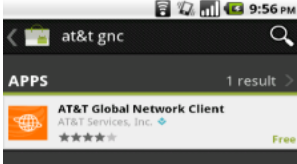



# AT&T Mobile Remote Access Services

## VPN Quick Start Guide Android™

Access Your VPN Anywhere, Any Time Today!

### Requirements for Installation & Use

1. Requirements:
  - a. Compatible Android device with active data plan.
  - b. AT&T Global Network (AGN) Account Log On and Password. If you are missing any information, contact your Help Desk or Administrator.
2. Go to the Google Play Store on your device to download the AT&T Global Network Client or view it in a browser from <http://play.google.com>.
  - a. Select the “Play Store” app icon and search for “AT&T Global Network Client”.
  - b. Screen Image you should see.The screenshot shows the Google Play Store search results for the AT&T Global Network Client app. The app is listed as 'AT&T Global Network Client' by AT&T Services, Inc., with a 4.5-star rating and is marked as 'Free'.
  - c. Select the “AT&T Global Network Client” from the store.
  - d. Select “Install” and then select “Accept & download”.
3. After Installation, launch AT&T Global Network Client App and perform initial configuration.
  - a. Tap “AT&T Global Network Client” icon on App list.
  - b. Review and “Accept” the License Agreement.
  - c. After the App initialized hotspot list, the Enter Service Information screen will appear.
  - d. Enter your “AGN Account ID and User ID”.
  - e. Confirm that the “VPN” option is selected under “Service” or select “VPN” under the “Service” pull down choices.
  - f. Screen Images you will see for accepting the License Agreement & initial configuration.The two screenshots show the initial configuration steps of the AT&T Global Network Client app. The left screenshot displays the License Agreement with 'Accept' and 'Exit' buttons. The right screenshot shows the 'Enter Service Information' screen with fields for Account, User ID, and Service (set to VPN), along with 'OK' and 'Cancel' buttons.



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### 4. Establish a VPN Connection:

- a. Launch the AT&T Global Network Client on your Application screen by tapping the “AT&T Global Network Client” icon (displayed below). If desired, you can move the app icon to the Home Screen.



- b. From the initial connection screen, tap the “Connect” button.
- c. Screen Image you will see to Connect.



Cellular Indicator.  
Will display Wi-Fi icon  
if connected via Wi-Fi

VPN Status

- f. You will be prompted for your login credentials. Your account and User ID will be pre-populated.
- g. Enter your “password” and tap “Login” to connect.
- h. Screen images you should see.



- i. You should be able to now use your Android VPN client to access your company’s VPN service from your Android device.
- j. If you need assistance getting your VPN connection established, please contact your Helpdesk or the AT&T Global Customer Service Center (GCSC) at 800-727-2222. The GCSC is available 24 hours a day, 7 days a week.
- k. Select “Disconnect” when you want to end your VPN session

