177	**Network Mgmt. Implementation**	08/09/07	08/29/07		MNS Lead-Mgr #2

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1178	Implement Network Mgmt. Solution, including OCONUS	08/09/07	08/29/07		MNS Lead-Mgr #2
1179	Verify Installation and Accessibility of NOC Platform	08/09/07	08/10/07		MNS Lead-Mgr #2
1180	Finalize Network Mgmt. Construct Document	08/10/07	08/13/07		MNS Lead-Mgr #2
1181	Identify Network Mgmt. Training for NOC Associates	08/13/07	08/14/07		MNS Lead-Mgr #2
1182	Conduct Testing of Network Mgmt. Solution	08/14/07	08/22/07		MNS Lead-Mgr #2
1183	Develop UAT Test scripts	08/14/07	08/15/07		MNS Lead-Mgr #2
1184	Develop ORT Test scripts	08/15/07	08/16/07		MNS Lead-Mgr #2
1185	Develop End-to-End (Order to Cash) ORT scripts	08/16/07	08/17/07		MNS Lead-Mgr #2
1186	Participate in ORT	08/17/07	08/20/07	UAT Scripts	MNS Lead-Mgr #2
1187	Participate in UAT	08/20/07	08/21/07	ORT Scripts	MNS Lead-Mgr #2
1188	Validate Test Results & Resolve Issues	08/21/07	08/22/07	Validation of Solution	MNS Lead-Mgr #2
1189	Modify M&P's to Engagement (If Applicable)	08/22/07	08/23/07		MNS Lead-Mgr #2
1190	Revise Operations Plan (If Applicable)	08/23/07	08/23/07	Updated Operations Plan	MNS Lead-Mgr #2
1191	Perform Knowledge Transfer	08/23/07	08/28/07		MNS Lead-Mgr #2
1192	Provide Operations Plan to NOC and CPO	08/23/07	08/24/07		MNS Lead-Mgr #2
1193	Train NOC Associates on Network Mgmt. Solution Process & Tools	08/24/07	08/27/07		MNS Lead-Mgr #2
1194	Train CPO on Network Mgmt. Solution Process & Tools	08/27/07	08/28/07		MNS Lead-Mgr #2
1195	Prepare Lessons Learned	08/28/07	08/29/07	Lessons Learned Report	MNS Lead-Mgr #2
1196	Submit Lessons Learned Material to Transition Manager	08/29/07	08/29/07		MNS Lead-Mgr #2
1197	MNS Lead-Declare Completion	08/29/07	08/29/07		MNS Lead-Mgr #2
1198	**IPS/DHS Mgmt. Implementation**	08/09/07	07/30/07		Server Mgmt.-Mgr #9
1199	Implement IPS/DHS Mgmt. Solution, including OCONUS	08/09/07	08/24/07		Server Mgmt.-Mgr #9
1200	Verify Installation and Accessibility of NOC Platform	08/09/07	08/10/07		Server Mgmt.-Mgr #9
1201	Finalize IPS/DHS Mgmt. Construct Document	08/10/07	08/13/07		Server Mgmt.-Mgr #9
1202	Identify IPS/DHS Mgmt. Training for NOC Associates	08/13/07	08/14/07		Server Mgmt.-Mgr #9
1203	Conduct Testing of IPS/DHS Mgmt. Solution	08/14/07	08/15/07		Server Mgmt.-Mgr #9
1204	Develop UAT Test scripts	08/15/07	08/16/07	UAT Scripts	Server Mgmt.-Mgr #9

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1205	Develop ORT Test scripts	08/16/07	08/17/07	ORT Scripts	Server Mgmt.-Mgr #9
1206	Develop End-to-End (Order to Cash) ORT scripts	08/17/07	08/20/07		Server Mgmt.-Mgr #9
1207	Participate in ORT	08/20/07	08/21/07 08/21/07		Server Mgmt.-Mgr #9
1208	Participate in UAT	08/21/07	08/22/07		Server Mgmt.-Mgr #9
1209	Validate Test Results & Resolve Issues	08/22/07	08/23/07	Validation of Solution	Server Mgmt.-Mgr #9
1210	Modify M&P's to Engagement (If Applicable)	08/23/07	08/24/07		Server Mgmt.-Mgr #9
1211	Revise Operations Plan (If Applicable)	08/24/07	08/24/07	Updated Operations Plan	Server Mgmt.-Mgr #9
1212	Perform Knowledge Transfer	08/24/07	07/30/07		Server Mgmt.-Mgr #9
1213	Provide Operations Plan to NOC and CPO	08/24/07	08/27/07		Server Mgmt.-Mgr #9
1214	Train NOC Associates on IPS/DHS Mgmt. Solution Process & Tools	08/27/07	08/28/07		Server Mgmt.-Mgr #9
1215	Train CPO on IPS/DHS Mgmt. Solution Process & Tools	08/28/07	08/29/07		Server Mgmt.-Mgr #9
1216	Prepare Lessons Learned	08/29/07	07/30/07	Lessons Learned Report	Server Mgmt.-Mgr #9
1217	Submit Lessons Learned Material to Transition Manager	07/30/07	07/30/07		Server Mgmt.-Mgr #9
1218	Server Mgmt.-Declare Completion	07/30/07	07/30/07		Server Mgmt.-Mgr #9
1240	**VOIP Mgmt. Implementation**	08/09/07	08/29/07		VOIP Mgmt.-Mgr #13
1241	Implement VOIP Mgmt. Solution, including OCONUS	08/09/07	08/29/07		VOIP Mgmt.-Mgr #13
1242	Verify Installation and Accessibility of NOC Platform	08/09/07	08/10/07		VOIP Mgmt.-Mgr #13
1243	Finalize VOIP Mgmt. Construct Document	08/10/07	08/13/07		VOIP Mgmt.-Mgr #13
1244	Identify VOIP Mgmt. Training for NOC Associates	08/13/07	08/14/07		VOIP Mgmt.-Mgr #13
1245	Conduct Testing of VOIP Mgmt. Solution	08/14/07	08/22/07		VOIP Mgmt.-Mgr #13
1246	Develop UAT Test scripts	08/14/07	08/15/07		VOIP Mgmt.-Mgr #13
1247	Develop ORT Test scripts	08/15/07	08/16/07		VOIP Mgmt.-Mgr #13
1248	Develop End-to-End (Order to Cash) ORT scripts	08/16/07	08/17/07		VOIP Mgmt.-Mgr #13
1249	Participate in ORT	08/17/07	08/20/07	UAT Scripts	VOIP Mgmt.-Mgr #13
1250	Participate in UAT	08/20/07	08/21/07	ORT Scripts	VOIP Mgmt.-Mgr #13
1251	Validate Test Results & Resolve Issues	08/21/07	08/22/07	Validation of Solution	VOIP Mgmt.-Mgr #13
1252	Modify M&P's to Engagement (If Applicable)	08/22/07	08/23/07		VOIP Mgmt.-Mgr #13

