
APPENDIX P



KEY PERSONNEL, EASY REFERENCE CONTACT CHART

Appendix P provides the Government with an easy reference contact chart for each of our Key Personnel along with the contractor Points of Contact list as required by RFP section C.3.2.2.1.6.



ROLE	NAME	WORK TELEPHONE #	CELL TELEPHONE #	PAGER #	FAX #	E-MAIL	ADMINISTRATIVE ASSISTANT NAME	ADMINISTRATIVE ASSISTANT TELEPHONE #
Network Program Director	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Customer Service Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Transition Project Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Business Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Contracts Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Billing Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Network Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Service Ordering Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Security Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Training Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Small Business Manager	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]



KEY CONTACT ESCALATION LIST			
<i>Functions</i>	<i>Point of Contact</i>	<i>1st Escalation</i>	<i>2nd Escalation</i>
Network Program Management	[REDACTED]	[REDACTED]	[REDACTED]
Provisioning Orders	[REDACTED]	[REDACTED]	[REDACTED]
Identifying and Resolving Service Troubles and Complaints	[REDACTED]	[REDACTED]	[REDACTED]
Providing Customers with Status of Troubles and Resolution	[REDACTED]	[REDACTED]	[REDACTED]
Developing and Delivering Training	[REDACTED]	[REDACTED]	[REDACTED]
Conducting Billing Inquiries	[REDACTED]	[REDACTED]	[REDACTED]
Transition Project Management	[REDACTED]	[REDACTED]	[REDACTED]
Finance	[REDACTED]	[REDACTED]	[REDACTED]
Contracting	[REDACTED]	[REDACTED]	[REDACTED]
Account Management (business development and sales)	[REDACTED]	[REDACTED]	[REDACTED]
Security and National Security/Emergency Planning (NS/EP)	[REDACTED]	[REDACTED]	[REDACTED]
Technicians Who Perform Work at Government Sites	[REDACTED]	[REDACTED]	[REDACTED]