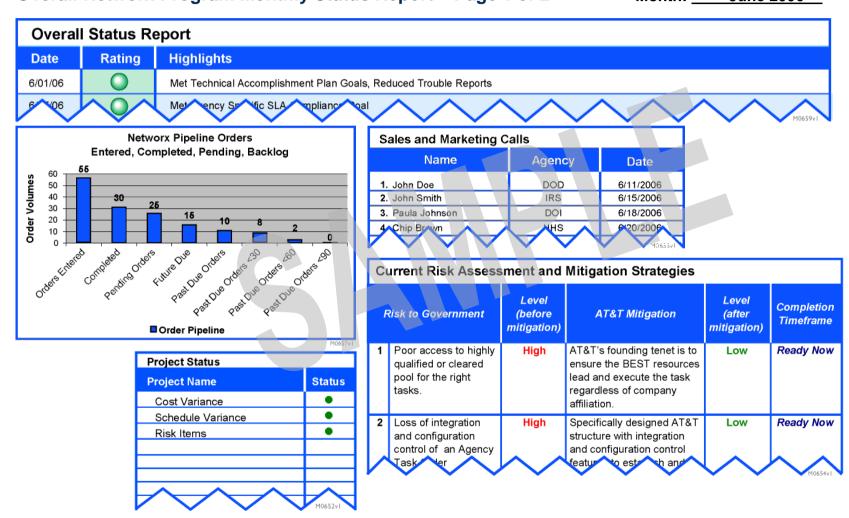
APPENDIX J

NETWORX

UNIVERSAL

SOLICITATION TQC-JTB-05-0001 Overall Networx Program Monthly Status Report - Page 1 of 2

June 2006 Month:





Trouble Reports

Networx Tickets

Networx Tickets

Networx Tickets S***Qpen

Received

Closed

UNIVERSAL

June 2006

UNI Manager

Application

2

2

SOLICITATION TQC-JTB-05-0001

June 2006

ISB Web

Applications

0

0

Overall Networx Program Monthly Status Report - Page 2 of 2



June 2006

		Tec
June 2006 GMIS Application	TOTALS	
		1 . V
0	2	2 . T
•		3. C
0	2	4 . P
0	0	F

Technical Accomplishment Plan		
Task	Date	
1. Verify OSS path	6/5/2006	
2. Transition plans initiated of DOI and HHS	6/12/2006	
3. Complete engineering for DOD and IRS	6/15/2006	
4. Provided postsales support for optimization of exportunities for IRS DC locations	6/20/2006	

AGENCY SPECIFIC NETWORX SLA COMPLIANCE REPORT Agency Name: AGENCY A Service Name: Internet Protect

Monthly Scorecard Report Period: June 1-30, 2006 Report Date: July 10, 2006

Month:

Current APR Mav June/05 2005 2005 Owner/ Service Service Month **Trend** 2005 Comments/ YTD SLA Data YTD YTD YTD YE AQL Name (6/05) **Corrective Actions** Level Gauge Steward Actuals **Actuals** Status Status Outlook Actuals H. Beebe/ Without Internet Û 2.8 3.1 3.0 < 4 hrs. 3.1 3.5 J. Doe Time to Protect Dispatch Restore With H. Beebe/ Internet Û 5.1 6.0 6 < 8 hrs. 6.2 6.5 Dispatch J. Doe Protect Internet H. Beebe/ Routine Û 99.97% 99.97% 99.96% 99.95% 99.98% 99.99% Protect J. Doe Availability Internet Beebe/ 9.9949