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1253	Revise Operations Plan (If Applicable)	08/23/07	08/23/07	Updated Operations Plan	VOIP Mgmt.-Mgr #13
1254	Perform Knowledge Transfer	08/23/07	08/28/07		VOIP Mgmt.-Mgr #13
1255	Provide Operations Plan to NOC and CPO	08/23/07	08/24/07		VOIP Mgmt.-Mgr #13
1256	Train NOC Associates on VOIP Mgmt. Solution Process & Tools	08/24/07	08/27/07		VOIP Mgmt.-Mgr #13
1257	Train CPO on VOIP Mgmt. Solution Process & Tools	08/27/07	08/28/07		VOIP Mgmt.-Mgr #13
1258	Prepare Lessons Learned	08/28/07	08/29/07	Lessons Learned Report	VOIP Mgmt.-Mgr #13
1259	Submit Lessons Learned Material to Transition Manager	08/29/07	08/29/07		VOIP Mgmt.-Mgr #13
1260	VOIP Mgmt.-Declare Completion	08/29/07	08/29/07		VOIP Mgmt.-Mgr #13
1261	**VPN Mgmt. Implementation**	08/09/07	08/29/07		VPN Mgmt.-Mgr #14
1262	Implement VPN Mgmt. Solution, including OCONUS	08/09/07	08/29/07		VPN Mgmt.-Mgr #14
1263	Verify Installation and Accessibility of NOC Platform	08/09/07	08/10/07		VPN Mgmt.-Mgr #14
1264	Finalize VPN Mgmt. Construct Document	08/10/07	08/13/07		VPN Mgmt.-Mgr #14
1265	Identify VPN Mgmt. Training for NOC Associates	08/13/07	08/14/07		VPN Mgmt.-Mgr #14
1266	Conduct Testing of VPN Mgmt. Solution	08/14/07	08/22/07		VPN Mgmt.-Mgr #14
1267	Develop UAT Test scripts	08/14/07	08/15/07		VPN Mgmt.-Mgr #14
1268	Develop ORT Test scripts	08/15/07	08/16/07		VPN Mgmt.-Mgr #14
1269	Develop End-to-End (Order to Cash) ORT scripts	08/16/07	08/17/07		VPN Mgmt.-Mgr #14
1270	Participate in ORT	08/17/07	08/20/07	UAT Scripts	VPN Mgmt.-Mgr #14
1271	Participate in UAT	08/20/07	08/21/07	ORT Scripts	VPN Mgmt.-Mgr #14
1272	Validate Test Results & Resolve Issues	08/21/07	08/22/07	Validation of Solution	VPN Mgmt.-Mgr #14
1273	Modify M&P's to Engagement (If Applicable)	08/22/07	08/23/07		VPN Mgmt.-Mgr #14
1274	Revise Operations Plan (If Applicable)	08/23/07	08/23/07	Updated Operations Plan	VPN Mgmt.-Mgr #14
1275	Perform Knowledge Transfer	08/23/07	08/28/07		VPN Mgmt.-Mgr #14
1276	Provide Operations Plan to NOC and CPO	08/23/07	08/24/07		VPN Mgmt.-Mgr #14
1277	Train NOC Associates on VPN Mgmt. Solution Process & Tools	08/24/07	08/27/07		VPN Mgmt.-Mgr #14
1278	Train CPO on VPN Mgmt. Solution Process & Tools	08/27/07	08/28/07		VPN Mgmt.-Mgr #14
1279	Prepare Lessons Learned	08/28/07	08/29/07	Lessons Learned	VPN Mgmt.-Mgr #14

