



APPENDIX H

NETWORX SERVICES VERIFICATION TEST PLAN

- H.1 Reserved
- **H.2 Narrative Requirements**
- H.2.a Standard Test Procedures (Section E.2.2)

The Networx Services Verification Test Plan shall detail the standard test procedures that will be used by the contractor to verify, at a minimum, that the services delivered under the contract meet the Key Performance Indicator (KPI)/Acceptable Quality Level (AQL) thresholds for the ordered service as specified in Section C.2, Technical Requirements, prior to delivering the ordered service to the customer. [E.2.2]

GSA and Agencies can expect their ordered Networx services to go through a
rigorous testing process.





H.2.b Process and Procedures (Section E.2.2)

The Networx Services Verification Test Plan shall describe the process and procedures for verification testing individual services ordered under the contract. [E.2.2].





H.2.c Change Procedures (Section E.2.2)

The Networx Services Verification Test Plan shall also describe the change procedures for adding service-specific test plan attachments. [E.2.2]
H.2.d Change Notification (Section E.2.2(1))
At a minimum the contractor must state: 1) how it proposes to notify the GSA PMO of any changes to its Networx Verification Test Plan, such as the addition of a service-specific test plan; [E.2.2(1)]





H.2.e Request Approval (Section E.2.2(1))

At a minimum the contractor must state: 2) how it plans to request and receive approval from GSA; [E.2.2(1)]

H.2.f Verification Testing (Section E.2.2)
The contractor shall detail in the Networx Services Verification Test Plan how it proposes to perform verification testing on any awarded service at the time of initial service delivery to an Agency. [E.2.2]
GSA and Agencies can expect high quality service for new Networx services
as proven with testing processes performed prior to delivering service to the
Agencies. Whenever an Agency orders a new Networx service, standard
testing occurs prior to delivery.





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