Program License Agreement

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- 4. Your Additional Rights. You may have additional rights under certain laws (such as consumer laws) which do not allow the exclusion of implied warranties, or the exclusion or limitation of certain damages. If these laws apply, Our exclusions or limitations may not apply to You.
- 5. General. We do not provide any support, maintenance, assistance, or the like with respect to the Program.

The Program contains code designed to collect connection performance information for use by Us. Such information ("Information") includes, but may not be limited to, information about the operating system and modem You are using, the local service provider POP number dialed, Your calling line information (unless blocked by You), Your IP address, account identification and user identification, and connection error code information. By accepting the terms of this Program License Agreement, You consent to the collection and use by Us, as we deem appropriate for the purpose of providing You with our Services, of Information We gather via the Program.

You are responsible for payment of any taxes, including Your personal property taxes, resulting from this Program License Agreement or Your use of the Program. You agree to comply with all export laws and regulations. Neither party may bring an action under this Program License Agreement more than two years after the cause of actions arose. This Program License Agreement and all Your rights and obligations are governed by the laws of the country in which Your local service provider is located.

In accordance with the terms of the relevant agreement applicable to your account, remote access services provided via the Program may result in additional charges. The charges, which may vary by country, may be obtained by referring to your agreement with AT&T.

You may terminate Your license at any time. If you terminate Our Services, Your license shall automatically terminate. We may terminate Your license if You fail to comply with the terms of this Program License Agreement. In any license termination event, You must destroy all Your copies of the Program.

Provider

Attachment A

Country

LIST OF LOCAL SERVICE PROVIDERS (last updated September 10, 2002)

-	
Argentina	AT&T Communication Services Argentina S.R.L.
Australia	AT&T Global Network Services Australia PTY Ltd
Austria	AT&T Global Network Services Austria GmbH
Belgium	AT&T Global Network Services Belgium SPRL
Brazil	AT&T Global Network Services Brasil Ltda.
Bulgaria	AT&T Global Network Services Bulgaria Ltd.
Canada	AT&T Global Network Services Canada Co.

Chile AT&T Red Global de Telecomunicaciones Ltda.

Colombia AT&T Global Network Services Columbia Ltda.

Croatia AT&T Global Network Services, d.o.o. Zagreb

Cyprus AT&T Global Network Services Cyprus Limited.

Czech Republic AT&T Global Network Services Czech Republic s.r.o.

Denmark AT&T Global Network Services Danmark ApS

Ecuador AT&T Global Network Services Ecuador Cia. Ltda.

Finland AT&T Global Network Services Finland Oy
France AT&T Global Network Services France, SAS

Germany

AT&T Global Network Services Deutschland GmbH

Greece

AT&T Global Network Services (Hellas) E.P.E.

Hong Kong

AT&T Global Network Services Hong Kong Limited.

Hungary AT&T Global Network Services Hungary Kft.

Indonesia Sistelindo Mitra Lintas

Irish Republic AT&T Global Network Services Ireland Limited.

Italy AT&T Global Network Services Italia S.p.A.

Israel AT&T Global Network Services International Inc. -

Israel Branch Office

Japan AT&T Global Network Services Japan LLC

Luxembourg AT&T Global Network Services Luxembourg S.a.r.l.

Malaysia VADS Sdn Bhd

Mexico AT&T Global Network Services Mexico S. de R.L. de

C.V.

Netherlands AT&T Global Network Services Nederland B.V.

Netherlands Antilles AT&T Global Network Services Netherlands Antilles

N.V.

New Zealand AT&T Global Network Services International Inc. -

New Zealand Branch

Norway AT&T Global Network Services Norge LLC - Norwegian

Branch Office

Pakistan AT&T Global Network Services International Inc.,

Pakistan Branch

People's Republic of China AT&T Global Network Services Hong Kong Limited.

Peru AT&T Global Network Services del Peru S.R.L.

Phillippines Phillippine Long Distance Telephone Co.

Poland AT&T Global Network Services Polska Sp.zo.o.

Portugal Compensa Servicos de Telecomunicacoes, S.A.

Puerto Rico AT&T Global Network Services Puerto Rico Inc.

Romania AT&T Global Network Services Romania SRL

Russian Federation AT&T Global Network Services LLC, Russia Branch

Singapore AT&T Worldwide Telecommunication Services Singapore

Pte. Ltd.

Slovak Republic AT&T Global Network Services Slovakia, s.r.o.

Slovenia AT&T globalne omrezne storitve d.o.o.

South Africa AT&T Global Network Services SA (Pty) Limited

(registration number 89/01259/07)

South Korea AT&T Global Network Services Korea LTD. (Yahan

Hosea)

Spain AT&T Global Network Services Espana, S.L. C/

Albacete n.3 - Edificio NCR 4 planta.28027 Madrid

Sweden AT&T Global Network Services Sweden AB

Switzerland and Lichtenstein AT&T Global Network Services Switzerland Sarl 31, Route de

l'ATroport Le Grand-Saconnex CH - 1215 Geneva

Taiwan AT&T Global Network Services Taiwan Ltd. [yu hsien

kungsze]

Turkey AT&T Global Iletisim Servisleri Limited Sirketi

[Ltd. Sti.]

UK AT&T Global Network Services (UK) B.V. - UK Branch

USA AT&T Global Network Services, L.L.C.

Venezuela AT&T Global Network Services Venezuela LLC -

Venezuela Branch

Country Unique Terms

The following terms are country specific amendments to this Program License Agreement. All Program License Agreement terms not specifically modified or deleted by these amendments remain in officer.