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
				Report	
1280	Submit Lessons Learned Material to Transition Manager	08/29/07	08/29/07		VPN Mgmt.-Mgr #14
1281	VPN Mgmt.-Declare Completion	08/29/07	08/29/07		VPN Mgmt.-Mgr #14
1303	**Security Implementation**	07/12/07	08/06/07		Security-Mgr #3
1304	Implement Security, including OCONUS	07/12/07	08/06/07		Security-Mgr #3
1305	Identify Security Training for NOC Associates	07/12/07	07/13/07		Security-Mgr #3
1306	Install Security Equipment and Software Components	07/13/07	07/16/07		Security-Mgr #3
1307	Configure Equipment and Software Components	07/16/07	07/17/07		Security-Mgr #3
1308	Perform Unit Testing	07/17/07	07/18/07		Security-Mgr #3
1309	Install Agency Notification Process	07/18/07	07/19/07	Notification Process	Security-Mgr #3
1310	Perform Integrated Testing	07/19/07	07/20/07		Security-Mgr #3
1311	Conduct Testing of Security Solution	07/20/07	07/30/07		Security-Mgr #3
1312	Develop UAT Test scripts	07/20/07	07/23/07	UAT Scripts	Security-Mgr #3
1313	Develop ORT Test scripts	07/23/07	07/24/07	ORT Scripts	Security-Mgr #3
1314	Develop End-to-End (Order to Cash) ORT scripts	07/24/07	07/25/07		Security-Mgr #3
1315	Participate in ORT	07/25/07	07/26/07		Security-Mgr #3
1316	Participate in UAT	07/26/07	07/27/07		Security-Mgr #3
1317	Validate Test Results & Resolve Issues	07/27/07	07/30/07	Validation of Solution	Security-Mgr #3
1318	Modify M&P's to Engagement (If Applicable)	07/30/07	07/31/07		Security-Mgr #3
1319	Revise Operations Plan (If Applicable)	07/31/07	07/31/07	Updated Operations Plan	Security-Mgr #3
1320	Perform Knowledge Transfer	08/01/07	08/03/07		Security-Mgr #3
1321	Provide Operations Plan to NOC and CPO	08/01/07	08/01/07		Security-Mgr #3
1322	Train NOC Associates on Security Solution Process & Tools	08/02/07	08/02/07	Security Process & Tools	Security-Mgr #3
1323	Train CPO on Security Solution Process & Tools	08/03/07	08/03/07		Security-Mgr #3
1324	Prepare Lessons Learned	08/06/07	08/06/07	Lessons Learned Report	Security-Mgr #3
1325	Submit Lessons Learned Material to Transition Manager	08/06/07	08/06/07		Security-Mgr #3
1326	Security-Declare Completion	08/06/07	08/06/07		Security-Mgr #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1327	**Network Mgmt. Implementation**	08/01/07	09/01/07		Network Mgmt.-Mgr #2
1328	Implement Network Mgmt. Solution, including OCONUS	08/01/07	07/30/07		Network Mgmt.-Mgr #2
1329	Verify Installation and Accessibility of NOC Platform	08/01/07	08/02/07		Network Mgmt.-Mgr #2
1330	Finalize Network Mgmt. Construct Document	08/02/07	08/03/07		Network Mgmt.-Mgr #2
1331	Identify Network Mgmt. Training for NOC Associates	08/03/07	08/03/07		Network Mgmt.-Mgr #2
1332	Conduct Testing of Network Mgmt. Solution	08/03/07	08/23/07		Network Mgmt.-Mgr #2
1333	Develop UAT Test scripts	08/03/07	08/07/07	UAT Scripts	Network Mgmt.-Mgr #2
1334	Develop ORT Test scripts	08/07/07	08/09/07	ORT Scripts	Network Mgmt.-Mgr #2
1335	Develop End-to-End (Order to Cash) ORT scripts	08/09/07	08/13/07		Network Mgmt.-Mgr #2
1336	Participate in ORT	08/13/07	08/16/07		Network Mgmt.-Mgr #2
1337	Participate in UAT	08/16/07	08/21/07		Network Mgmt.-Mgr #2
1338	Validate Test Results & Resolve Issues	08/21/07	08/23/07		Network Mgmt.-Mgr #2
1339	Modify M&P's to Engagement (If Applicable)	08/23/07	08/24/07		Network Mgmt.-Mgr #2
1340	Revise Operations Plan (If Applicable)	08/24/07	08/27/07	Updated Operations Plan	Network Mgmt.-Mgr #2
1341	Perform Knowledge Transfer	08/27/07	07/30/07		Network Mgmt.-Mgr #2
1342	Provide Operations Plan to NOC and CPO	08/27/07	08/28/07		Network Mgmt.-Mgr #2
1343	Train NOC Associates on Network Mgmt. Solution Process & Tools	08/28/07	08/29/07		Network Mgmt.-Mgr #2
1344	Train CPO on Network Mgmt. Solution Process & Tools	08/29/07	07/30/07		Network Mgmt.-Mgr #2
1345	Prepare Lessons Learned	07/30/07	07/30/07	Lessons Learned Report	Network Mgmt.-Mgr #2
1346	Submit Lessons Learned Material to Transition Manager	07/30/07	07/30/07		Network Mgmt.-Mgr #2
1347	Network Mgmt.-Declare Completion	09/01/07	09/01/07		Network Mgmt.-Mgr #2
1348	**Help Mgmt. Implementation**	07/16/07	08/09/07		Help Mgmt.-Mgr #4
1349	Implement Help Mgmt., including OCONUS	07/16/07	08/08/07		Help Mgmt.-Mgr #4
1350	Identify Help Mgmt. Training for NOC Associates	07/16/07	07/17/07		Help Mgmt.-Mgr #4
1351	Install Help Mgmt. Tools	07/17/07	07/18/07		Help Mgmt.-Mgr #4
1352	Validate Database Agency Definition and Configuration	07/18/07	07/19/07		Help Mgmt.-Mgr #4
1353	Perform Unit Testing	07/19/07	07/20/07		Help Mgmt.-Mgr #4

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1354	Perform Integrated Testing	07/20/07	07/23/07		Help Mgmt.-Mgr #4
1355	Document Operations Plan	07/23/07	07/24/07		Help Mgmt.-Mgr #4
1356	Conduct Testing of Help Mgmt. Solution	07/24/07	08/01/07		Help Mgmt.-Mgr #4
1357	Develop UAT Test scripts	07/24/07	07/25/07	UAT Scripts	Help Mgmt.-Mgr #4
1358	Develop ORT Test scripts	07/25/07	07/26/07	ORT Scripts	Help Mgmt.-Mgr #4
1359	Develop End-to-End (Order to Cash) ORT scripts	07/26/07	07/27/07		Help Mgmt.-Mgr #4
1360	Participate in ORT	07/27/07	07/30/07		Help Mgmt.-Mgr #4
1361	Participate in UAT	07/30/07	07/31/07		Help Mgmt.-Mgr #4
1362	Validate Test Results & Resolve Issues	07/31/07	08/01/07	Help Mgmt Test	Help Mgmt.-Mgr #4
1363	Modify M&P's to Engagement (If Applicable)	08/01/07	08/02/07		Help Mgmt.-Mgr #4
1364	Revise Operations Plan (If Applicable)	08/02/07	08/03/07	Updated Operations Plan	Help Mgmt.-Mgr #4
1365	Perform Knowledge Transfer	08/03/07	08/08/07		Help Mgmt.-Mgr #4
1366	Provide Operations to Help Mgmt. and CPO	08/03/07	08/06/07		Help Mgmt.-Mgr #4
1367	Train NOC Associates on Help Mgmt. Solution Process & Tools	08/06/07	08/07/07		Help Mgmt.-Mgr #4
1368	Train CPO on Help Mgmt. Solution Process & Tools	08/07/07	08/08/07		Help Mgmt.-Mgr #4
1369	Prepare Lessons Learned	08/08/07	08/08/07	Lessons Learned Report	Help Mgmt.-Mgr #4
1370	Submit Lessons Learned Material to Transition Manager	08/08/07	08/08/07		Help Mgmt.-Mgr #4
1371	Help Mgmt.-Declare Completion	08/09/07	08/09/07		Help Mgmt.-Mgr #4
1372	**Vendor Mgmt. Implementation**	07/20/07	08/16/07		Vendor Mgmt. (CPO) #1
1373	Establish V&S Operational Criteria (with V&S and Tech.& Svc Line Mgmt.), including OCONUS	07/20/07	07/31/07		Vendor Mgmt. (CPO) #1
1374	Solicit and Obtain V&S escalation procedures and notifications	07/20/07	07/23/07		Vendor Mgmt. (CPO) #1
1375	Identify measurements and metrics for vendor reporting	07/23/07	07/24/07		Vendor Mgmt. (CPO) #1
1376	Review operating levels plan with 3rd party vendors (renewals)	07/24/07	07/25/07		Vendor Mgmt. (CPO) #1
1377	Identify frequency of reporting	07/25/07	07/26/07		Vendor Mgmt. (CPO) #1
1378	Define process for periodic review sessions	07/26/07	07/27/07	V&S Review Sessions	Vendor Mgmt. (CPO) #1
1379	Define V&S plan to resolve jeopardy gaps	07/27/07	07/30/07		Vendor Mgmt. (CPO) #1
1380	Obtain V&S agreement to Operational Criteria	07/30/07	07/31/07		Vendor Mgmt. (CPO) #1

