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# ***APPENDIX I***



# **Networx Universal Program**

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**Contract Number TQC-JTB-05-0001**

***User Documentation for Secure, Web-  
Based Query Access to  
Networx Inventory  
Version 1.0 of Query Interface***

**December 13, 2006**

*Prepared by*

AT&T  
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USA

## REVISION HISTORY


VERSION NUMBER	OWNER	APPROVERS	DATE APPROVED	VERSION NOTES (CHANGES MADE)
Issue 1.0				Initial Version at Award



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## INTRODUCTION

AT&T's web-based customer service portal, **BusinessDirect**®.

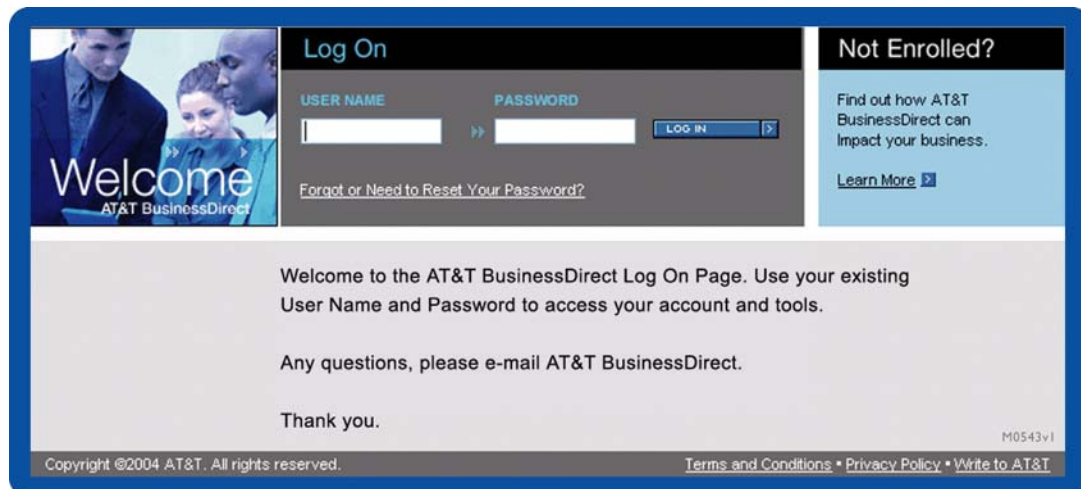
## URL TO BE USED

**BusinessDirect:** [www.businessdirect.att.com](http://www.businessdirect.att.com)

## ACCESSING

After users access the **BusinessDirect** URL, the **BusinessDirect Log On** window will be displayed.

1. Enter a User Name and Password. Select the **Log In** command button.



Welcome  
AT&T BusinessDirect

**Log On**

USER NAME      PASSWORD

           **LOG IN**

[Forgot or Need to Reset Your Password?](#)

**Not Enrolled?**

Find out how AT&T BusinessDirect can impact your business.

[Learn More](#)

Welcome to the AT&T BusinessDirect Log On Page. Use your existing User Name and Password to access your account and tools.

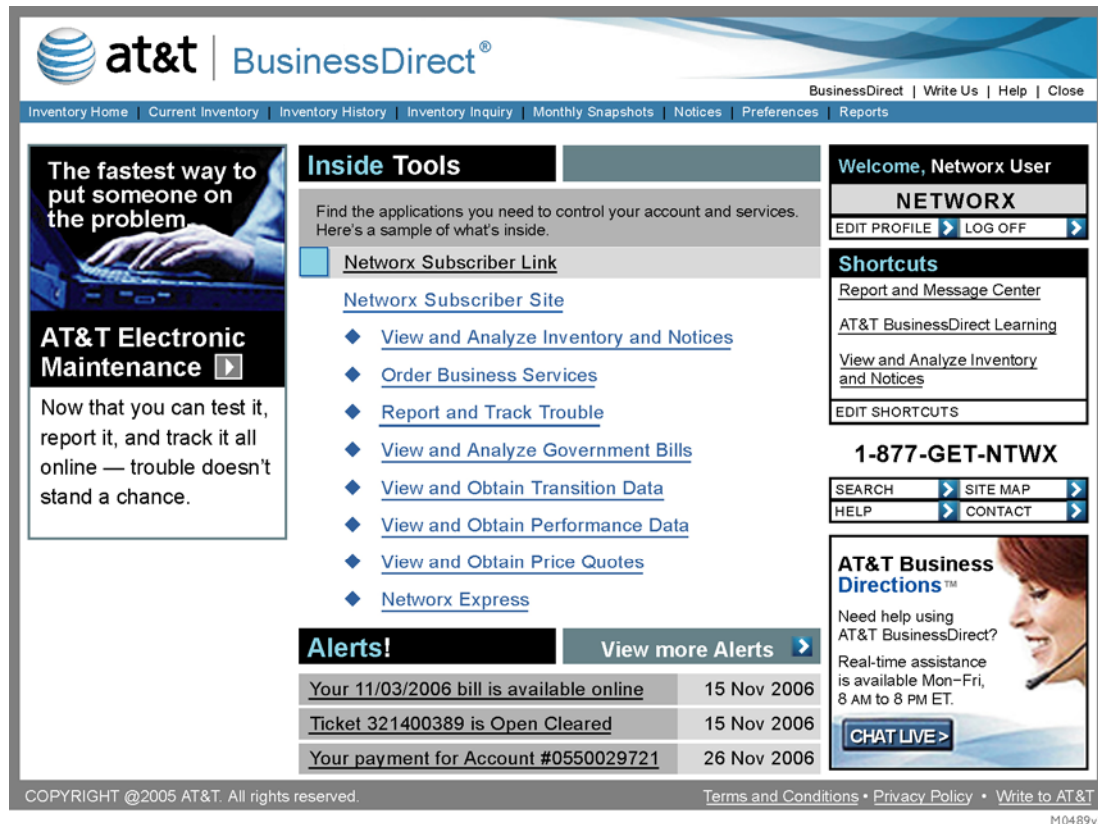
Any questions, please e-mail AT&T BusinessDirect.

Thank you.

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Figure 1: **BusinessDirect** Log On Window.

BusinessDirect



**at&t | BusinessDirect®**

BusinessDirect | Write Us | Help | Close

Inventory Home | Current Inventory | Inventory History | Inventory Inquiry | Monthly Snapshots | Notices | Preferences | Reports

**The fastest way to put someone on the problem**

**AT&T Electronic Maintenance**

Now that you can test it, report it, and track it all online — trouble doesn't stand a chance.

**Inside Tools**

Find the applications you need to control your account and services. Here's a sample of what's inside.

