



- To get status on a previously reported trouble.
- To report no dial tone, troubles with your local features or appearing on your All In One bill.
- To receive an explanation of any Local or LD charges your current location.
- To report a change of billing address or plans to move from your current location.
- To change your directory listing.
- To add a new telephone number to your existing location.
- To add or remove local features from your service.

877-325-0445 for the following services:
Local Welcome Package link, or call our Customer Service Department at <http://www.att.com/smallbusiness> and click on the AT&T All In One

AT&T's All In One Quick Reference Guide

Fold



Accessing Your Voicemail Service

To access your AT&T Voicemail Service by using the AT&T Voicemail Access Number from any phone line, follow these steps:

1. Dial the access number.
2. Press *****.
3. Enter your 10 digit telephone number (mail box number).
4. Enter your personal passcode.

Voicemail Main Menu

To listen to your messages, [press 1](#).

To send a message to another person, or to a group, [press 2](#).

*Reminders: To set a reminder message for yourself, [press 3](#).

(*Note: One-time reminders are optional features.)

Mailbox Options

To change your greetings, name or passcode, [press 9](#).

For greetings, [press 1](#).

For passcodes, [press 2](#).

Other options, [press 9](#).

Special Voicemail Keys:

These keys can be used at any time.

Cancel and Exit

The ***** key stops the current action and returns you to the previous set of options.

0 Help

The zero key provides you with information to assist you.

Complete and Skip

The **#** key completes the current action and moves you to the next menu.

* Back

Forward



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