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1381	Document Operations Plan	07/31/07	08/01/07		Vendor Mgmt. (CPO) #1
1382	Conduct Testing of VM Solution	08/01/07	08/10/07		Vendor Mgmt. (CPO) #1
1383	Develop UAT Test scripts	08/01/07	08/02/07	UAT Scripts	Vendor Mgmt. (CPO) #1
1384	Develop ORT Test scripts	08/02/07	08/03/07	ORT Scripts	Vendor Mgmt. (CPO) #1
1385	Develop End-to-End (Order to Cash) ORT scripts	08/03/07	08/06/07		Vendor Mgmt. (CPO) #1
1386	Participate in ORT	08/06/07	08/07/07		Vendor Mgmt. (CPO) #1
1387	Participate in UAT	08/07/07	08/08/07		Vendor Mgmt. (CPO) #1
1388	Validate Test Results & Resolve Issues	08/08/07	08/09/07	Validation of Solution	Vendor Mgmt. (CPO) #1
1389	Modify M&P's to Engagement (If Applicable)	08/09/07	08/10/07		Vendor Mgmt. (CPO) #1
1390	Revise Operations Plan (If Applicable)	08/10/07	08/10/07	Updated Operations Plan	Vendor Mgmt. (CPO) #1
1391	Perform Knowledge Transfer	08/13/07	08/16/07		Vendor Mgmt. (CPO) #1
1392	Provide Operations to VM and CPO	08/13/07	08/13/07		Vendor Mgmt. (CPO) #1
1393	Train VM Associates on VM Solution Process & Tools	08/14/07	08/14/07		Vendor Mgmt. (CPO) #1
1394	Train CPO on VM Solution Process & Tools	08/15/07	08/15/07		Vendor Mgmt. (CPO) #1
1395	Prepare Lessons Learned	08/16/07	08/16/07	Lessons Learned Report	Vendor Mgmt. (CPO) #1
1396	Submit Lessons Learned Material to Transition Manager	08/16/07	08/16/07		Vendor Mgmt. (CPO) #1
1397	Vendor Mgmt. (CPO)-Declare Completion	08/16/07	08/16/07		Vendor Mgmt. (CPO) #1
1398	**Provisioning Implementation**	08/09/07	09/08/07		Provisioning-Mgr #1
1399	Inventory, Provisioning, Change Mgmt., Procurement Tools	08/09/07	08/20/07		Provisioning-Mgr #1
1400	Identify Systems Requirements for OSS and Associated Tools	08/09/07	08/20/07		Provisioning-Mgr #1
1401	Provisioning/Change Mgmt./Procurement Tool	08/09/07	08/15/07		Provisioning-Mgr #1
1402	GPS Requirements: Identification	08/09/07	08/10/07		Provisioning-Mgr #1
1403	Identification of Ebonding requirements associated with Agency's Service Desk Tool	08/10/07	08/13/07		Provisioning-Mgr #1
1404	GPS Development, Preparation and Deployment	08/13/07	08/14/07		Provisioning-Mgr #1
1405	Implement Bus.Dir. for GPS Link (if applicable)	08/14/07	08/15/07		Provisioning-Mgr #1
1406	Identification of Interfaces: OSS, GPS, Billing	08/15/07	08/16/07		Provisioning-Mgr #1
1407	Document and provide requirements to Change Mgmt. Process	08/16/07	08/17/07		Provisioning-Mgr #1

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1408	Request GPS/GPS UserIds for Production and Standby environments	08/17/07	08/20/07		Provisioning-Mgr #1
1409	Inventory, Provisioning, Change Mgmt., Procurement Training	08/17/07	08/24/07		Provisioning-Mgr #1
1410	Provide Process and Procedure training requirements for inventory associates	08/17/07	08/20/07		Provisioning-Mgr #1
1411	Provide training on Process and procedures to Associates	08/20/07	08/24/07		Provisioning-Mgr #1
1412	Change Mgmt., Provisioning/MACD	08/20/07	08/21/07	Provisioning Process	Provisioning-Mgr #1
1413	Procurement	08/21/07	08/22/07	Procurement Process	Provisioning-Mgr #1
1414	Inventory	08/22/07	08/23/07	Inventory Mgmt Process	Provisioning-Mgr #1
1415	GPS and GPS Training	08/23/07	08/24/07		Provisioning-Mgr #1
1416	Inventory, Provisioning, Change Mgmt., Procurement Testing	08/24/07	09/04/07		Provisioning-Mgr #1
1417	Develop UAT Test scripts	08/24/07	08/27/07	UAT Scripts	Provisioning-Mgr #1
1418	Develop ORT Test scripts	08/27/07	08/28/07	ORT Scripts	Provisioning-Mgr #1
1419	Develop End-to-End (Order to Cash) ORT scripts	08/28/07	08/29/07		Provisioning-Mgr #1
1420	Participate in ORT	08/29/07	07/30/07		Provisioning-Mgr #1
1421	Participate in UAT	07/30/07	09/01/07		Provisioning-Mgr #1
1422	Validate Test Results & Resolve Issues	09/01/07	09/04/07	Validation of Solution	Provisioning-Mgr #1
1423	Modify M&P's to Engagement (If Applicable)	09/04/07	09/05/07		Provisioning-Mgr #1
1424	Revise Operations Plan (If Applicable)	09/05/07	09/05/07	Updated Operations Plan	Provisioning-Mgr #1
1425	Perform Knowledge Transfer	09/06/07	09/06/07		Provisioning-Mgr #1
1426	Provide Operations Plan to NOC and CPO	09/07/07	09/07/07		Provisioning-Mgr #1
1427	Prepare Lessons Learned	09/08/07	09/08/07	Lessons Learned Report	Provisioning-Mgr #1
1428	Submit Lessons Learned Material to Transition Manager	09/08/07	09/08/07		Provisioning-Mgr #1
1429	Provisioning-Declare Completion	09/08/07	09/08/07		Provisioning-Mgr #1
1430	**Change Mgmt. Implementation**	07/10/07	08/14/07		Change Mgmt. (CPO) #4
1431	Implement Change Mgmt. Toolset	07/10/07	07/16/07		Change Mgmt. (CPO) #4
1432	Select Change Mgmt. Toolset (GPS, Other)	07/10/07	07/10/07		Change Mgmt. (CPO) #4
1433	Coordinate Toolset Availability and Installation	07/10/07	07/10/07		Change Mgmt. (CPO) #4