[Networkx Subscriber Link](#)

[Networkx Subscriber Site](#)

- View and Analyze Inventory and Notices
- Order Business Services
- Report and Track Trouble
- View and Analyze Government Bills
- View and Obtain Transition Data
- View and Obtain Performance Data
- View and Obtain Price Quotes
- Networkx Express

**Alerts!**

[View more Alerts](#)

Your 11/03/2006 bill is available online	15 Nov 2006
Ticket 321400389 is Open Cleared	15 Nov 2006
Your payment for Account #0550029721	26 Nov 2006

**Welcome, Networkx User**

**NETWORK**

[EDIT PROFILE](#) [LOG OFF](#)

**Shortcuts**

[Report and Message Center](#)

[AT&T BusinessDirect Learning](#)

[View and Analyze Inventory and Notices](#)

[EDIT SHORTCUTS](#)

**1-877-GET-NTWX**

[SEARCH](#) [SITE MAP](#)

[HELP](#) [CONTACT](#)

**AT&T Business Directions™**

Need help using AT&T BusinessDirect?

Real-time assistance is available Mon-Fri, 8 AM to 8 PM ET.

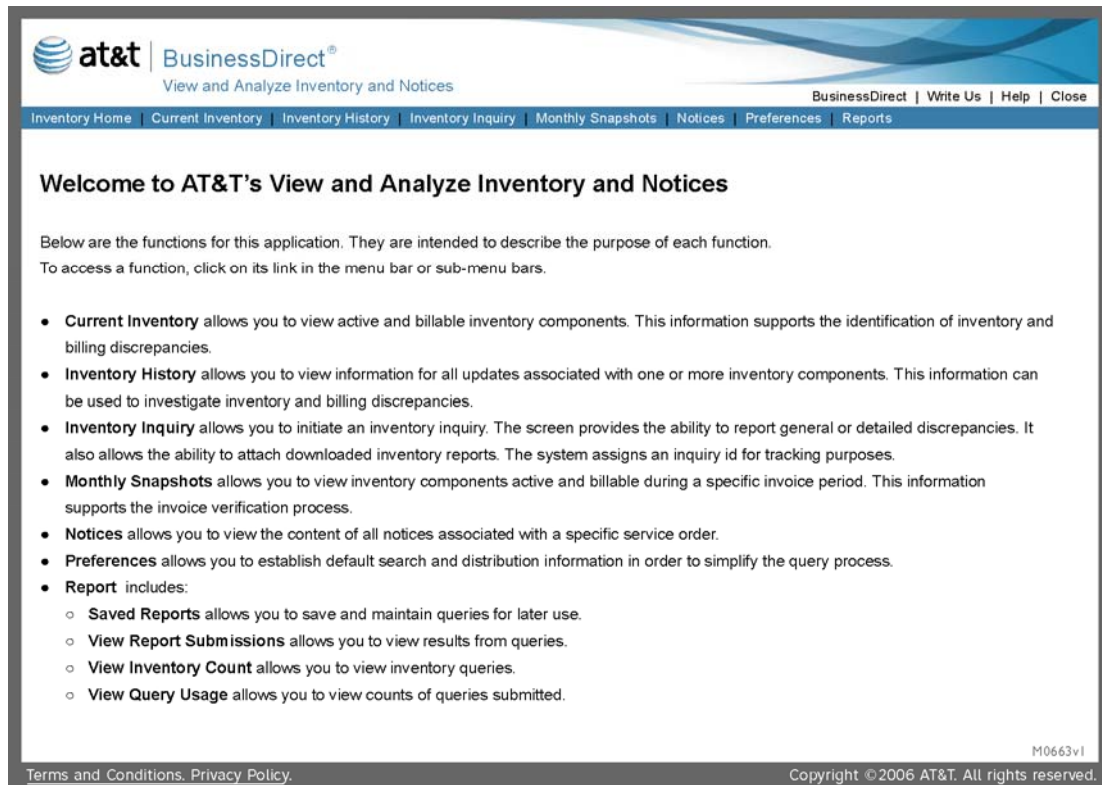
[CHAT LIVE](#)

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M0489v3

Figure 2: BusinessDirect Home Page.





**at&t BusinessDirect®**  
View and Analyze Inventory and Notices

BusinessDirect | Write Us | Help | Close

[Inventory Home](#) | [Current Inventory](#) | [Inventory History](#) | [Inventory Inquiry](#) | [Monthly Snapshots](#) | [Notices](#) | [Preferences](#) | [Reports](#)

## Welcome to AT&T's View and Analyze Inventory and Notices

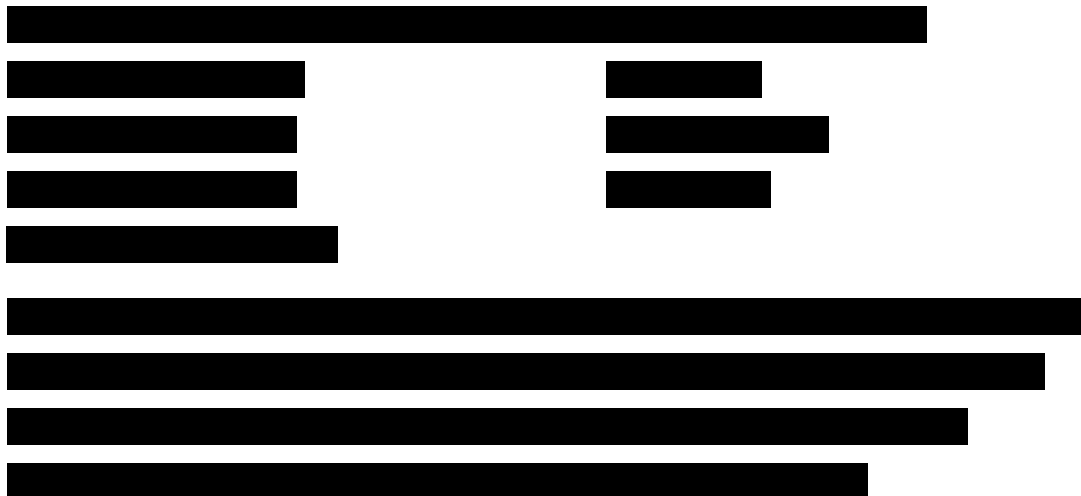
Below are the functions for this application. They are intended to describe the purpose of each function. To access a function, click on its link in the menu bar or sub-menu bars.

- **Current Inventory** allows you to view active and billable inventory components. This information supports the identification of inventory and billing discrepancies.
- **Inventory History** allows you to view information for all updates associated with one or more inventory components. This information can be used to investigate inventory and billing discrepancies.
- **Inventory Inquiry** allows you to initiate an inventory inquiry. The screen provides the ability to report general or detailed discrepancies. It also allows the ability to attach downloaded inventory reports. The system assigns an inquiry id for tracking purposes.
- **Monthly Snapshots** allows you to view inventory components active and billable during a specific invoice period. This information supports the invoice verification process.
- **Notices** allows you to view the content of all notices associated with a specific service order.
- **Preferences** allows you to establish default search and distribution information in order to simplify the query process.
- **Report** includes:
  - **Saved Reports** allows you to save and maintain queries for later use.
  - **View Report Submissions** allows you to view results from queries.
  - **View Inventory Count** allows you to view inventory queries.
  - **View Query Usage** allows you to view counts of queries submitted.

