

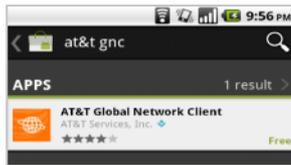
# AT&T Mobile Remote Access Services

## WiFi Quick Start Guide Android™

### Access AT&T's Global Wi-Fi Network

#### Requirements for Installation & Use

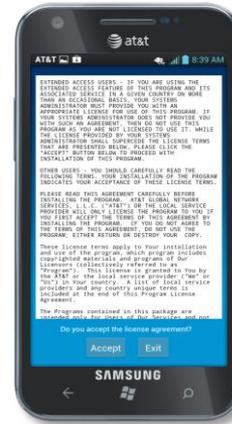
1. Requirements:
  - a. Compatible Android device with active Wi-Fi plan.
  - b. AT&T Global Network (AGN) Account Log On and Password. If you are missing any information, contact your Help Desk or Administrator.
2. Go to the Google Play Store on your device to download the AT&T Global Network Client or view it in a browser from <http://play.google.com>.
  - a. Select the "Play Store" app icon and search for "AT&T Global Network Client".
  - b. Screen Image you should see.



- c. Select the "AT&T Global Network Client" from the store.
- d. Select "Install" and then select "Accept & download".



3. After Installation, launch AT&T Global Network Client App and perform initial configuration.
  - a. Tap "AT&T Global Network Client" icon on App list.
  - b. Review and "Accept" the License Agreement.
  - c. After the App initialized hotspot list, the Enter Service Information screen will appear.
  - d. Enter your "AGN Account ID and User ID".
  - e. Confirm that the "Internet" option is selected under "Service" or select "Internet" under the "Service" pull down choices.
  - f. Screen Images you will see for accepting the License Agreement & initial configuration.



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## 4. Establish a Wi-Fi Connection to an AT&T Hotspot:

- a. With the Wi-Fi setting active on the device, launch the AT&T Global Network Client on your Application screen by tapping the “AT&T Global Network Client” icon (displayed below). If desired, you can move the app icon to the Home Screen.



- b. From the initial connection screen, tap the “Hotspots” button.
- c. You will see the following screen with the list of available Hotspots for your location.



- d. Tap the desired hotspot to associate to it. Tap the “back” key.
- e. From the initial connection screen, tap the “Connect” button.

- f. You will be prompted for your login credentials. Your account and User ID will be pre-populated.
- g. Enter your “password” and tap “Login” to connect.
- h. Screen images you should see.



- i. You should now be connected to the Internet through the AT&T global network of Wi-Fi hotspots.
- j. If you need assistance getting your connection established, please contact your Helpdesk. If your Helpdesk is not available you may contact the AT&T Global Customer Service Center (GCSC) at 800-556-3744. The GCSC is available 24 hours a day.
- k. Select “Disconnect” when you want to end your session.