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1434	Provide Toolset Access to Agency (If Applicable)	07/10/07	07/12/07		Change Mgmt. (CPO) #4
1435	Provide Toolset Training to Agency (If Applicable)	07/12/07	07/12/07		Change Mgmt. (CPO) #4
1436	Validate Database Agency Definition and Configuration	07/12/07	07/12/07		Change Mgmt. (CPO) #4
1437	Perform Unit Testing	07/12/07	07/13/07		Change Mgmt. (CPO) #4
1438	Perform Integrated Testing	07/13/07	07/16/07		Change Mgmt. (CPO) #4
1439	Implement Change Mgmt.	07/16/07	08/14/07		Change Mgmt. (CPO) #4
1440	Document Operations Plan	07/16/07	07/19/07		Change Mgmt. (CPO) #4
1441	Conduct Testing of Change Mgmt. Solution	07/19/07	08/07/07		Change Mgmt. (CPO) #4
1442	Develop UAT Test scripts	07/19/07	07/23/07	UAT Scripts	Change Mgmt. (CPO) #4
1443	Develop ORT Test scripts	07/23/07	07/25/07	ORT Scripts	Change Mgmt. (CPO) #4
1444	Develop End-to-End (Order to Cash) ORT scripts	07/25/07	07/27/07		Change Mgmt. (CPO) #4
1445	Participate in ORT	07/27/07	08/01/07		Change Mgmt. (CPO) #4
1446	Participate in UAT	08/01/07	08/06/07		Change Mgmt. (CPO) #4
1447	Validate Test Results & Resolve Issues	08/06/07	08/07/07	Validation of Solution	Change Mgmt. (CPO) #4
1448	Modify M&P's to Engagement (If Applicable)	08/07/07	08/08/07		Change Mgmt. (CPO) #4
1449	Revise Operations Plan (If Applicable)	08/08/07	08/09/07	Updated Operations Plan	Change Mgmt. (CPO) #4
1450	Perform Knowledge Transfer	08/09/07	08/13/07		Change Mgmt. (CPO) #4
1451	Provide Operations Plan to NOC and CPO	08/09/07	08/09/07		Change Mgmt. (CPO) #4
1452	Train NOC Associates on Change Mgmt. Solution Process & Tools	08/09/07	08/10/07		Change Mgmt. (CPO) #4
1453	Train CPO on Change Mgmt. Solution Process & Tools	08/10/07	08/13/07		Change Mgmt. (CPO) #4
1454	Prepare Lessons Learned	08/13/07	08/14/07	Lessons Learned Report	Change Mgmt. (CPO) #4
1455	Submit Lessons Learned Material to Transition Manager	08/14/07	08/14/07		Change Mgmt. (CPO) #4
1456	Change Mgmt. (CPO)-Declare Completion	08/14/07	08/14/07		Change Mgmt. (CPO) #4
1457	**Billing Implementation**	08/03/07	09/14/07		Billing Mgmt. (CPO) #3
1458	Load Agency Billing M&P and Tool Kits to Agency Web Page	08/03/07	08/07/07		Billing Mgmt. (CPO) #3
1459	Issue First Transition Bill	08/07/07	08/10/07		Billing Mgmt. (CPO) #3
1460	Review First Transition Bill with Agency	08/10/07	08/13/07		Billing Mgmt. (CPO) #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1461	Conduct Finance Review	08/13/07	08/14/07		Billing Mgmt. (CPO) #3
1462	Issue First Baseline Bill	08/14/07	08/15/07		Billing Mgmt. (CPO) #3
1463	Review First Baseline Bill with Agency	08/15/07	08/16/07		Billing Mgmt. (CPO) #3
1464	Validate Agency Billing Inquiry Process	08/16/07	08/17/07	Billing Inquiry Process	Billing Mgmt. (CPO) #3
1465	Conduct Testing of Billing Solution	08/17/07	09/06/07		Billing Mgmt. (CPO) #3
1466	Develop UAT Test scripts	08/17/07	08/20/07	UAT Scripts	Billing Mgmt. (CPO) #3
1467	Develop NOC ORT test scripts	08/20/07	08/21/07	ORT Scripts	Billing Mgmt. (CPO) #3
1468	Develop End-to-End (Order to Cash) ORT scripts	08/21/07	08/22/07		Billing Mgmt. (CPO) #3
1469	Establish Linkages and Load Test Data	08/22/07	08/28/07		Billing Mgmt. (CPO) #3
1470	a) Inventory (GPS)	08/22/07	08/23/07		Billing Mgmt. (CPO) #3
1471	b) Provisioning (GPS)	08/23/07	08/24/07		Billing Mgmt. (CPO) #3
1472	c) Help Mgmt. (Remedy)	08/24/07	08/27/07		Billing Mgmt. (CPO) #3
1473	d) Invoice Processing (CIS)	08/27/07	08/28/07		Billing Mgmt. (CPO) #3
1474	Set-Up GBS	08/28/07	08/29/07		Billing Mgmt. (CPO) #3
1475	Set-Up Oracle	08/29/07	07/30/07		Billing Mgmt. (CPO) #3
1476	Participate in ORT	07/30/07	09/01/07		Billing Mgmt. (CPO) #3
1477	Participate in UAT	09/01/07	09/04/07		Billing Mgmt. (CPO) #3
1478	Validate Test Results & Resolve Issues	09/04/07	09/06/07		Billing Mgmt. (CPO) #3
1479	Perform Knowledge Transfer	09/06/07	09/13/07		Billing Mgmt. (CPO) #3
1480	Provide Complete Billing Solution Documentation	09/06/07	09/07/07		Billing Mgmt. (CPO) #3
1481	Train BMA(s) on Billing Solution Process & Tools	09/07/07	09/11/07		Billing Mgmt. (CPO) #3
1482	Train CPO on Billing Solution Process & Tools	09/11/07	09/13/07		Billing Mgmt. (CPO) #3
1483	Prepare Lessons Learned	09/13/07	09/14/07	Lessons Learned Report	Billing Mgmt. (CPO) #3
1484	Submit Lessons Learned Material to Transition Manager	09/14/07	09/14/07		Billing Mgmt. (CPO) #3
1485	Billing Mgmt. (CPO)-Declare Completion	09/14/07	09/14/07		Billing Mgmt. (CPO) #3
1486	**Invoice Processing Implementation**	07/09/07	08/07/07		Invoice Mgmt. (CPO)-Mgr #11
1487	Perform CIS Implementation, including OCONUS	07/09/07	08/07/07		Invoice Mgmt. (CPO)-Mgr #11
1488	Prepare CIS Profiles	07/09/07	07/12/07		Invoice Mgmt. (CPO)-Mgr #11