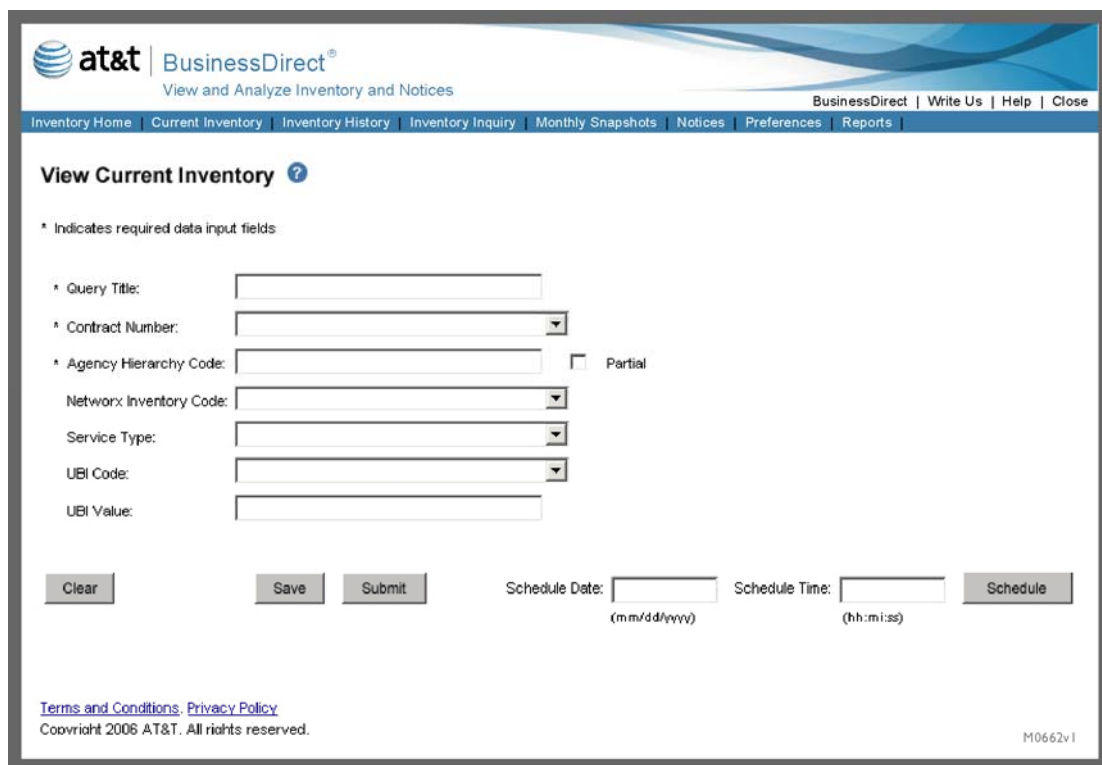
M0663v1

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Figure 3: *View and Analyze Inventory and Notices* Home Page.



## CURRENT INVENTORY



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View and Analyze Inventory and Notices

BusinessDirect | Write Us | Help | Close

Inventory Home | Current Inventory | Inventory History | Inventory Inquiry | Monthly Snapshots | Notices | Preferences | Reports

### View Current Inventory ?

\* Indicates required data input fields:

\* Query Title:

\* Contract Number:

\* Agency Hierarchy Code:  ☐ Partial

Network Inventory Code:

Service Type:

UBI Code:

UBI Value:

Clear Save Submit

Schedule Date:  Schedule Time:  Schedule

(mm/dd/yyyy) (hh:mm:ss)

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Figure 4: View Current Inventory Window

[illegible]

**Table 1: Field Descriptions for the View Current Inventory Window.**

A horizontal bar chart consisting of 18 black bars of varying lengths. The bars are arranged in a single column, with the longest bar in the middle and the shortest bars at the top and bottom. The lengths of the bars represent a distribution of data, with the longest bar in the middle and the shortest bars at the top and bottom.

[REDACTED]

[REDACTED]

Network Inventory Code	Bandwidth	ICB Case Number	Service Order Number	UBI Code	UBI Value	Quantity	Unit Price
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
LSNGCA0KAFR	1536kbps		060000041	CRC	DHEM371344 ATI		100.0

<< Previous    Page 1 of 1    Go to page:     Go    Next >>    Records per page:  100    Set

Print    Download    Distribute

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M0669v1

Figure 5: Query Results Display

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

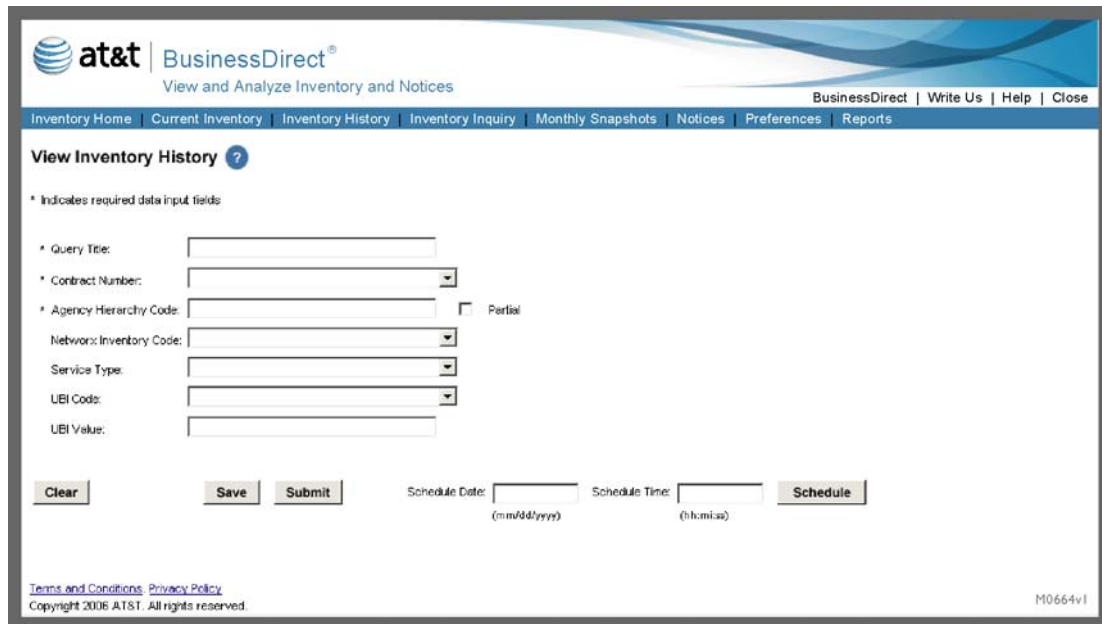
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

## **INVENTORY HISTORY**



at&t | BusinessDirect®  
View and Analyze Inventory and Notices

BusinessDirect | Write Us | Help | Close

Inventory Home | Current Inventory | Inventory History | Inventory Inquiry | Monthly Snapshots | Notices | Preferences | Reports

**View Inventory History** ?

\* Indicates required data input fields

\* Query Title:

\* Contract Number:

\* Agency Hierarchy Code:  ☐ Partial

Network Inventory Code:

Service Type:

UBI Code:

UBI Value:

Schedule Date:  (mm/dd/yyyy) Schedule Time:  (hh:mm:ss)

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Figure 6: *View Inventory History* Window.

