

1.9 Access Arrangement - Contract Modifications

This section has been added to Networx Contract to document Access Arrangement contract modifications.

1.9.1 [REDACTED] Arrangement

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

1.9.2 Access Arrangements – Emergency Communications Solutions (ECS)

AT&T's ECS provides Agencies a diverse set of mobile communications access solutions, management, and support planning services to quickly restore Agency communications emergency during a disaster.

Emergency Communications Solutions offers Agencies contingency communications preparation in three broad areas:

- **Recovery planning** – [REDACTED]
[REDACTED]
- **Readiness planning** – [REDACTED]
[REDACTED]
[REDACTED]

- **Implementation** – [REDACTED]
[REDACTED]
[REDACTED]

Emergency Communications Services is available to Networx Customers that purchase the NBIP-VPNS Premier Service, as described in Section 1.4.9.

1.9.2.1 Emergency Communications Solutions (ECS) – Service Description

In the event of an emergency, AT&T will provide essential Agency personnel with secondary communications [REDACTED] via a choice of technologies and configurations.

ECS mobile solutions provide or support a [REDACTED] [REDACTED] for connection to mobile trailer offices (Agency provided, if required) or other Agency personnel work areas. The solutions provide VPN termination functionality. ECS are dedicated Agency facilities that [REDACTED] [REDACTED] due to non-Agency congestion during an emergency situation. AT&T's ECS strives to protect Agency information and provides adequate performance characteristics to support [REDACTED]
[REDACTED]

Disaster Recovery Plan

AT&T shall maintain a Disaster Recovery Plan (DRP) and work with the Agency disaster recovery organization to tailor and customize their DRP(s) to support Agency operational needs in a given region. AT&T shall be responsible for updates to the plan(s) periodically or as operational changes require. The DRP shall include detailed information on the following topics:

[REDACTED]
[REDACTED]

[REDACTED]

Readiness and Implementation

AT&T shall be responsible for the Readiness and Implementation of Agency communications systems in a [REDACTED] emergency. Readiness functionality will include [REDACTED]

[REDACTED] Implementation functionality will include [REDACTED]

Emergency Communications Solutions (ECS) [REDACTED] Agency's emergency site. [REDACTED]

[REDACTED]

1.9.2.2 Emergency Communications Solutions (ECS) – Solution Configurations

ECS Technologies

Equipment configurations are determined at the time of Agency order and may consist of the following elements for various portable communications technologies:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Table 1.9.2-2 indicates the primary attributes of the offered Emergency Communications Solutions, by technology offered.

TECHNOLOGY	PRIMARY ATTRIBUTES
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

Table 1.9.2-2: ECS Communications Technologies.
[REDACTED]

ECS for Available and Unavailable Agency Sites

ECS includes the equipment and/or services required to connect the ECS to

[REDACTED]

[REDACTED]

1.9.3 Custom Access Arrangements

AT&T has a long history of supporting critical national infrastructure requirements and will work with the Customer to understand specific requirements for access, POP diversity and availability. AT&T provisions the access, and operates and manages the access links based on the engineering rules provided by the Customer and agreed to by AT&T, taking onto consideration the following factors:

- Site location supporting critical and non-critical traffic and applications.
- Current traffic volume and future traffic growth.
- Access diversity to support the service availability.

Due to the intricacy of providing dual-entrance and/or highly-available access facilities, custom access arrangements may be required to address the access factors described above. A custom access arrangement is applicable when one or more of the following conditions are present:

1. An access arrangement is not available and, at the request of the Customer, AT&T provides a custom access arrangement service through the implementation, rearrangement or relocation of physical plant solely for the Customer-requested custom access arrangement.
2. At the request of the Customer, AT&T creates a custom access arrangement using a route (customer prem to LEC SWC, LEC SWC to Alternate AT&T POP or some other type of route) other than that which AT&T would otherwise utilize in order to provide an access arrangement for the Customer
3. At the request of the Customer, AT&T implements a greater quantity of access arrangement capacity than that which AT&T would otherwise implement in order to fulfill the Customer's initial requirements for access arrangement service(customer prem to LEC SWC, LEC SWC to Alternate AT&T POP or some other type of route);
4. The access arrangement is not available and, at the request of the Customer, AT&T expedites the implementation of the custom access arrangement at greater expense than would otherwise be incurred for an access arrangement;
5. An access arrangement is not available and, at the request of the Customer, AT&T implements a temporary custom access arrangement to provide service for the period during which the permanent access arrangement is under construction.

For custom access arrangements, AT&T will provide design, engineering, implementation, testing, turn-up services, and lifecycle management.

AT&T engineers will work with the Customer to plan the required routes and infrastructure requirements for the custom access arrangement. Custom access arrangements will require additional time to implement. The Customer should plan ahead and consider that a longer than normal lead time is required to provide a custom access arrangement. Because the access arrangement is custom, the Networx on-time provisioning SLA does not apply to Custom Access Arrangements.