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1489	Load Agency Profile Information	07/09/07	07/09/07		Invoice Mgmt. (CPO)-Mgr #11
1490	Load Vendor Profile Information	07/10/07	07/10/07	Vendor Profiles	Invoice Mgmt. (CPO)-Mgr #11
1491	Load Invoice Profile Information	07/12/07	07/12/07		Invoice Mgmt. (CPO)-Mgr #11
1492	Send Change of Address Letters to Vendors	07/12/07	07/12/07		Invoice Mgmt. (CPO)-Mgr #11
1493	Define Process for Establishing New Accounts	07/13/07	07/13/07		Invoice Mgmt. (CPO)-Mgr #11
1494	Define Process for De-Activating Old Accounts	07/16/07	07/16/07		Invoice Mgmt. (CPO)-Mgr #11
1495	Document Operations Plan	07/17/07	07/17/07		Invoice Mgmt. (CPO)-Mgr #11
1496	Conduct Testing of CIS Solution	07/18/07	07/25/07		Invoice Mgmt. (CPO)-Mgr #11
1497	Develop UAT Test scripts	07/18/07	07/18/07	UAT Scripts	Invoice Mgmt. (CPO)-Mgr #11
1498	Develop ORT Test scripts	07/19/07	07/19/07	ORT Scripts	Invoice Mgmt. (CPO)-Mgr #11
1499	Develop End-to-End (Order to Cash) ORT scripts	07/20/07	07/20/07		Invoice Mgmt. (CPO)-Mgr #11
1500	Participate in ORT	07/23/07	07/23/07		Invoice Mgmt. (CPO)-Mgr #11
1501	Participate in UAT	07/24/07	07/24/07		Invoice Mgmt. (CPO)-Mgr #11
1502	Validate Test Results & Resolve Issues	07/25/07	07/25/07	Validation of Solution	Invoice Mgmt. (CPO)-Mgr #11
1503	Modify M&P's to Engagement (If Applicable)	07/26/07	07/26/07		Invoice Mgmt. (CPO)-Mgr #11
1504	Revise Operations Plan (If Applicable)	07/27/07	07/27/07	Updated Operations Plan	Invoice Mgmt. (CPO)-Mgr #11
1505	Perform Knowledge Transfer	07/27/07	08/06/07		Invoice Mgmt. (CPO)-Mgr #11
1506	Provide Complete CIS Solution Documentation	07/27/07	07/30/07 07/30/07		Invoice Mgmt. (CPO)-Mgr #11
1507	Train CIS Associates on CIS Solution Process & Tools	07/30/07	07/31/07	CIS Process / Tools	Invoice Mgmt. (CPO)-Mgr #11
1508	Train CPO on CIS Solution Process & Tools	07/31/07	08/01/07		Invoice Mgmt. (CPO)-Mgr #11
1509	Provide signed LOA's to CIS Opns Group	08/01/07	08/02/07		Invoice Mgmt. (CPO)-Mgr #11
1510	Provide Change of Address Letters to Vendors to CIS Opns Group	08/02/07	08/03/07		Invoice Mgmt. (CPO)-Mgr #11
1511	Provide signed Tax Exemption status forms to CIS Opns Group	08/03/07	08/06/07		Invoice Mgmt. (CPO)-Mgr #11
1512	Prepare Lessons Learned	08/06/07	08/06/07	Lessons Learned Report	Invoice Mgmt. (CPO)-Mgr #11
1513	Submit Lessons Learned Material to Transition Manager	08/07/07	08/07/07		Invoice Mgmt. (CPO)-Mgr #11
1514	Invoice Mgmt. (CPO)-Declare Completion	08/07/07	08/07/07		Invoice Mgmt. (CPO)-Mgr #11
1515	**Finance Implementation**	06/01/07	08/02/07		Finance Mgmt. (CPO) #2

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1516	Implement Asset Mgmt. Controls	07/20/07	07/26/07		Finance Mgmt. (CPO) #2
1517	Verify authorization controls within AT&T are present in process	07/20/07	07/23/07		Finance Mgmt. (CPO) #2
1518	Prepare CAR for legacy assets and obtain approvals	07/23/07	07/24/07		Finance Mgmt. (CPO) #2
1519	Verify appropriate assignment of purchase orders	07/24/07	07/24/07		Finance Mgmt. (CPO) #2
1520	Verify assets purchases are properly booked	07/24/07	07/25/07		Finance Mgmt. (CPO) #2
1521	Verify depreciation expenses is recorded for assets	07/25/07	07/25/07		Finance Mgmt. (CPO) #2
1522	Verify Tax Compliance for Asset Purchases	07/25/07	07/26/07		Finance Mgmt. (CPO) #2
1523	Implement Financial Processes	06/01/07	08/02/07		Finance Mgmt. (CPO) #2
1524	Implement NOC One-time Purchases Process	07/26/07	07/27/07		Finance Mgmt. (CPO) #2
1525	Confirm capital/expense breakdown with Tech.& Svc Line Mgmt.	07/27/07	07/27/07		Finance Mgmt. (CPO) #2
1526	Prepare CAR form & obtain sign-off from Tech.& Svc Line Mgmt.	07/27/07	07/30/07		Finance Mgmt. (CPO) #2
1527	Obtain sign-off from CFO organization	07/30/07	07/31/07		Finance Mgmt. (CPO) #2
1528	Customize Equipment Tracking spreadsheet	07/31/07	07/31/07		Finance Mgmt. (CPO) #2
1529	Approve and log equipment Purchase requisitions	07/31/07	08/01/07		Finance Mgmt. (CPO) #2
1530	Draft Operations Plan	08/01/07	08/02/07		Finance Mgmt. (CPO) #2
1534	Conduct LCM Training	06/01/07	06/09/07		Finance Mgmt. (CPO) #2
1535	Review standard CFO Processes/Policies	06/01/07	06/01/07		Finance Mgmt. (CPO) #2
1536	Review Engagement Specific Processes	06/02/07	06/09/07		Finance Mgmt. (CPO) #2
1537	a) Custom / Non-standard Financial Rules	06/02/07	06/02/07		Finance Mgmt. (CPO) #2
1538	b) Purchase Orders	06/05/07	06/05/07		Finance Mgmt. (CPO) #2
1539	c) Invoice Payment	06/06/07	06/06/07		Finance Mgmt. (CPO) #2
1540	d) Overtime (If Applicable)	06/07/07	06/07/07		Finance Mgmt. (CPO) #2
1541	e) Expenses	06/08/07	06/08/07		Finance Mgmt. (CPO) #2
1542	f) Office Equipment	06/09/07	06/09/07		Finance Mgmt. (CPO) #2
1543	Participate in ORT	06/12/07	06/16/07		Finance Mgmt. (CPO) #2
1544	Develop NOC ORT Test Scripts	06/12/07	06/12/07		Finance Mgmt. (CPO) #2
1545	Develop End-to-End (Order-to-Cash) ORT Scripts	06/13/07	06/13/07		Finance Mgmt. (CPO) #2
1546	Participate in End-to-End ORT Testing	06/14/07	06/14/07		Finance Mgmt. (CPO) #2
1547	Validate Test Results	06/15/07	06/15/07		Finance Mgmt. (CPO) #2