FIELD NAME	DESCRIPTION



FIELD NAME	DESCRIPTION
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

**Table 2: Field Descriptions for the View Inventory History Window.**



<u>Network Inventory Code</u>	<u>Bandwidth</u>	<u>ICB Case Number</u>	<u>Service Order Number</u>	<u>UBI Code</u>	<u>UBI Value</u>	<u>Quantity</u>	<u>Unit Price</u>
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
LSNGCA0KAFR	1536kbps		060000041	CRC	DHEM371344 ATI		100.0

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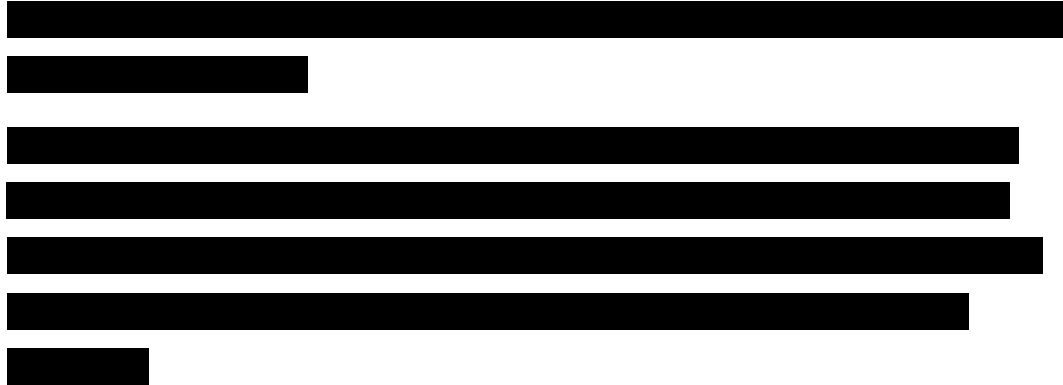
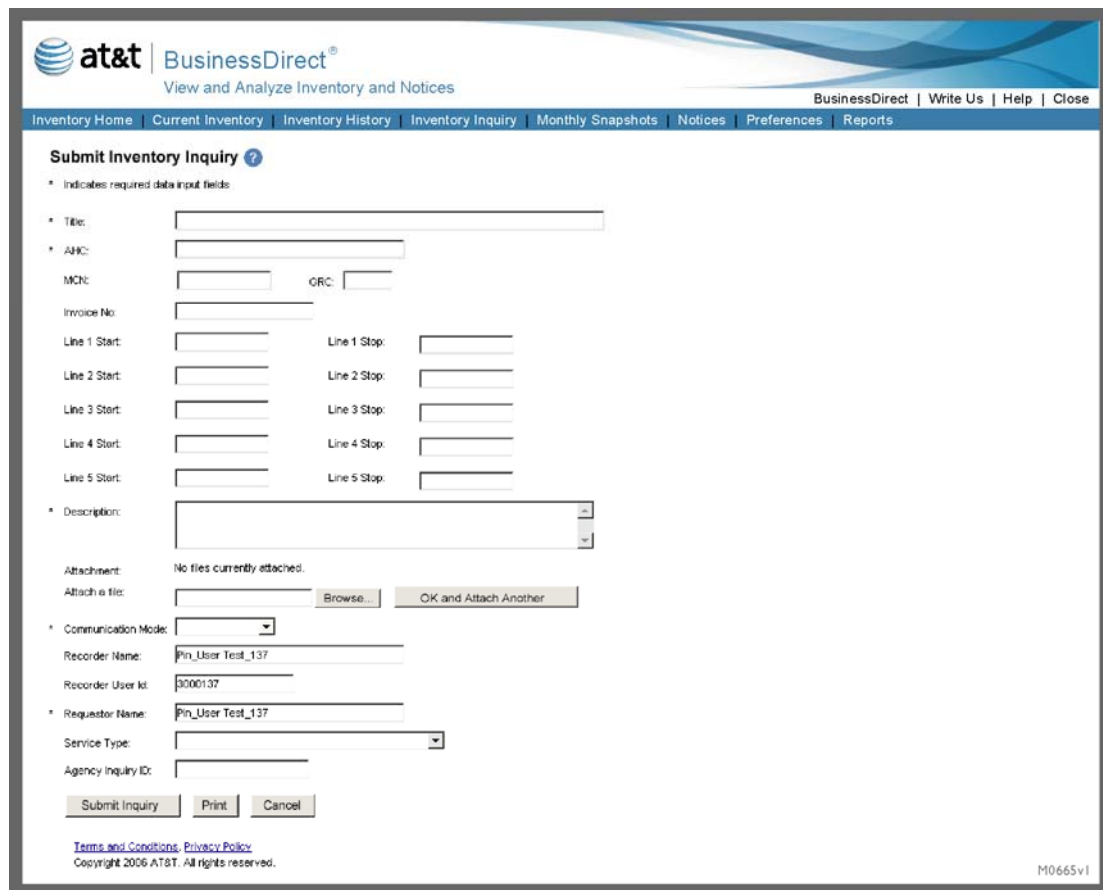
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### Figure 7: Query Results Display

[illegible]

## **INVENTORY INQUIRY**

The screenshot shows the 'Submit Inventory Inquiry' window within the AT&T BusinessDirect interface. The window has a blue header with the AT&T logo and 'BusinessDirect' text. Below the header is a navigation bar with links: Inventory Home, Current Inventory, Inventory History, Inventory Inquiry (selected), Monthly Snapshots, Notices, Preferences, and Reports. The main content area is titled 'Submit Inventory Inquiry' with a help icon. It contains several input fields and sections:

- Title:** A text input field.
- AKIC:** A text input field.
- MCN:** A text input field.
- ORC:** A text input field.
- Invoice No.:** A text input field.
- Line 1 Start/Stop:** Two text input fields.
- Line 2 Start/Stop:** Two text input fields.
- Line 3 Start/Stop:** Two text input fields.
- Line 4 Start/Stop:** Two text input fields.
- Line 5 Start/Stop:** Two text input fields.
- Description:** A large text area with a scroll bar.
- Attachment:** A section with the text 'No files currently attached.' and a button 'Attach a file:'. Below this is a 'Browse...' button and an 'OK and Attach Another' button.
- Communication Mode:** A dropdown menu.
- Recorder Name:** A text input field with the value 'Pin\_User Test\_137'.
- Recorder User Id:** A text input field with the value '3000137'.
- Requester Name:** A text input field with the value 'Pin\_User Test\_137'.
- Service Type:** A dropdown menu.
- Agency Inquiry ID:** A text input field.

