



AT&T Connect

**Add-in for Microsoft Skype® for Business
Installation Guidelines**

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Prerequisites

- You must have .Net® framework 4.0 or higher installed.
- You must remove any previous version of the AT&T Add-in for Lync®/Microsoft Office Communicator®/Microsoft Skype® for Business from the machine before you install the latest version.
- When installing, the logged-in user must have Administrator rights on the machine.

System Requirements

Add-in for Microsoft Skype for Business 2015

Operating Systems	MS Office Applications	Supported Browsers	Additional Requirements
Microsoft Windows 8.1, 8, 7 32 or 64-bit	MS Skype for Business 2015 (Office 365)	MS Internet Explorer 10,9, 8, 7 Firefox 3.6 and above	AT&T Connect Participant Application v.11.5 and above must be installed locally for add-in operation. A user account with administrator rights is required for installation.

End-user installation

Double click the setup program and confirm the choices as required.

Note: On Windows 8 64-bit machines, you have to install the add-in as follows:

1. Launch a Command window (Cmd.exe) using the **Run as administrator** option.
2. Run the setup program msi file. For example:

```
C:\Windows\system32>cd \10.0.17.51\Setup
C:\10.0.17.51\Setup>"AT&T Connect Add-in for Lync v.11.5.msi"_"
```

Installing the add-in across the organization

IT teams will often decide that they want to install applications on multiple machines in the organization without end users having to do anything. IT will install the applications without users being involved in the installation process (“unattended installation”).

To install the add-in in unattended mode:

1. Make sure your machines meet the prerequisites listed above.



2. You must have Admin rights to start the installation process.
3. Run this command:

```
Msiexec /qn /i "<full path to Add-In msi>" /L*v %temp%\<install log file name>
```

Note: This installs the AT&T Add-in to the default target directory (ATT\ConnectLyncAddIn under the Windows Program Files folder). If you want to change the default target directory, run the following command and insert the required <path>:

```
Msiexec /qn /i "< path to Add-In msi>" INSTALLDIR="<path>" /L*v %temp%\<install log file name>
```