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1548	Implement Changes (If Applicable)	06/16/07	06/16/07		Finance Mgmt. (CPO) #2
1549	Finalize Operations Plan	06/19/07	06/19/07		Finance Mgmt. (CPO) #2
1550	Conduct CPO Knowledge and Responsibility Transfer	06/20/07	06/20/07		Finance Mgmt. (CPO) #2
1551	Prepare for 90 Day Business Case Review	06/21/07	06/23/07		Finance Mgmt. (CPO) #2
1552	Analyze Variances from Solution to Business Case	06/21/07	06/21/07		Finance Mgmt. (CPO) #2
1553	Analyze Variances from Actuals to Plan	06/22/07	06/22/07		Finance Mgmt. (CPO) #2
1554	Prepare 90 Day Review Reports	06/23/07	06/23/07		Finance Mgmt. (CPO) #2
1555	Prepare Lessons Learned	06/26/07	06/26/07	Lessons Learned Report	Finance Mgmt. (CPO) #2
1556	Submit Lessons Learned Material to Transition Manager	06/26/07	06/26/07		Finance Mgmt. (CPO) #2
1557	Finance Mgmt. (CPO)-Declare Completion	06/26/07	06/26/07		Finance Mgmt. (CPO) #2
1558	**Service Level Mgmt. Implementation**	07/19/07	08/03/07		Service Level Mgmt. (CPO) #6
1559	Implement Service Level Mgmt.	07/19/07	08/02/07		Service Level Mgmt. (CPO) #6
1560	Install Data Elements Measurement Tools	07/19/07	07/20/07		Service Level Mgmt. (CPO) #6
1561	Establish Agency Collection Database	07/20/07	07/23/07		Service Level Mgmt. (CPO) #6
1562	Conduct Measurement Testing	07/23/07	07/23/07		Service Level Mgmt. (CPO) #6
1563	Install Report Generation Tools	07/24/07	07/24/07		Service Level Mgmt. (CPO) #6
1564	Conduct Report Generation Testing	07/25/07	07/25/07		Service Level Mgmt. (CPO) #6
1565	Review and Validate Test Results	07/25/07	07/25/07		Service Level Mgmt. (CPO) #6
1566	Review Test Results with Business Manager	07/26/07	07/26/07		Service Level Mgmt. (CPO) #6
1567	Train NOC Associates in Tools and Process	07/26/07	07/27/07		Service Level Mgmt. (CPO) #6
1568	Identify Pilot Criteria (Sites, Timeframes)	07/27/07	07/27/07		Service Level Mgmt. (CPO) #6
1569	Implement Pilot Measurement and Reporting	07/30/07	07/30/07		Service Level Mgmt. (CPO) #6
1570	Review and Validate Pilot Results with NOC	07/30/07	07/30/07		Service Level Mgmt. (CPO) #6
1571	Review Pilot Results with Business Manager	07/31/07	07/31/07		Service Level Mgmt. (CPO) #6
1572	Review Pilot Results with Agency	07/31/07	08/01/07		Service Level Mgmt. (CPO) #6
1573	Implement Service Level Mgmt. for remaining Sites	08/01/07	08/02/07		Service Level Mgmt. (CPO) #6
1574	Prepare Lessons Learned	08/02/07	08/02/07	Lessons Learned Report	Service Level Mgmt. (CPO) #6

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1575	Submit Lessons Learned Material to Transition Manager	08/03/07	08/03/07		Service Level Mgmt. (CPO) #6
1576	Service Level Mgmt. (CPO)-Declare Completion	08/03/07	08/03/07		Service Level Mgmt. (CPO) #6
1577	**Operations Integration Implementation**	07/17/07	08/06/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1578	Set Up Bus.Dir.	07/17/07	07/25/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1579	Identify Bus.Dir. Requirements (# of User Ids and Applications)	07/17/07	07/17/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1580	Submit Bus.Dir. CR	07/17/07	07/18/07	Bus.Dir. CR	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1581	Obtain User Information from CPO and Agency	07/18/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1582	Validate the Completion of the CR	07/19/07	07/19/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1583	Perform UAT and ORT	07/19/07	07/24/07	Bus.Dir. UAT/ORT	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1584	Provide Logins/Passwords to CPO and/or Agency	07/24/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1585	Provide Bus.Dir. Training to CPO and/or Agency	07/25/07	07/25/07	Bus.Dir. Training	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1586	Set Up Congnos Reports	07/17/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1587	Identify Operations Report Requirements (number, type, and frequency) from CPO Ops Mgr	07/17/07	07/17/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1588	Submit Report CR	07/18/07	07/18/07	Report CR	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1589	Validate the Completion of the CR	07/19/07	07/19/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1590	Request Bus.Dir. Linkage to Reports	07/19/07	07/19/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1591	Perform in UAT and ORT	07/20/07	07/24/07	Report UAT/ORT	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1592	Establish NOC Agency Team Web Site	07/17/07	07/23/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1593	Identify Technical Writer Support	07/17/07	07/17/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1594	Provide Web Site Design Modifications to Tech Writer (If Applicable)	07/17/07	07/19/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1595	Assign Team Ownership for Providing Documents	07/19/07	07/19/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1596	Insure All Key Documents are Put on the Web Site	07/20/07	07/23/07	NOC Client Team Web Site	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1597	Schedule and Conduct User Acceptance Test (UAT)	07/19/07	07/30/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1598	Validate that NOC System Admin Complete CRs	07/19/07	07/19/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1599	Assist Teams to Obtain Logins to Systems and Tools to Perform UAT	07/20/07	07/20/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1600	Assist NOC Team to Obtain Logins to Systems and Tools to Perform UAT	07/20/07	07/20/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1601	Obtain UAT Scripts from Teams	07/23/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1602	Develop UAT Schedule	07/25/07	07/25/07	UAT Schedule	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1603	Conduct UAT	07/25/07	07/27/07	UAT	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1604	Track UAT Results and Validate UAT Completion	07/27/07	07/27/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1605	Document UAT Results	07/30/07	07/30/07	UAT Report	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1606	Schedule and Conduct Operations Readiness Test (ORT)	07/19/07	08/06/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1607	Develop ORT Schedule Including Knowledge Transfer Session, including OCONUS	07/19/07	07/23/07	ORT Schedule	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1608	Review ORT Schedule with NOC and CPO	07/23/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1609	Conduct Knowledge Transfer Session	07/24/07	07/25/07	Knowledge Transfer Session	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1610	Obtain ORT Scripts from Teams, including OCONUS	07/25/07	07/27/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1611	Conduct ORT, including OCONUS	07/27/07	08/03/07	ORT	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1612	Track Test Results and Issues	08/03/07	08/03/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1613	Document ORT Results (by Teams)	08/06/07	08/06/07	ORT Report	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1614	Obtain Sign-off From NOC and CPO Operations Manager	08/06/07	08/06/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1615	Integrate Operations Plan	07/17/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1616	Identify Technical Writer Support	07/17/07	07/17/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1617	Modify Documentation Outline (if Applicable)	07/17/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1618	Assign Team Ownership for Each Section	07/18/07	07/18/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1619	Integrate Team Submission	07/19/07	07/20/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1620	Modify M&P's to Engagement (If Applicable)	07/23/07	07/23/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1621	Revise Operations Plan (If Applicable)	07/24/07	07/24/07	Updated Operations Plan	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1622	Perform Knowledge Transfer	07/24/07	07/26/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1623	Provide Operations Plan to NOC and CPO	07/24/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1624	Train NOC Associates on Network Mgmt. Solution Process & Tools	07/24/07	07/24/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1625	Train CPO on Network Mgmt. Solution Process & Tools	07/25/07	07/25/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1626	Prepare Lessons Learned	07/25/07	07/25/07	Lessons Learned Report	Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1627	Submit Lessons Learned Material to Transition Manager	07/25/07	07/25/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3