At the bottom of the form are three buttons: 'Submit Inquiry', 'Print', and 'Cancel'. Below the buttons are links for 'Terms and Conditions' and 'Privacy Policy', and a copyright notice: 'Copyright 2006 AT&T. All rights reserved.' The window title bar at the bottom right shows 'M0665v1'.

**Figure 8: Submit Inventory Inquiry Window.**





[illegible]

**Table 3: Field Descriptions for the *Submit Inventory Inquiry* Window.**

A horizontal bar chart consisting of 12 black bars of varying lengths. The bars are arranged vertically, with the longest bar in the middle and the shortest bar near the bottom. The lengths of the bars, from top to bottom, are approximately: 70%, 45%, 100%, 85%, 65%, 95%, 100%, 10%, 75%, 88%, 92%, and 72%.

Bar Index	Approximate Length (%)
1	70
2	45
3	100
4	85
5	65
6	95
7	100
8	10
9	75
10	88
11	92
12	72

## MONTHLY SNAPSHOTS

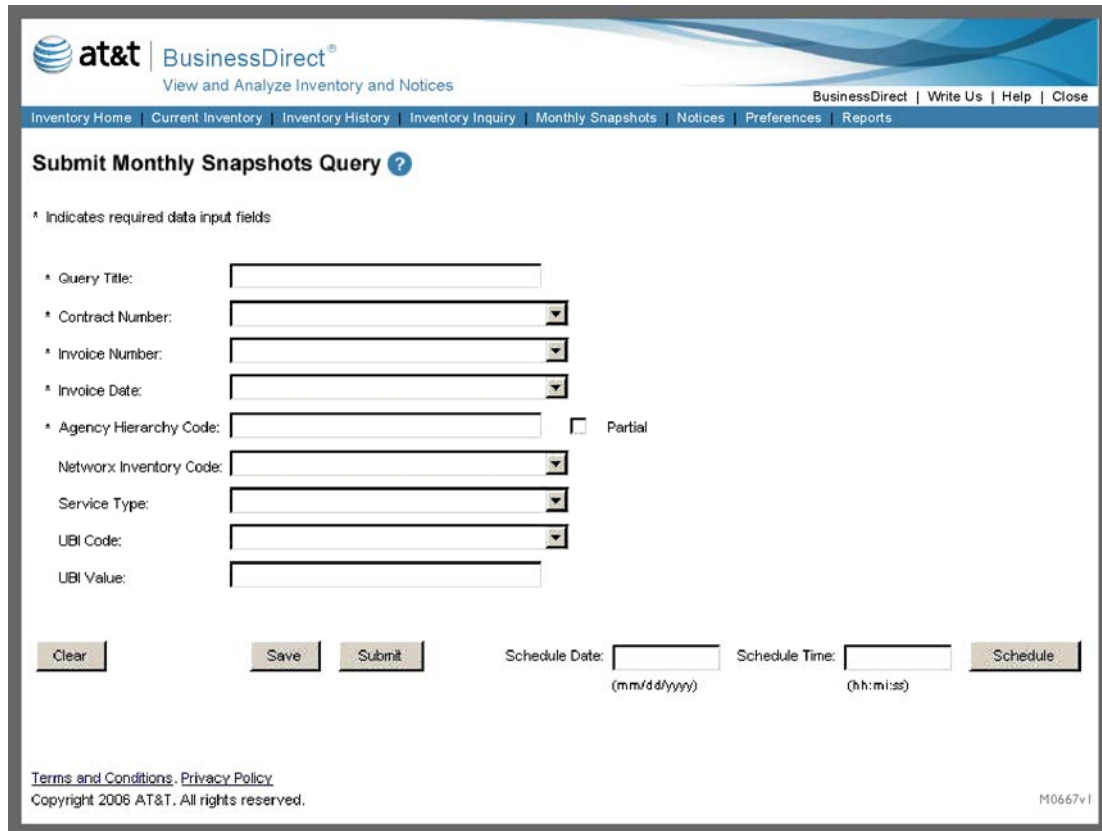
\_\_\_\_\_

\_\_\_\_\_

[REDACTED]

[REDACTED]

[REDACTED]



**Submit Monthly Snapshots Query** ?

\* Indicates required data input fields:

\* Query Title:

\* Contract Number:

\* Invoice Number:

\* Invoice Date:

\* Agency Hierarchy Code:  ☐ Partial

Networkx Inventory Code:

Service Type:

UBI Code:

UBI Value:

Schedule Date:  (mm/dd/yyyy) Schedule Time:  (hh:mm:ss)

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**Figure 9: Submit Monthly Snapshots Query Window.**

[REDACTED]

[REDACTED]

FIELD NAME	DESCRIPTION
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
Service Type	[REDACTED]
[REDACTED]	[REDACTED]



FIELD NAME	DESCRIPTION

**Table 4: Field Descriptions for the Submit Monthly Snapshots Query Window.**



<u>Network Inventory Code</u>	<u>Bandwidth</u>	<u>ICB Case Number</u>	<u>Service Order Number</u>	<u>UBI Code</u>	<u>UBI Value</u>	<u>Quantity</u>	<u>Unit Price</u>
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
LSNGCA0KAFR	1536kbps		060000041	CRC	DHEM371344 ATI		100.0

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**Figure 10: Monthly Snapshots Query Display**

A series of horizontal black bars of varying lengths, representing redacted text. The bars are arranged in a list-like fashion, with some bars being longer than others, suggesting different levels of redaction or different types of information being withheld. The bars are solid black and have no text or other markings on them.

## NOTICES

[REDACTED]