- A.1 United States. The laws of the State of New York govern this Program License Agreement.
- A.2 Canada. The laws of the Province of Ontario govern this Program License Agreement.
- A.3 Australia. You agree to give all required notices under this Program License Agreement by writing to: AT&T Global Network Services Business Manager, Level 4, 68 Waterloo Road, North Ryde, NSW 2113 Australia .

Section 2, Disclaimer of Warranty and Limitation of Liability is modified as follows: Where We are in breach of a condition or warranty implied by the Trade Practices Act 1974, Our liability is limited to: (a) where We supplied services - the cost of having the services supplied again; or (b) where We supplied goods - the repair or replacement of the goods, or the supply of equivalent goods. Where the condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

- A.4 New Zealand. Section 2, Disclaimer of Warranty and Limitation of Liability is modified as follows: The Consumer Guarantees Act 1993 will not apply in respect of any goods or offerings which We provide if You require them for the purposes of a business as defined in that Act. Where products or services are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this Section are subject to the limitations in that Act.
- A.5 Germany, Austria and Switzerland. Instead of Section 3, Your Additional Rights, the following applies: The limitations and exclusions specified in this Program License Agreement will not apply to damages caused by us with intention or gross negligence. We are not liable for assured characteristics.

- Section 4, General is revised as follows: The limitation on bringing a legal action is not applicable in case of tort by either Us or Your, or Our respective agents.
- A.6 Japan. All disputes with respect to this Program License Agreement shall be determined by Tokyo District Court, Japan.
- A.7 Italy. CONTRACTUAL TEXT SHOWN ONLY FOR ACKNOWLEDGMENT. CONTRACT MUST BE SIGNED TWICE (AS REQUIRED BY ITALIAN LAW) BEFORE ANY PROGRAM USE.
- A.8 Israel. Section 4, General is revised as follows: The limitation on bringing a legal action will be according to the law of limitation provided a notification concerning the cause of action was sent no more than two years after the cause of action arose or became known to plaintiff.
- A.9 Philippines. Venue for suit arising from this Program License Agreement shall be the proper courts of Makati, Metro Manila, Philippines.
- A.10 Ireland. Nothing in this Program License Agreement shall affect the statutory rights of consumers.
- A.11 Argentina. Customers in Argentina will receive a hardcopy of the Program License Agreement, including country unique terms for Argentina, when they request to register for the service and Program.
- A.12 Chile. Customers in Chile will receive a hardcopy of the Program License Agreement, including country unique terms for Chile, when they request to register for the service and Program.
- A.13 Greece. CONTRACTUAL TEXT SHOWN ONLY FOR ACKNOWLEDGMENT. CONTRACT MUST BE SIGNED (AS REQUIRED BY GREEK LAW) BEFORE ANY PROGRAM USE.
- A. 14 South Africa. This Program License Agreement will be governed by the laws of Republic of South Africa. The parties hereby consent to the jurisdiction of the Magistrates Court in respect of any action or proceedings which may be brought against either party in connection with this Program License Agreement, notwithstanding that such action or proceedings would otherwise be beyond such jurisdiction, without prejudice to the right of either party to institute any such proceedings in the Supreme Court having jurisdiction.
- A. 15 Turkey. In section 4, replace the words "two years" with the words "five years". You agree to give all required notices under this Agreement by calling 0212-280 0900 (ext 1777) or sending fax to 0212-278 0478 and confirming the same in writing to AT&T Global Iletisim Servisleri Limited Sirketi, Buyukdere Caddesi, Yapikredi Plaza, B Blok Kat 14, Levent 80613, Istanbul.
- A. 16 Central Europe & Russia. This Program License Agreement will be governed by the material laws of Austria. All disputes and controversies between the parties arising out of, or in connection with, this Agreement or its implementation, performance or interpretation, shall be finally settled under the Rules of Arbitration and Reconciliation of Arbitral Centre of the Federal Economic Chamber in Vienna (Vienna Rules), by three arbitrators appointed in accordance with said Rules. The arbitration shall be held in Vienna, Austria. The official language of the proceedings shall be English. The decision of the arbitrators shall be final and binding upon both parties and therefore, the parties pursuant to paragraph 598(2) of the Austrian Code of Civil Procedure, expressly waive the application of paragraph 595(1), figure 7 of said Code. The clauses set forth above shall, however, in no way limit our right to institute proceedings in any competent court.
- A.17 Malaysia. Any dispute arising in connection with this Agreement which cannot be settled by negotiation between the parties or their representative shall be submitted to arbitration in accordance with the Rules for Arbitration of Kuala Lumpur Regional Arbitration Center.
- A.18 Pakistan. This Program License Agreement will be governed by the laws of Islamic Republic of Pakistan.
- A.19 Taiwan. For the customers in Taiwan, the laws of Taiwan govern this Agreement. The liability for damages caused by willful or gross negligent conduct shall not be released or restricted by contract. In section 4, the clause reading "neither party may bring an action under this Program License Agreement more than two years after the cause of action arose." shall not be applied.
- A20 Brazil. This Program License Agreement is subject to Brazilian legislation and, especially,

to the norms of the Consumer Protection Law (Law n| 8.078/90), of the Law n| 9.609/98 and 9.610/98, and any contractual provisions not in accordance with applicable Brazilian legislation shall be deemed without effect, in particular, the regulations relating to copyrights, copyrights of the Programs, rights related to computer programs and rights of the consumer.

A.21. Spain. This Program Licence Agreement is subject to Spanish legislation and, specially to the Law 26/1984 dated on July 19th , for the Defense of the Consumers and Users.

Section 3 " Your Additional Rights", the following applies: The limitations and exclusions specified in this Program Licence Agreement will not apply to damages caused by us with intention or gross negligence as well for total or partial contract non-fulfilment or for our defective fulfilment.

Section 4 "General" should be read "fifteen years" instead of "two years."

version - March 26, 2012