WBS No	Phase/Task/Activity	Start	Finish	Output/Result	Responsibility
1628	Operations Integration-Declare Completion	07/26/07	07/26/07		Tech. & Svc.Line Mgmt.-Sr. Mgr #3
1629	**Agency Level Transition (Example: 100 Sites-MNS)**	06/26/07	09/14/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1630	Perform Agency Level Transition, including OCONUS	06/26/07	09/14/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1631	Perform Remote Network Discovery, if applicable	06/26/07	06/28/07	Network Data Capture	Impl. & Mig. Mgmt.-Sr. Mgr #5
1632	Perform Site Surveys, if applicable (50% Assumption - 50 Sites)	06/29/07	07/20/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1633	Initiate Site Surveys per Schedule	06/29/07	07/12/07	Site Visit / Survey	Impl. & Mig. Mgmt.-Sr. Mgr #5
1634	Verify, correct, and send surveys to Engineers	07/12/07	07/16/07	Validated Survey	Impl. & Mig. Mgmt.-Sr. Mgr #5
1635	Provide survey results to PIM and Engineering	07/17/07	07/18/07	Transmittal	Impl. & Mig. Mgmt.-Sr. Mgr #5
1636	Complete Site Surveys (Milestone)	07/19/07	07/20/07	Completed Surveys	Impl. & Mig. Mgmt.-Sr. Mgr #5
1637	Construct Site Design Packages (SDP)	07/23/07	08/08/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1638	Populate Logical Site Information for Integration Engineering	07/23/07	07/27/07	Logical Data	Impl. & Mig. Mgmt.-Sr. Mgr #5
1639	Populate Physical Site Information	07/30/07	08/03/07	Physical Data	Impl. & Mig. Mgmt.-Sr. Mgr #5
1640	Compile SDD	08/06/07	08/07/07	Completed SDD	Impl. & Mig. Mgmt.-Sr. Mgr #5
1641	Completed SDPs & SDD (Milestone)	08/08/07	08/08/07	Completed SDPs/SDD	Impl. & Mig. Mgmt.-Sr. Mgr #5
1642	Inventory Loading	08/09/07	08/28/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1643	Perform Logical Data Inventory Load	08/09/07	08/14/07	Successful Data Load	Impl. & Mig. Mgmt.-Sr. Mgr #5
1644	Perform Physical Data Inventory Load	08/15/07	08/20/07	Successful Data Load	Impl. & Mig. Mgmt.-Sr. Mgr #5
1645	Perform Asset Data Inventory Load	08/21/07	08/23/07	Successful Data Load	Impl. & Mig. Mgmt.-Sr. Mgr #5
1646	Perform Circuit Data Inventory Load	08/24/07	08/28/07	Successful Data Load	Impl. & Mig. Mgmt.-Sr. Mgr #5
1647	Conduct Site Acceptance Testing	08/29/07	09/30/07	Site Acceptance	Impl. & Mig. Mgmt.-Sr. Mgr #5
1648	Report Site Acceptance Status	09/13/07	09/13/07	Dashboard	Impl. & Mig. Mgmt.-Sr. Mgr #5
1649	Prepare Lessons Learned	09/14/07	09/14/07	Lessons Learned Report	Impl. & Mig. Mgmt.-Sr. Mgr #5
1650	Submit Lessons Learned Material to Transition Manager	09/14/07	09/14/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
1651	Impl. & Mig. Mgmt.-Declare Agency Completion	09/14/07	09/14/07		Impl. & Mig. Mgmt.-Sr. Mgr #5
	End of Project Plan				

PTMP Abbreviation Definitions:

ABBREVIATION	DEFINITION AS USED IN TMP	ABBREVIATION	DEFINITION AS USED IN TMP
A/R	Accounts Receivable	MNS	Managed Network Services
AGS	AT&T Government Solutions	MSS	(AT&T) Managed Security Services
BMA	(AT&T) Billing Management Associate	NCFS	(AT&T) Network Computing Field Services
CAR	Capital Authorization Request	NMS	Network Management System
CCB	(AT&T) Change Control Board	NOC	Network Operations Center
CCS	Call Center Services	NVT	Network Validation Test
CDD	Contract Design Document	OA-IA	Operational Assessment - Information Assurance
CFO	(AT&T) Chief Financial Officer Organization	ORT	Operational Readiness Test
CIS	(AT&T) Client Invoice Services Organization	OSS	Operational Support Systems
CPO	(AT&T Networx) Contractor's Program Organization	OTS	(AT&T) Operations Technical Support
CSR	Client Service Request	PIM	(AT&T) Project Implementation Manager
DHS	Dedicated Hosting Services	RAS	(AT&T) Remote Access Services
EMS	Event Management System	RFQ	Request for Quote
EOL	Equipment Order List (with specifications and features)	RIM	(AT&T) Regional Implementation Manager
FTE	Full Time Equivalent	SDP	Site Design Package
GBS	(AT&T) Government Billing System	SID	Service Identifier (Billing)
GPS	Global Provisioning System	SLA	Service Level Agreement
HD	Help Desk (Tier 1 Support)	SS	Storage Services
HW	Hardware	SW	Software
IOO	(AT&T) Inter-Organization Operability Agreement	TACACS	Terminal Access Control System
IPS	Internet Protocol Services	TWS	Tele-Working Services
Labs	AT&T Laboratories	UAT	User Acceptance Testing

ABBREVIATION	DEFINITION AS USED IN TMP	ABBREVIATION	DEFINITION AS USED IN TMP
LOA	Letter of Agency	V+S	Vendors and Suppliers
M+P	Methods and Procedures	VM	Vendor Management
MACD	Move, Add, Change, Delete	VOIP	Voice Over Internet Protocol
		VPN	Virtual Private Network