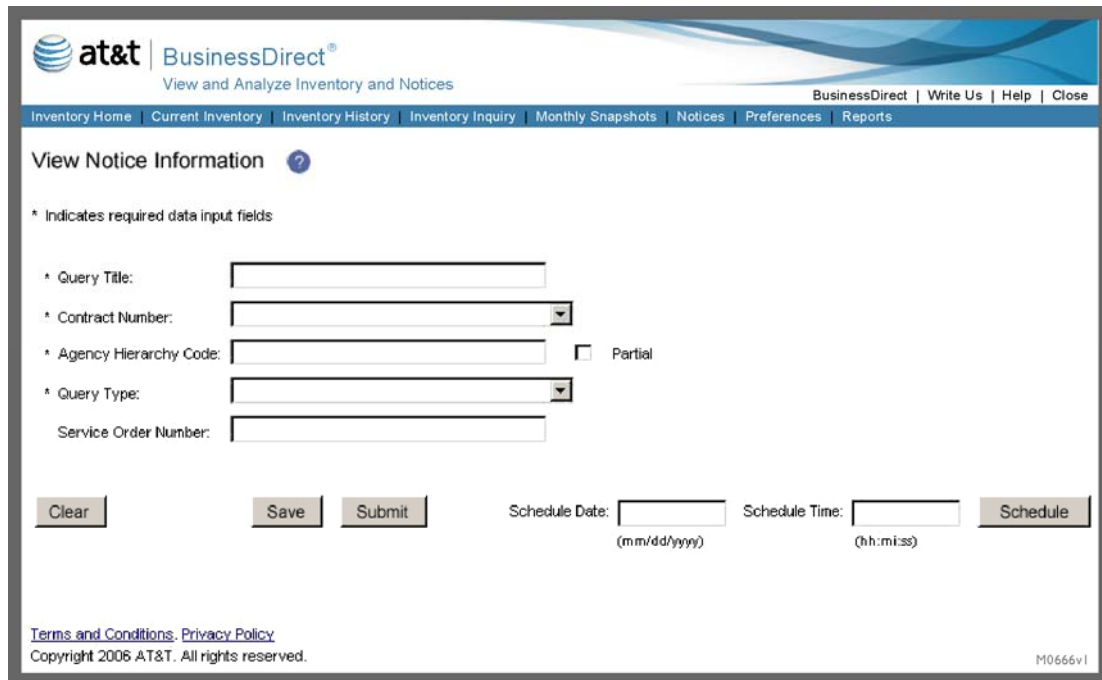
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



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View and Analyze Inventory and Notices

BusinessDirect | Write Us | Help | Close

Inventory Home | Current Inventory | Inventory History | Inventory Inquiry | Monthly Snapshots | Notices | Preferences | Reports

### View Notice Information ?

\* Indicates required data input fields

\* Query Title:

\* Contract Number:

\* Agency Hierarchy Code:  ☐ Partial

\* Query Type:

Service Order Number:

Clear Save Submit

Schedule Date:  Schedule Time:  Schedule

(mm/dd/yyyy) (hh:mm:ss)

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Figure 11: View Notice Information Window.

[REDACTED]

[REDACTED]

FIELD NAME	DESCRIPTION
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]





<u>Network Inventory Code</u>	<u>Bandwidth</u>	<u>ICB Case Number</u>	<u>Service Order Number</u>	<u>UBI Code</u>	<u>UBI Value</u>	<u>Quantity</u>	<u>Unit Price</u>
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
ELZBNJ09CT4	1536kbps		060000041	CRC	DHEM371344 ATI		100.0
LSNGCA0KAFR	1536kbps		060000041	CRC	DHEM371344 ATI		100.0

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**Figure 12: View Notice Information Query Display**


A series of horizontal black bars of varying lengths, representing redacted text. The bars are arranged in a list-like fashion, with some bars being longer than others, indicating different amounts of redacted content for each item.

## PREFERENCES

[REDACTED]

[REDACTED]




**BusinessDirect®**  
View and Analyze Inventory and Notices

[BusinessDirect](#) | [Write Us](#) | [Help](#) | [Close](#)

[Inventory Home](#) | [Current Inventory](#) | [Inventory History](#) | [Inventory Inquiry](#) | [Monthly Snapshots](#) | [Notices](#) | [Preferences](#) | [Reports](#)

## Preferences ?

### Select Available Fields to add to Field List

Indicates required display fields

Select Screen

Available Fields	Actions	Displayed Fields
City	<input type="button" value="Add -&gt;"/>	Agency Hierarchy Code
SOC	<input type="button" value="Add All --&gt;"/>	Access Provisioning
	<input type="button" value="Move Up ^"/>	Access Type
	<input type="button" value="Move Down v"/>	Street Address 1
		Street Address 2
		Bandwidth
		ICB Case Number
		CLP
		Calling Card Number
		Clin
		Clin Description
		Contract Number
	<input type="button" value="Remove"/>	<input type="button" value="Remove All"/>

### Sort Information

1st Field <input type="text"/>	1st Field Sort Order <input type="text" value="ascending"/>
2nd Field <input type="text"/>	2nd Field Sort Order <input type="text" value="ascending"/>
3rd Field <input type="text"/>	3rd Field Sort Order <input type="text" value="ascending"/>

### Distribution

Type  Transport

Maintain Entries

Name:

Address 1:

Address 2:

City, State, Zip:

Email:

Server:

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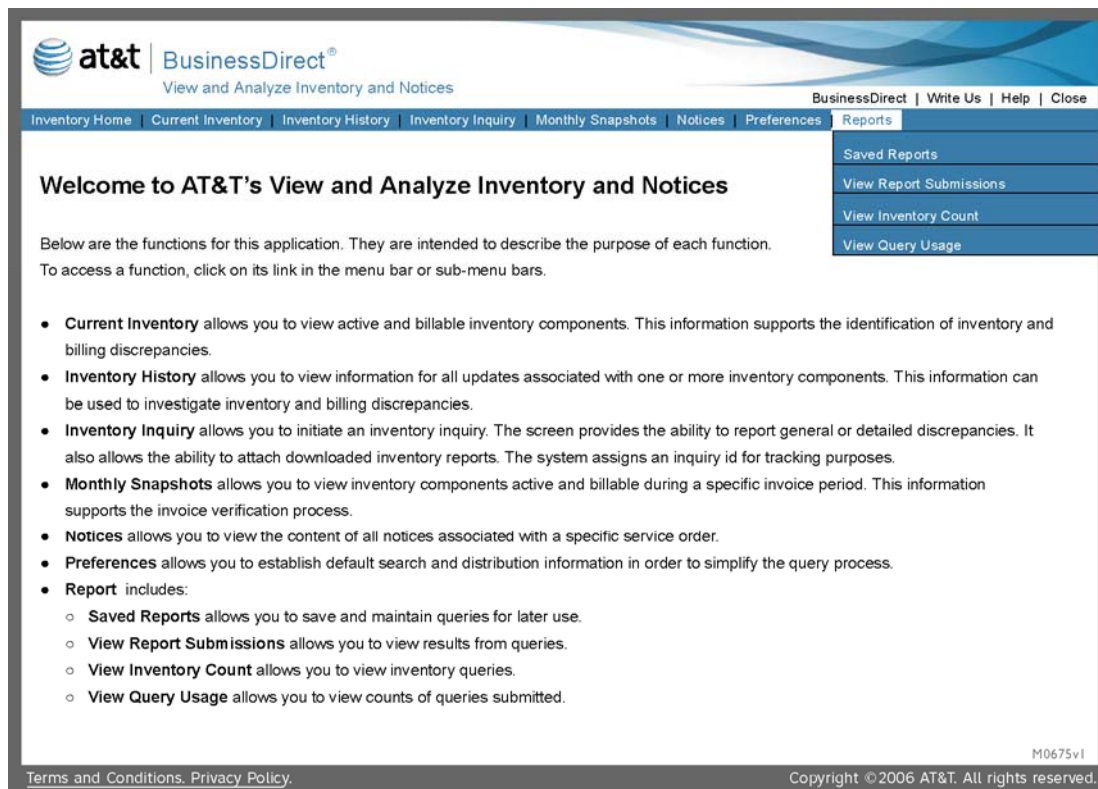
M0668v1

Figure 13: Preferences Window.



Bar Index	Approximate Length (%)
1	95
2	60
3	40
4	100
5	100
6	100
7	35
8	100
9	98
10	25
11	98
12	15
13	98
14	98
15	95
16	65
17	100
18	100
19	5
20	98
21	20
22	75
23	35
24	85
25	70

\_\_\_\_\_



**at&t BusinessDirect®**  
View and Analyze Inventory and Notices

BusinessDirect | Write Us | Help | Close

Inventory Home | Current Inventory | Inventory History | Inventory Inquiry | Monthly Snapshots | Notices | Preferences | Reports

## Welcome to AT&T's View and Analyze Inventory and Notices

Below are the functions for this application. They are intended to describe the purpose of each function. To access a function, click on its link in the menu bar or sub-menu bars.

- **Current Inventory** allows you to view active and billable inventory components. This information supports the identification of inventory and billing discrepancies.
- **Inventory History** allows you to view information for all updates associated with one or more inventory components. This information can be used to investigate inventory and billing discrepancies.
- **Inventory Inquiry** allows you to initiate an inventory inquiry. The screen provides the ability to report general or detailed discrepancies. It also allows the ability to attach downloaded inventory reports. The system assigns an inquiry id for tracking purposes.
- **Monthly Snapshots** allows you to view inventory components active and billable during a specific invoice period. This information supports the invoice verification process.
- **Notices** allows you to view the content of all notices associated with a specific service order.
- **Preferences** allows you to establish default search and distribution information in order to simplify the query process.
- **Report** includes:
  - **Saved Reports** allows you to save and maintain queries for later use.
  - **View Report Submissions** allows you to view results from queries.
  - **View Inventory Count** allows you to view inventory queries.
  - **View Query Usage** allows you to view counts of queries submitted.

M0675v1

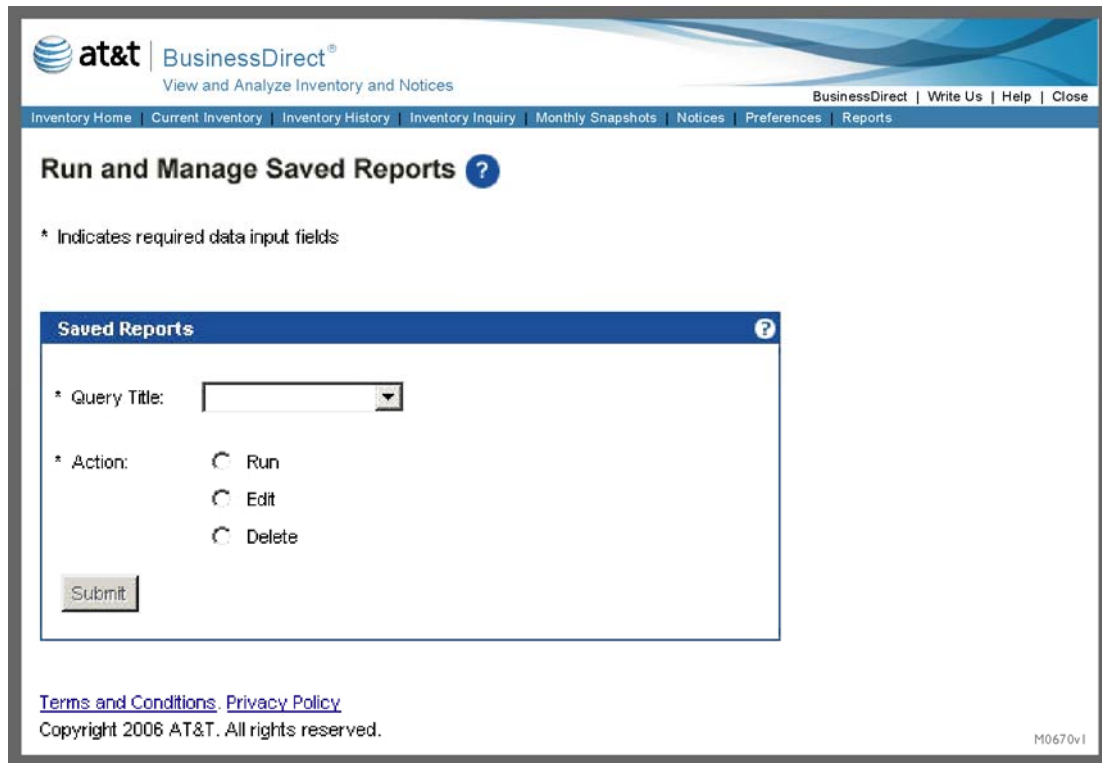
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Figure 14: Reports Submenu Display.



## Run and Manage Saved Reports





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View and Analyze Inventory and Notices

BusinessDirect | Write Us | Help | Close

Inventory Home | Current Inventory | Inventory History | Inventory Inquiry | Monthly Snapshots | Notices | Preferences | Reports

## Run and Manage Saved Reports ?

\* Indicates: required data input fields

**Saved Reports** ?

\* Query Title:


\* Action: ☐ Run ☐ Edit ☐ Delete

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Figure 15: *Run and Manage Saved Reports* Window.

## View Reports Submissions



View and Analyze Inventory and Notices

[BusinessDirect](#) | [Write Us](#) | [Help](#) | [Close](#)

[Inventory Home](#) | [Current Inventory](#) | [Inventory History](#) | [Inventory Inquiry](#) | [Monthly Snapshots](#) | [Notices](#) | [Preferences](#) | [Reports](#)

### View Report Submissions ?

Action	Number	Type	Status	Result	Submitted	Completed	Title
<a href="#">View</a> <a href="#">Delete</a>	0000001	History	Completed	Information returned	15/16/2006 13:14:55	15/16/2006 15:14:55	Port History for 1234567
<a href="#">View</a> <a href="#">Delete</a>	0000002	Snapshot	Error	No Information found	15/16/2006 13:14:55	15/16/2006 15:14:55	DOE snapshot
<a href="#">View</a> <a href="#">Delete</a>	0000003	Current	Completed	Information returned	15/16/2006 13:14:55	15/16/2006 15:14:55	DOJ current

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Figure 16: View Report Submissions Window.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

## View Inventory Count

[REDACTED]

[REDACTED]

[REDACTED]

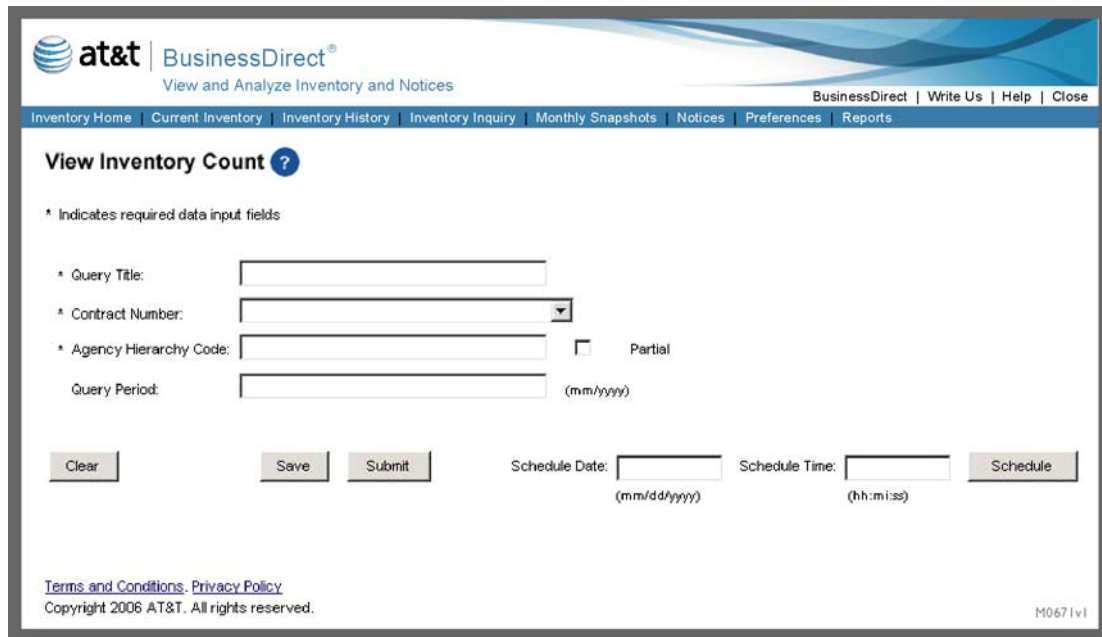


Figure 17: View Inventory Count Window.

FIELD NAME		DESCRIPTION	

Table 6: Field Descriptions for View Inventory Count Window.




*Use or disclosure of data contained on this sheet  
is subject to the restriction on the title page of this proposal*

## View Query Usage

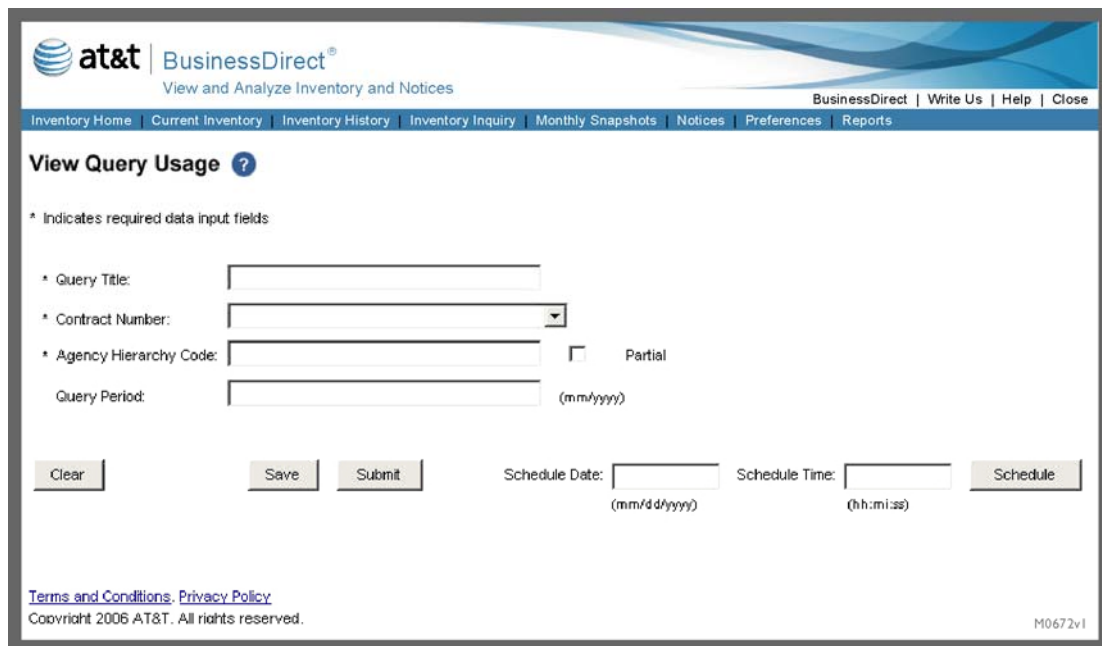


Figure 18: View Query Usage Window.

FIELD NAME	DESCRIPTION

Table 7: Field Descriptions for the View Query Usage Window.






Bar Index	Approximate Length (%)
1	85
2	95
3	65
4	98
5	75
6	80
7	98
8	92
9	70
10	30
11	98
12	35
13	90
14	95
15	92
16	100
17	98
18	10
19	98
20	80
21	75
22	60
23	98
24	92
25	35

## Archived Data

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

## MAIN MENU BAR ITEMS

[REDACTED]

- BusinessDirect

[REDACTED]

[REDACTED]

[REDACTED]

## BusinessDirect®

[REDACTED] BusinessDirect [REDACTED]

## Write Us

[REDACTED]

[REDACTED]

[REDACTED]

## Help

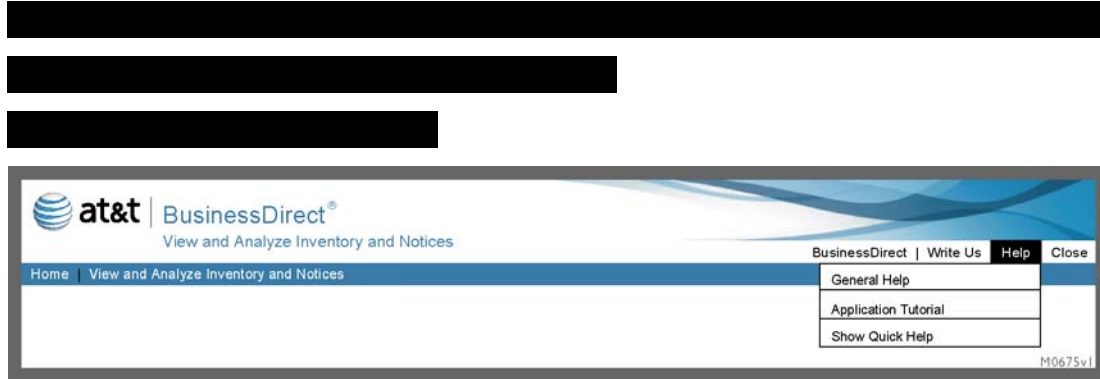


Figure 19: Help Menu.



## Close



## EXITING VIEW AND ANALYZE INVENTORY AND NOTICES



## Legal Page

[REDACTED]

[REDACTED]

### NOTICE

[REDACTED]

[REDACTED]

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